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Navigating PSYCKES Recipient Search for Population Health

We will begin shortly

To hear the webinar, click "Call Me" in the Audio Connection box and enter your phone number - the WebEx system will call your phone

If you do not see the Audio Connection box, go to the top of your WebEx screen, click "Communicate" > "Audio Connection" > "Join Teleconference"

Hannah Ritz

PSYCKES Implementation Team

November 30, 2023

Q&A via WebEx

- All phone lines are muted
- Access "Q&A" box by clicking on the 3 dots on the bottom right of the screen
- Type questions using the "Q&A" feature
  - Submit to "all panelists" (default)
  - Please do not use Chat function for Q&A
- Slides will be emailed to attendees after the webinar

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Agenda

- PSYCKES Overview

- Access to Client-Level Data

- Recipient Search

  - Individual & Group Searches

  - And / Or Logic

  - Bulk Population Management Views

  - Example Searches

- Streamlined Consent in Recipient Search

- Training and Technical Assistance

- Question & Answer

PSYCKES Overview

What is PSYCKES?

- A secure, HIPAA-compliant web-based platform for sharing Medicaid claims and encounter data and other state administrative data
- Designed to support clinical decision-making and quality improvement

- Ongoing updates
  - Bulk Population Management Views in Recipient Search
  - Active PSYCKES Registry Status: SCP; High Risk List, COVID-19
  - Overdose Risk: Concurrent Opioid & Benzodiazepine Alert – Link to resources
  - ACT Reason for Discharge
  - Population Filters including Behavioral Health High Need – Dual (Medicaid + Medicare)
  - New Social Determinants of Health Filter in Recipient Search

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Who is Viewable in PSYCKES?

- Over 11 million NYS Medicaid enrollees (currently or previously enrolled)

  – Fee for service claims

  – Managed care encounter data

  – Dual-eligible (Medicare/Medicaid): Medicaid data only

- Behavioral Health Population, i.e., at least one of the following:

  – Psychiatric or substance use service,

  – Psychiatric or substance use diagnosis, OR

  – Psychotropic medication

- Provides all data – general medical, behavioral health, residential

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What Data is Available in PSYCKES?

- Clinical Summary provides up to 5 years of data, updated weekly

- All Medicaid FFS claims and Managed Care encounter data, across treatment settings
  - Medications, medical and behavioral health outpatient and inpatient services, ER, care coordination, residential, etc.
  - Time lag varies from weeks to months, depending on how quickly providers bill and Managed Care plans submit to DOH

- "Real time" (0-7 day lag) data sources currently in PSYCKES:
  - State Psychiatric Center EMR
  - Assertive Community Treatment provider contact (OMH CAIRS)
  - Assisted Outpatient Treatment provider contact (OMH TACT)
  - Health Home enrollment & CMA provider (DOH MAPP)
  - Suicide attempt (OMH NIMRS)
  - DHS data
  - Managed Care Plan & HARP status (MC Enrollment Table)
  - Safety Plans/Screenings and assessments entered by clients or providers into PSYCKES MyCHOIS
  - MC Plan Assigned Primary Care Physician (Quarterly, DOH)

Quality Indicators "Flags"

- PSYCKES identifies clients flagged for quality concern in order to inform the treating provider and to support clinical review and quality improvement

- When a client has a quality flag, the provider is allowed access to that individual's Clinical Summary

- Examples of current quality flags include:

  – Medication-Related, e.g., Polypharmacy, Low Adherence

  – Acute Care Utilization, e.g., High utilization, Readmission

  – General Medical, e.g., No Diabetes Screening on AP, No Outpatient Medical Visit > 1 year

  – Health Home Plus Eligible – No Health Home Plus Service, Health Home Plus Eligible – Not Health Home Enrolled

PSYCKES Use Cases

1. Support Quality Improvement Projects

    – Use My QI Reports to see report in real-time of clients flagged for specific quality indicators and drill down into Clinical Summary

2. Clinical Review and Decision-Making

    – Look up individual Clinical Summaries of treatment and services

    – Intake, evaluation, risk-assessment, and treatment planning for clients presenting to any provider (e.g., ERs, corrections)

    – Case review by quality managers (e.g., state, county, or MCOs)

3. Identify cohorts of interest

    – Use Recipient Search to perform flexible searches to answer a question about clients served in your agency/hospital

    – Export search results list to PDF or Excel

Access to Client-Level Data

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Access to Client Data in PSYCKES

Clients are assigned to agency/hospital in one of two ways:

- Automatically: Client had a billed service at the agency/hospital within the past 9 months
- Manually: Through Registrar Menu/ PHI Access Module
  - Signed consent
  - Emergency (72 hours)
  - Attest client is served by / being transferred to agency prior to billing and/or signed consent
  - Verbal PSYCKES consent
- Recipient Search menu can be used to manually link clients to your agency/hospital, in addition to the Registrar Menu

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Access to Client Data
Without Signed Consent

- Certain data provided **without** signed consent...
  - Positive for any quality concern flagged in PSYCKES
  - At least one billed service anywhere in agency/hospital in past 9 months
- Rationale: monitor quality and safety of Medicaid program
- Does **not** include Protected Health Information (PHI) with special protections
  - Substance use information/treatment
  - HIV
  - Genetic testing
  - Reproductive / family planning

