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Governor

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Commissioner

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Executive Deputy Commissioner

MEMORANDUM

To: Medicaid Mainstream Managed Care Plans, Health and Recovery Plans, and HIV Special Needs Plans
From: New York State Office of Mental Health (OMH)
Date: May 24, 2022
Subject: CPEP Providers Allowed to Bill 1115 Waiver Crisis Follow-up Services

Dear Health Plan Administrator,

Many OMH licensed Comprehensive Psychiatric Emergency Program (CPEP) providers were previously approved individually to provide and bill telephonic and mobile follow-up services under the Mobile Crisis component of the 1115 Waiver Crisis Intervention Benefit for adults (age 21 and over).

As of March 1, 2022, all remaining OMH licensed CPEP providers have been approved to provide and be reimbursed for Mobile Crisis telephonic and mobile follow-up services for adults (age 21 and over).¹ A list of all OMH licensed CPEP providers is included below.

According to Section 10.13(d)(ii)(D) of the NYS Medicaid Managed Care Model Contract, payment by Medicaid Managed Care Plans (MMCPs) for Crisis Intervention Services to Non-Participating Providers shall be at the same rate as for Participating Providers. MMCPs, including Mainstream, Health and Recovery Plans (HARP), and HIV Special Needs Plans (HIV-SNP), must complete necessary systems edits to ensure all OMH licensed CPEP provider crisis follow-up service claims with dates of service beginning March 1, 2022², are reimbursed at the appropriate rates. MMCPs are required to conduct retrospective reconciliation to adjust or reprocess crisis follow-up claims, as necessary within 90 days of receipt of this notification.

CPEP providers should follow the rate codes, procedure codes, and modifiers for telephonic and mobile follow-up crisis services as shown below. Please refer to the Medicaid Managed Care Crisis Intervention page: <https://omh.ny.gov/omhweb/bho/crisis-intervention.html> for more information.

¹ A Medicaid State Plan Amendment (SPA) is pending Centers for Medicare and Medicaid Services (CMS) approval that further aligns crisis services for adults and children. At the time of SPA approval, CPEP providers can be approved to bill mobile and telephonic follow-up services for individuals under 21 years old.

² CPEP providers previously approved for crisis follow-up services are allowed to bill and be reimbursed appropriately, effective the date of OMH mobile crisis approval.

a. Telephonic Follow-Up Services

Provider Type	Rate Code	Procedure Code	Modifier	Unit Measure	Unit Limit/Day
Licensed professional	4613	H2011	TS, GT	15 Minutes	Up to 60 minutes (4 Units)
Unlicensed/Certified Peer	4614	H2011	TS, HM	15 Minutes	Up to 60 minutes (4 Units)

b. Mobile Follow-Up Services

Provider Type	Rate Code	Procedure Code	Modifier	Unit Measure	Unit Limit/Day
One Person face-to-face Response: Licensed	4622	H2011	TS	15 Minutes	Up to 90 minutes (6 Units)
One Person face-to-face Response: Unlicensed /Certified Peer	4623	H2011	TS, HE	15 Minutes	Up to 90 minutes (6 Units)
Two-person face-to-face Response: Licensed and Unlicensed/Certified Peer	4624	H2011	TS, SC	15 Minutes	Up to 90 minutes (6 Units)

NYS Medicaid CPEP Providers Approved to Provide Crisis Follow-Up Services		
Provider Name	Provider NPI	Zip + 4
BELLEVUE HOSPITAL CENTER	1073535027	10016-9196
BETH ISRAEL MEDICAL CTR ACT	1174689665	10003-3851
BRONX LEBANON HOSPITAL CENTER	1417027558	10456-3402
BRONX LEBANON HOSPITAL CENTER	1417027558	10457-7606
BROOKDALE HSP MED CTR	1346380870	11212-3139
BROOKDALE HSP MED CTR	1407989288	11212-3139
CLIFTON SPRINGS HSP CLINIC	1518021310	14432-1122
CLIFTON SPRINGS HSP CLINIC	1366505463	14432-1122
ELMHURST HOSPITAL CENTER	1063426377	11373-1329
ERIE COUNTY MEDICAL CTR	1437197985	14215-3021
HARLEM HOSPITAL CENTER	1033124961	10037-1802
JACOBI MEDICAL CENTER	1679587679	10461-1138
JAMAICA HOSPITAL MED CTR	1245370717	11418-2832
KINGS COUNTY HOSPITAL CENTER	1043224355	11203-2054
THE NEW YORK AND PRESBYTERIAN HOSPITAL	1770502635	10605-1504

NYS Medicaid CPEP Providers Approved to Provide Crisis Follow-Up Services		
Provider Name	Provider NPI	Zip + 4
THE NEW YORK AND PRESBYTERIAN HOSPITAL	1194832477	10032-3720
THE NEW YORK AND PRESBYTERIAN HOSPITAL	1770502635	10065-4870
THE NEW YORK AND PRESBYTERIAN HOSPITAL	1609970011	10032-3720
QUEENS HOSPITAL	1801803903	11432-1121
RICHMOND UNIVERSITY MED CTR	1740389154	10310-1664
ST LUKES ROOSEVELT HSP CTR	1104982917	10025-1716
ST LUKES ROOSEVELT HSP CTR	1508001405	10025-1716
ST LUKES ROOSEVELT HSP CTR	1104982917	10019-1147
ST. JOSEPH'S HSP HLTH CTR	1508815333	13203-1807
STRONG MEMORIAL HOSPITAL	1154482628	14642-0002
UNITED HEALTH SERV HOSP INC	1518998699	13790-2107
UNITED HEALTH SERV HOSP INC	1134151343	13903-1617
UNIVERSITY HOSPITAL	1649294026	11794-0001
UNIVERSITY HOSPITAL	1972523348	11794-0001
WOODHULL MED MNTL HLTH CTR	1467469023	11206-5317

If you have any questions regarding this memo, please contact OMH Managed Care at 518-408-2822 or BHO@omh.ny.gov.