Access to Client Data
With Signed Consent

- Expanded access

  - Search among all Medicaid enrollees in the Behavioral Health population, including those not yet linked to agency/hospital through Medicaid billing and those not positive for a quality flag

  - Includes information with special protections (substance use, HIV, genetic testing, family planning)

- Access to client-level data

  - With consent

  - In clinical emergencies (limited duration, 72 hours)

- Advantage of obtaining consent:

  - Access to data remains in effect until client is discharged (3 years after last bill) or client withdraws consent

Choose PSYCKES Home Screen

| My QI Report ▾ | Statewide Reports | Recipient Search | Provider Search | Registrar ▾ | Usage ▾ | Utilization Reports | Adult Home |

MAIN STREET MENTAL HEALTH CLINIC ⓘ
Quality Indicator Overview As Of 11/01/2023

View: Standard ▾   PDF   Excel

SITE: ALL   PROGRAM TYPE: ALL   AGE GROUP: ALL   MC PRODUCT LINE: ALL   CLIENT REGION: ALL   CLIENT COUNTY: ALL   PROVIDER REGION: ALL   PROVIDER COUNTY: ALL
MANAGED CARE: ALL

Filters   Reset

Indicator Set

Quality Improvement Indicators (as of 11/01/2023)   Run monthly on all available data as of run date

Indicator Set ▲	Population	Eligible Population	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - Improvement Measure	All	6,815	2,333	34.2	37.7	38.2	34.20 / 37.70 / 38.20
General Medical Health	All	184,579	17,345	9.4	13.5	13.4	9.40 / 13.50 / 13.40
Health Home Care Management - Adult	Adult 18+	10,051	8,073	80.3	80.3	86.6	80.30 / 80.30 / 86.60
High Utilization - Inpt/ER	All	184,671	47,941	26	21.8	20.5	26.00 / 21.80 / 20.50
Polypharmacy	All	17,300	2,410	13.9	16	12.3	13.90 / 16.00 / 12.30
Preventable Hospitalization	Adult	131,484	2,028	1.5	0.9	0.8	1.50 / 0.90 / 0.80
Readmission Post-Discharge from any Hospital	All	35,902	5,370	15	13.8	11.3	15.00 / 13.80 / 11.30
Readmission Post-Discharge from this Hospital	All	25,500	3,190	12.5	12.5	11.4	12.50 / 12.50 / 11.40
Treatment Engagement	Adult 18-64	5,616	1,911	34	32.3	34.8	34.00 / 32.30 / 34.80

Performance Tracking Indicators (as of 12/01/2022)   Run with intentional lag of 6+ months to allow for complete data

Indicator Set ▲	Population	Eligible Population	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
MH Performance Tracking Measure	All	9,837	4,938	50.2	51.1	52.5	50.20 / 51.10 / 52.50
SUD Performance Tracking Measure	Adol & Adult (13+)	11,467	9,007	78.5	76.7	78.4	78.50 / 76.70 / 78.40
Vital Signs Dashboard - Adult	Adult	32,926	14,396	43.7	47.6	47.4	43.70 / 47.60 / 47.40
Vital Signs Dashboard - Child	Child & Adol	50,724	13,604	26.8	34.4	32.9	26.80 / 34.40 / 32.90

User Settings: Change My Home Page

Recipient Search: Overview

Recipient Search Options

- Individual Search
  - Look up one person to view their Clinical Summary
  - Unique identifiers: Medicaid ID, SSN
  - First Name, Last Name, DOB
- Group Search
  - Flexible search to identify cohort of people served in your agency/hospital who meet specified criteria
  - Age Group, Quality Flag, AOT Status, HARP Status, MC Plan, history of suicide attempt, ideation, or self-harm, Region, County, Social Determinants of Health
  - People taking psychotropic and non-psychotropic meds
  - People with specific behavioral health and medical diagnoses
  - People served in specific service setting in your agency/hospital or an outside agency/hospital, statewide (e.g., ACT, Health Home, Inpatient/ER, Clinic, etc.)

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Recipient Search: Individual or Cohort

Recipient Search: Individual

Enter a Recipient Identifier and Click "Search"

Click on recipient name to go to Clinical Summary

My QI Report	Statewide Reports	Recipient Search	Provider Search	Registrar ▾	Usage Reports ▾	Utilization Reports	MyCHOIS

‹ Modify Search   **1 Recipients Found**   View: Standard ▾   PDF   Excel

Medicaid ID	AB12345C

Review recipients in results carefully before accessing Clinical Summary.

Maximum Number of Rows Displayed: 50

Name (Gender - Age) Medicaid ID		DOB	Address	Quality Flags	Managed Care Plan	Current PHI Access	
DOE JANE F - 50 AB12345C	›	8/16/1971	123 MAIN ST #5 BROOKLYN, NY 12345	3PP(Y)	HIP (EmblemHealth)	Quality Flag	Update Access ▢

Confirm client match is correct and click client name to view Clinical Summary

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Recipient Search: Group

Characteristics as of 11/20/2023

Age Range	To	Gender
Race		
Ethnicity		

Region

County

Special Populations

Population

High Need Population

AOT Status

Alerts

Homelessness Alerts

Social Determinants of Health (SDOH)

Past 1 Year

SDOH Conditions (reported in billing)
- —Problems related to upbringing
- —Problems related to social environment
- —Problems related to physical environme
- —Problems related to other psychosocial
- —Problems related to medical facilities a
- —Problems related to housing and econo

SDOH Conditions: Selected

Managed Care Plan & Medicaid

Managed Care

MC Product Line

Medicaid Enrollment Status

Medicaid Restrictions

Children's Waiver Status

HARP Status

HARP HCBS Assessment Status

HARP HCBS Assessment Results

Quality Flag as of 11/01/2023

Definitions

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months
HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months
High Mental Health Need
Antipsychotic Polypharmacy (2+ >90days) Children
Antipsychotic Two Plus
Antipsychotic Three Plus
Antidepressant Two Plus - SC
Antidepressant Three Plus
Psychotropics Three Plus
Psychotropics Four Plus
Polypharmacy Summary
Discontinuation - Antidepressant <12 weeks (MDE)
Adherence - Mood Stabilizer (Bipolar)
Adherence - Antipsychotic (Schiz)
Treatment Engagement - Summary
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All)
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (Child)

Services: Specific Provider as of 11/01/2023

Past 1 Year

Provider   MAIN STREET MENTAL HEALTH CLINIC

Region

County

Current Access

Service Utilization

Number of Visits

Service Setting:
- —Care Coordination
- —Inpatient - ER
- —Living Support/Residential
- —Other
- —Outpatient - DD
- —Outpatient - MH
- —Outpatient - Medical
- —Outpatient - Medical Specialty

Service Detail: Selected

Medication & Diagnosis as of 11/01/2023

Past 1 Year

Services by Any Provider as of 11/01/2023

Past 1 Year

Recipient Search: And / Or Search Logic

- Multiple selections within the same filter box creates an "Or" logic

  – Use the "Ctrl" key on keyboard

  – Recipients in search results have one selection or the other, for example:

  – Depression **or** Schizophrenia

- Multiple selections from separate filter boxes creates an "And" logic

  – Recipients in search results meet all of the selected criteria, for example:

  – Schizophrenia **and** Type 1 Diabetes

Recipient Search: Look-back Periods

- Different filter options have different look-back periods in which the data in that filter is updated

- Read the date at the top of the main filter box

- Select a different look-back period from a drop-down box when available, if desired

  - Default for medications, diagnoses, and service settings is past 1 year as of the Recipient Search report date

  - Other options include past 6 months, 9 months, 2 years, 3 years, or specific calendar year

Recipient Search: Max No. Rows to display

- Search results page will provide:

    - Total number of people who matched search criteria

    - The filter selections included in your search

    - Names of all the people who matched your search criteria

    - Ability to export names in search results to PDF or Excel

- The default number of names of people listed in your search results is 50

    - To see more than 50 names in your results page, expand the "Limit results to" drop-down located in Recipient Search screen by "Search" button

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Recipient Search: Data w/ Special Protection

- Certain data in PSYCKES has special protection:

  - Substance use, HIV, family planning, genetic testing

- When selecting a filter option from Recipient Search that contains data with special protection, results page will provide:

  - Total number of people who matched search criteria

  - Number of names excluded from your search results because you do not have their consent

  - Number of names included in your search results because you have their consent

Recipient Characteristics

Characteristics as of 11/20/2023

Age Range	[ ] To [ ]	Gender	[▾]
Race	[▾]	Region	[▾]
Ethnicity	[▾]	County	[▾]

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Special Populations

Social Determinants of Health (SDOH)

Managed Care Plan and Medicaid

Managed Care Plan & Medicaid

Managed Care	▼
MC Product Line	▼
Medicaid Enrollment Status	▼
Medicaid Restrictions	▼

Children's Waiver Status	▼
HARP Status	▼
HARP HCBS Assessment Status	▼
HARP HCBS Assessment Results	▼

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Quality Flag

Quality Flag as of 11/01/2023   📋 Definitions

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months
HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months
High Mental Health Need
Antipsychotic Polypharmacy (2+ >90days) Children
Antipsychotic Two Plus
Antipsychotic Three Plus
Antidepressant Two Plus - SC
Antidepressant Three Plus
Psychotropics Three Plus
Psychotropics Four Plus
Polypharmacy Summary
Discontinuation - Antidepressant <12 weeks (MDE)
Adherence - Mood Stabilizer (Bipolar)
Adherence - Antipsychotic (Schiz)
Treatment Engagement - Summary
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All)
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (Child)

Medication & Diagnosis

Medication & Diagnosis as of 11/01/2023   Past 1 Year ▼

Prescriber Last Name [   ]

Drug Name [   ]   ☐ Active Drug

☐ Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class*   Non-Psychotropic Drug Class*

ADHD Med		Analgesics and Anesthetics
Antidepressant		Anti-Infective Agents
Antipsychotic		Anti-Obesity Agents
Antipsychotic - Long Acting Injectable		Antidiabetic

BH Diagnoses   Medical Diagnoses

─Any BH Diagnosis		+─Cerebral degenerations usually manifest i
─Any MH Diagnosis		+─Certain conditions originating in the perin
+─Acute Stress Disorder		+─Certain infectious and parasitic diseases
+─Anxiety Disorders		+─Codes for special purposes

Individual Diagnosis   [enter name or ICD-10 code   ]

        # Given   1+ ▼   ☐ Primary Only

Services by a Specific Provider (Your Agency/Hospital)

Services: Specific Provider as of 11/01/2023 | Past 1 Year ⌄ |

Provider: MAIN STREET MENTAL HEALTH CLINIC

Region: [⌄]   County: [⌄]

Current Access: [⌄]

Service Utilization: [⌄]   Number of Visits: [⌄]

Service Setting:

- ┼–Care Coordination
- ┼–Inpatient - ER
- ┼–Living Support/Residential
- ┼–Other
- ┼–Outpatient - DD
- ┼–Outpatient - MH
- ┼–Outpatient - Medical
- ┼–Outpatient - Medical Specialty

Service Detail: Selected

Services by Any Provider (Any Agency/Hospital in NYS)

Bulk Population Management Views in Recipient Search

Recipient Search: Group

Recipient Search: Standard View

❮ Modify Search

233 Recipients Found

ⓘ View: [Standard ▾]   PDF   Excel

Standard
Care Coordination
High Need/High Risk
Hospital Utilization
Managed Care POP
Outpatient Providers

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID ⇕	DOB ⇕	Gender ⇕	Medicaid Quality Flags ⇕	Medicaid Managed Care Plan ⇕	Current PHI Access ⇕
QUJPQU3ZRQ Sr3BTUU	WVEpNDAuOUq	OCyoMoynOT6m	TQ LQ NDA	2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, Adher-AP, Adher-MS, BH QARR - DOH, HHPlus No HHPlus Service, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, POP Cloz Candidate, POP High User, Readmit 30d - BH to BH, Readmit 30d - MH to MH	Affinity Health Plan	Quality Flag
QUnCQU7SSQ TazIQQ	UUenNTatNUe	NSynNCyoMDAp	R6 LQ MT2		Healthfirst PHSP, Inc.	No Access
QUvEUaVB REVBT6	VaUvNTMsNVY	MTAlMpElMTatM6	TQ LQ ND2	2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 2+ Inpt-Medical, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, Adher-AD <12wks, BH QARR - DOH, Cloz Candidate, HHPlus No HHPlus Service, No Outpt Medical, POP High User, Readmit 30d - BH to BH, Readmit 30d - MH to MH, Readmit 30d - Medical to Medical	MetroPlus Health Plan	Quality Flag

Recipient Search: Care Coordination View

❮ Modify Search

233 Recipients Found

ⓘ View: | Standard ▾ |

| Standard |
| **Care Coordination** |
| High Need/High Risk |
| Hospital Utilization |
| Managed Care POP |
| Outpatient Providers |

Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	Medicaid ID ⇕	DOB ⇕	Gender ⇕	Current PHI Access ⇕	Medicaid Managed Care Plan ⇕	HARP Status (H Code) ⇕
QaFLRVI VFbIRUbN	WVApN9IpNUe	MSynNoynOT6r	TQ LQ MpU	Quality Flag	MetroPlus Health Plan	HARP Enrolled (H1)
QaFSQVJXQUvESUjB SUvFUm SQ	WFQqMp2oNb2	OCyoLpEvOTI	R6 LQ M96	Quality Flag	UnitedHealthcare Community Plan	
QaFSQaVSTm TUzOSVFVRQ W6	VaMqNDYtO	MTEIOSynO	R6 LQ M9a	Quality Flag	HIP (EmblemHealth)	Eligible Pending Enrollment (H9)
QaFSTaVT RanPUa UEFUUabDSUE			R6 LQ Mpl	PSYCKES Consent	Healthfirst PHSP, Inc.	HARP Enrolled (H1)

CLICK HERE TO SCROLL

Recipient Search: Care Coordination View

My QI Report ▾	Statewide Reports	**Recipient Search**	Provider Search	Registrar ▾	Usage Reports ▾	Utilization Reports

‹ Modify Search

233 Recipients Found

ℹ View: Care Coordination ▾   📊 Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	HARP HCBS Assessment Date (most recent)	Children's Waiver Status (K Code)	Health Home Name (Enrolled)	Care Management Name (Enrolled)
QaFSQaVSTm TUzOSVFVRQ W6				
QaFSTaVT RanPUaVT UEFUUabDSUE	7/15/2022			
QaVOTaVUVA TEbTQQ VA			HUDSON VALLEY CARE COALITION	MONTEFIORE MOUNT VERNON HOSPITAL
QanBTaM RVJORVNU			MEDICAL CENTER	NATIONAL ASSOCIATION ON DRUG ABUSE

CLICK HERE TO SCROLL

Recipient Search: Care Coordination View

‹ Modify Search

233 Recipients Found

ℹ View: [Care Coordination ▾]   Excel

[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND [Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 500

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	)	ACT Provider (Active)	OnTrackNY Early Psychosis Program (Enrolled)	AOT Status	AOT Provider (Active)	
TUFMTEzSWQ UVVBTbRBSVJF		Community Access, Inc.				
TUFSUaVSTm RrJJUqjB TQ			OnTrackNY@ Main Street	Active Court Order	Family Service League, Inc.	
TUFSVEbORVe TFVDWQ		Visiting Nurse Service of NY Home Care II		Active Court Order	Visiting Nurse Service of NY Home Care II	
TUNDTqvORU3IRVa Uq7BREFZQQ R6	UG	NYC-HHC North Central Bronx Hospital		Active Court Order	NYC-HHC North Central Bronx Hospital	

Recipient Search: High Need/High Risk View

❮ Modify Search

189 Recipients Found

ⓘ View: High Need/High Risk ▾

| Standard |
| Care Coordination |
| **High Need/High Risk** |
| Hospital Utilization |
| Managed Care POP |
| Outpatient Providers |

Excel

| | [Provider Specific] Provider | MAIN STREET MENTAL HEALTH CLINIC |
| AND | [Provider Specific] Service Utilization | Inpatient - MH (2+ Visits) |

Maximum Number of Rows Displayed: 500

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	Medicaid ID ⇕	DOB ⇕	Gender ⇕	Current PHI Access	Medicaid Managed Care Plan ⇕	OMH Unsuccessful Discharge ⇕	Transition Age Youth (TAY-BH) ⇕	OPWDD NYST
TUFUVE7FVrM REFMTEbB	WVUtNT6p Nq6	MoyoOSynO T2q	R6 LQ NDY	Quality Flag	VNSNY Choice Select Health			
TUNMRUFO VEbBTaE	UFImMDUo Na2	MoynN8ynO Tat	R6 LQ M9M	Quality Flag	Healthfirst PHSP, Inc.		Yes	
TUbMTEVU~RoFCCHFO~ RQ	VbFpNpInM	OCypLpEvO	TQ LQ M9Y	Quality Flag				Yes
TUzOVEFO~	~SypMSyn~Tas	TQ LQ M9Q	Quality Flag			Yes	

CLICK HERE TO SCROLL

Recipient Search: High Need/High Risk View

| My QI Report ▾ | Statewide Reports | Recipient Search | Provider Search | Registrar ▾ | Usage Reports ▾ | Utilization Reports |

‹ Modify Search   **189 Recipients Found**   ⓘ View: [High Need/High Risk ▾]   🖹 Excel

| | [Provider Specific] Provider | MAIN STREET MENTAL HEALTH CLINIC |
| AND | [Provider Specific] Service Utilization | Inpatient - MH (2+ Visits) |

Maximum Number of Rows Displayed: 500

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	OPWDD NYSTART-Eligible	Health Home Plus-Eligible	AOT		Suicide Risk		
			AOT Status	AOT Expiration Date	Suicide Attempt (Medicaid/NIMRS) Past 1 year	Suicidal Ideations (Medicaid)	Self - Inflicted Harm / Injury(Medicaid)
TUFUVE7FVrM RaFOVEFTSUE RQ		Yes					
TUNDTqvORU3IRVa Uq7BREFZQQ R6		Yes	AOT-Active Court Order	8/4/2022		Yes	
TUbMTEVU RaFCSUFO RQ	Yes	Yes					
TUzOVEFORVe TFVJUm		Yes	months			Yes	

CLICK HERE TO SCROLL

Recipient Search: High Need/High Risk View

189 Recipients Found

ℹ View: | High Need/High Risk ▼

Excel

| My QI Report ▾ | Statewide Reports | Recipient Search | Provider Search | Registrar ▾ | Usage Reports ▾ | Utilization Reports |

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 500

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	ion	Suicide Risk				Overdose Risk		PSYCKES Registries	
		Suicide Attempt (Medicaid/NIMRS) Past 1 year	Suicidal Ideations (Medicaid)	Self - Inflicted Harm / Injury(Medicaid)	Self-Inflicted Poisoning (Medicaid)	Overdose - Opioid past 1 year	Overdose Risk - Concurrent Opioid & Benzodiazepine past 1 year	High Risk List Registry	Suicide Care Pathway
QqzMRUfS UazCRVJU RQ			Yes	Yes					
QqzMTEF0Tm RbJBTai			Yes	Yes					
QqzMTEbOUm Qq7SSVM			Yes						
QqzOTEbO SazIT6			Yes			Yes			

Recipient Search: Hospital Utilization

❮ Modify Search

233 Recipients Found

ⓘ View: | High Need/High Risk ▾ |

Standard
Care Coordination
High Need/High Risk
Hospital Utilization
Managed Care POP
Outpatient Providers

Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	Medicaid ID	DOB	Gender	Medicaid Managed Care Plan	Current PHI Access	# ER Services Past Yr			# Inpatient Services Past Yr		
						ALL	Behavioral Health	Medical	ALL	Behavioral Health	Medical
QaFSTaVT RanPUaVT UEFUUabDSUE	WFEsM96u OUq	N8yoMCyn OT6u	R6 LQ Mpl	Healthfirst PHSP, Inc.	PSYCKES Consent				1	1	
QaVHVUq RaFSWabOQQ	UUYtM9aq MEi	MoyrLpEvO TE	R6 LQ M9a	Healthfirst PHSP, Inc.	Quality Flag	2		2	2	1	
QaVOTaVUVA TEbTQQ VA	QU6mM9It NEu	N8ynMSyn OTYs	R6 LQ NTQ		Quality Flag	6		6	10	2	
QazDQUvFRrJB RURVQVJETm	WVamNpar MUe	M8yvLpEvN 9Y	TQ LQ NTQ		Quality Flag	247	223	24	21	17	

Recipient Search: Managed Care POP

‹ Modify Search

115 Recipients Found

ⓘ View: [Managed Care POP ▾]

Excel

Standard
Care Coordination
High Need/High Risk
Hospital Utilization
Managed Care POP
Outpatient Providers

| | [Provider Specific] Provider | MAIN STREET MENTAL HEALTH CLINIC |
| AND | [Provider Specific] Service Utilization | Inpatient - MH (2+ Visits) |

Review recipients in results carefully before accessing Clinical Summary.

Maximum Number of Rows Displayed: 115

Name ▲	Medicaid ID ⬍	DOB ⬍	Gender ⬍	Quality Flags ⬍	Medicaid Managed Care Plan ⬍	POP Index	
						Admission ⬍	Discharg
QUNFVaVETm UabDSEbF S6	VqQnNpYvN qE	M8ynN8ynO Tap	TQ LQ M9a	2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, Adher-AP, Adher-MS, HARP No Assessment for HCBS, HARP No Health Home, HHPlus No HHPlus Service > 12 mos, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, High MH Need, No DM Screen - AP, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP, No MAT Utilization - OUD, No MH ED F/U 7d (DOH), No MH Inpt F/U 7d (DOH), No OUD	UnitedHealthcare Community Plan	3/2/2021	3/15/202
QUNPUrRB SazOQVRIQUu TQ			TQ LQ M96	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, Adher-AP, Adher-AP (DOH), Adher-MS, Cloz Candidate, HHPlus No HHPlus Service > 12 mos, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, High MH Need, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, No MH ED F/U 7d (DOH), POP Cloz Candidate, POP High User	Fidelis Care New York		
				2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH,			

CLICK HERE TO SCROLL

Recipient Search: Managed Care POP

115 Recipients Found

‹ Modify Search

ⓘ View: | Managed Care POP ▾ |

Excel

	Standard
	Care Coordination
	High Need/High Risk
	Hospital Utilization
	Managed Care POP
	Outpatient Providers

[Provider Specific] Provider   MAIN STREET MENTAL HEALTH CLINIC

AND   [Provider Specific] Service Utilization   Inpatient - MH (2+ Visits)

Review recipients in results carefully before accessing Clinical Summary.

Maximum Number of Rows Displayed: 115

Name	POP Index		POP Subsequent Inpatient/ER Most Recent		# POP Care Transition Services		
	Admission	Discharge	Admission	Discharge	Visit in Inpatient/ER	Escort Home/Community/Residence	Visit in Home/Community/Residence
QUNFVaVETm UabDSEbF S6	3/2/2021	3/15/2021			1	0	1
QUNPUrRB SazOQVRIQUu TQ							

CLICK HERE TO SCROLL
⬇

Recipient Search: Managed Care POP

❮ Modify Search

115 Recipients Found

ⓘ View: [Managed Care POP ▾]

Standard
Care Coordination
High Need/High Risk
Hospital Utilization
Managed Care POP
Outpatient Providers

[Excel]

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Review recipients in results carefully before accessing Clinical Summary.

Maximum Number of Rows Displayed: 115

Name ▲	# POP Care Transition Services			POP Most Recent Care Transition Services		
	ent/ER ⇕	Escort Home/Community/Residence ⇕	Visit in Home/Community/Residence ⇕	Type ⇕	Provider ⇕	Date ⇕
QUNFVaVETm UabDSEbF S6	1	0	1	Visit in inpatient/ER	UnitedHealthcare Community Plan	3/29/2021
QUNPUrRB SazOQVRIQUu TQ						

Recipient Search: Outpatient Providers - PCP Assignment

Recipient Search: Outpatient Providers - Mental Health Outpatient Provider

My QI Report ▾	Statewide Reports	Recipient Search	Provider Search	Registrar ▾	Usage Reports ▾	Utilization Reports

‹ Modify Search

233 Recipients Found

❶ View: [Outpatient Providers ▾] 📊 Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name	Mental Health Outpatient Provider			Medical Outpatient Provider			
	Most Recent Provider Facility Name	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr	Most Recent Provider Facility Name	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr	Most Recent Provider Facility Name
SazOQVRIQUu TQ							
QUNPUrRB SbVTVEbO Um	POSTGRADUATE CENTER FOR MENTAL HEALTH, INC.	11/29/2022	1	MOUNT SINAI HOSPITAL	2/4/2023	1	
QU3PUrRP QUvHRUm	BRONXCARE HEALTH SYSTEM	12/1/2022	6	BRONX LEBANON HOSPITAL CENTER	12/20/2022	8	
QUnMRUu UazCRVJU	WILLIAM F. RYAN COMMUNITY HEALTH CENTER	11/25/2022	1		7/28/2022	2	
QUnWQVJFW6 TUFSSUFI	MONTEFIORE MEDICAL CENTER	2/27/2023	9				

CLICK HERE TO SCROLL

Recipient Search: Outpatient Providers - Medical Outpatient

‹ Modify Search   **233 Recipients Found**   ❶ View: [Outpatient Providers ▾]   📊 Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 500

Applicable data is displayed for recipients with quality flag or consent.

Name	...alth Outpatient Provider		Medical Outpatient Provider			CORE or Adult HCBS ...	
	...t Recent Service Past 1 yr	# Services this Provider Past 1 yr	Most Recent Provider Facility Name	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr	Most Recent Provider Facility Name	Most Recent Service Type Past 1 yr
SazOQVRIQUu TQ							
QUNPUrRB SbVTVEbO Um	9/2022	1	MOUNT SINAI HOSPITAL	2/4/2023	1		
QU3PUrRP QUvHRUm	/2022	6	BRONX LEBANON HOSPITAL CENTER	12/20/2022	8		
QUnMRUu UazCRVJU	5/2022	1	HUDSON RIVER HEALTHCARE INC	7/28/2022	2		

CLICK HERE TO SCROLL

Recipient Search: Outpatient Providers – CORE or Adult HCBS Provider

‹ Modify Search   **233 Recipients Found**   ❶ View: [Outpatient Providers ▾]   📊 Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Provider Specific] Service Utilization	Inpatient - MH (2+ Visits)

Maximum Number of Rows Displayed: 500

Applicable data is displayed for recipients with quality flag or consent.

Name	Medical Outpatient Provider			CORE or Adult HCBS Service Provider			
	Most Recent Provider Facility Name	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr	Most Recent Provider Facility Name	Most Recent Service Type Past 1 yr	Most Recent Service Past 1 yr	# Services this Provider Past 1 yr
UEFMTUVS UazCRVJUTA	...NCOLN ...EDICAL/MENTAL ...TH	4/25/2023	2				
UEFSTaVT TabDSEE	...ONTEFIORE ...EDICAL CTR AI	12/8/2022	2	HAND IN HAND FAMILY SERVICES LTD	Childrens HCBS - All, Childrens HCBS - Community Self-Advocacy Training and Support	3/5/2023	4
UEVBUbRSRUU UaFZTUzORA SA	...IDSON RIVER ...ALTHCARE INC	5/4/2023	3				

Recipient Search: Example Searches

New York State | Office of Mental Health

Identify recipients based on AOT status

1. Login to PSYCKES and go to "Recipient Search"

2. Select from AOT Status filter:
   - Active Court Order
   - Expired < 6 months
   - Expired < 12 months
   - Active or expired within the last 3 years

3. Consider expanding "Maximum number of rows to be displayed" in order to see more than 50 names in results page (if needed)

4. Click Search

2. Select from AOT Status filter (detail)

Special Populations

Population	⌄
High Need Population	⌄
AOT Status	⌄
Alerts	
Homelessness Alerts	

Dropdown options:
- AOT-Active Court Order
- AOT-Expired < 6 months
- AOT-Expired < 12 months
- AOT Active or expired within the last 3 years
- AOT Active or expired within the last 5 years

NEW YORK STATE | Office of Mental Health

Medication & Diagnosis as of 11/01/2023   [Past 1 Year ▼]

Prescriber Last Name [_____]

Drug Name [_____]   ☐ Active Drug

☐ Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class*
```
ADHD Med                          ▲
Antidepressant
Antipsychotic
Antipsychotic - Long Acting Injectab ▼
```

Non-Psychotropic Drug Class*
```
Analgesics and Anesthetics        ▲
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic                      ▼
```

BH Diagnoses
```
—Any BH Diagnosis                 ▲
—Any MH Diagnosis
+—Acute Stress Disorder
+—Anxiety Disorders               ▼
◄                    ►
```

Medical Diagnoses
```
+—Cerebral degenerations usually manifest ▲
+—Certain conditions originating in the peri
+—Certain infectious and parasitic diseases
+—Codes for special purposes      ▼
◄                    ►
```

Individual Diagnosis [enter name or ICD-10 code_____]

Given [1+ ▼]   ☐ Primary Only

Services by Any Provider as of 11/01/2023   [Past 1 Year ▼]

Provider [_____]

Region [_____ ▼]   County [_____ ▼]

Service Utilization [_____ ▼]   Number of Visits [▼]

Service Setting: Service Detail: Selected
```
    ──────── ─── ─────────, ──    ▲
```

3. Consider expanding number of recipient names to be displayed

```
—Nursing Home Services
—Residential Rehab for Youth -
—Residential Treatment, Part 8
—Respite - DD
—Teaching Family Home - MH
+—Other                           ▼
◄                    ►
```

```
50
100
500
1,000
10,000
50,000
100,000
250,000
500,000
```

— Recipient Related data is refreshed weekly and all other sections are refreshed monthly.

— Search uses "OR" criteria within a list and "AND" criteria between lists.

— *To select multiple options within a list, hold down "CTRL" while making additional selections.

[Limit results to] [50 ▼]   [Search]   Reset

4. Click "Search"

De-identify ⬤ Settings ▾ Log Off

My QI Report ▾   Statewide Reports   **Recipient Search**   Provider Search   Registrar ▾   Usage Reports ▾   Utilization Reports

‹ Modify Search   **103 Recipients Found**   ⓘ View: Standard ▾   📄 PDF   📊 Excel

	AOT Status	AOT-Active Court Order
AND	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC

> **Search results can be exported to PDF or Excel.**

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID ⇅	DOB ⇅	Gender ⇅	Medicaid Quality Flags ⇅	Medicaid Managed Care Plan	Current PHI Access ⇅
QUJTRUvDRQ VaFVRFJFQm VQ	UqipN9Mm OEE	MTAlMT2lM TasOA	TQ LQ NTI	2+ ER-Medical, HHPlus Not HH Enrolled, No Outpt Medical	Fidelis Care New York	Quality Flag
QURBTVM TUVMVabO	RUQtOT...			2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 2+ Inpt-Medical, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, ... BH QARR - DOH, Cloz Candidate, HARP No Assessment ...HARP No Health Home, HHPlus Not HH Enrolled, No ...c & LDL-C - AP, No LDL-C - AP, No Outpt Medical, POP ...date, POP High User, Readmit 30d - BH to BH, Readmit ... MH, Readmit 30d - Medical to All Cause	Affinity Health Plan	Quality Flag
QVZJTEVT TUbDSEFFTA	WV2s... MFQ...			...ical, 4+ Inpt/ER-Med, HHPlus No HHPlus Service, ...ot HH Enrolled, No Outpt Medical		Quality Flag
QVZJTa3FU6 TaFUSEFOSUVM	VF2rM96tN b2	NCyoNSynO T2m	TQ LQ NTA	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, BH QARR - DOH, HARP No Health Home, HHPlus No HHPlus Service, HHPlus Not HH Enrolled, No Outpt Medical, POP Cloz Candidate, POP High User	Healthfirst PHSP, Inc.	Quality Flag
QVfDTqvB SazOQVRIQUu	WEMtOTUq MaQ	NoynOCynO T6q	TQ LQ MpY	BH QARR - DOH, HARP No Health Home, HHPlus No HHPlus Service, HHPlus Not HH Enrolled, No Outpt Medical	UnitedHealthcare Community Plan	Quality Flag
QanBSqU VaVDVVM S6	UUYmNplo NUE	MTIlMTMlM TauMQ	TQ LQ Mp6	2+ Inpt-BH, 2+ Inpt-MH, BH QARR - DOH, HHPlus No HHPlus Service, HHPlus Not HH Enrolled, No Outpt Medical		Quality Flag

> **Click on a recipient name to review Clinical Summary**

Identify recipients enrolled in a specific Managed Care Plan

1. Go to "Recipient Search" screen

2. Select from Managed Care (MC) filter:

   – Click on name of MC Plan

3. Choose from additional filter options in Recipient Search screen, if desired

4. Consider expanding "Maximum number of rows to be displayed" if needed

5. Click Search

2. Select from Managed Care (MC) filter (detail)

Quality Flag as of 11/01/2023

Definitions

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months
HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months
High Mental Health Need
Antipsychotic Polypharmacy (2+ >90days) Children
Antipsychotic Two Plus
Antipsychotic Three Plus
Antidepressant Two Plus - SC
Antidepressant Three Plus
Psychotropics Three Plus
Psychotropics Four Plus
Polypharmacy Summary
Discontinuation - Antidepressant <12 weeks (MDE)
Adherence - Mood Stabilizer (Bipolar)
Adherence - Antipsychotic (Schiz)
Treatment Engagement - Summary
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All)
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (Child)

Services: Specific Provider as of 11/01/2023

Past 1 Year

Provider: MAIN STREET MENTAL HEALTH CLINIC
Region: County:
Current Access:

Service Utilization: Number of Visits:

Service Setting:

+--Care Coordination
+--Inpatient - ER
+--Living Support/Residential
+--Other
+--Outpatient - DD
+--Outpatient - MH
+--Outpatient - Medical
+--Outpatient - Medical Specialty

Service Detail: Selected

Medication & Diagnosis as of 11/01/2023

Past 1 Year

Prescriber Last Name:

Drug Name:

3. Choose from additional filter options, if desired

☐ Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class*

ADHD Med
Antidepressant
Antipsychotic
Antipsychotic - Long Acting Injectable

Non-Psychotropic Drug Class

Analgesics and Anesthetics
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic

BH Diagnoses

--Any BH Diagnosis
--Any MH Diagnosis
+--Acute Stress Disorder
+--Anxiety Disorders

Medical Diagnoses

+--Cerebral degenerations usually manifest
+--Certain conditions originating in the peri
+--Certain infectious and parasitic diseases
+--Codes for special purposes

Individual Diagnosis: enter name or ICD-10 code

Given: 1+   ☐ Primary Only

Services by Any Provider as of 11/01/2023

Past 1 Year

Provider:
                             County:
                      Number of Visits:

Service Detail: Selected

+--Foster Care
+--Inpatient - ER
+--Living Support/Residential
+--Other

4. Consider expanding number of recipient names to be displayed

5. Click "Search"

— Recipient Related data is refreshed weekly and all other sections are refreshed monthly.

Limit results to   50   **Search**   Reset

My QI Report ▾   Statewide Reports   **Recipient Search**   Provider Search   Registrar ▾   Usage Reports ▾   Utilization Reports

‹ Modify Search

138 Recipients Found

ⓘ View: Standard ▾   📄 PDF   📊 Excel

	Managed Care	MetroPlus Health Plan
AND	Quality Flag	HARP Enrolled - Not Health Home Enrolled - (updated weekly)
AND	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC

Search results can be exported to PDF or Excel.

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID	DOB	Gender	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access
QUFSTqu RanFVENIRVI	WbEnNTUv NqY	OCynOCynO TYm	TQ LQ N9A	2AP, BH QARR - DOH, HARP No Assessment for HCBS, HARP No Health Home, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No HbA1c & LDL-C (DM & Schiz), No HbA1c-DM, No LDL-C - AP, No SUD Tx Engage	MetroPlus Health Plan	PSYCKES Consent
QUJCTrRU REVMQUvP S6	N			2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 4+ ...H, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, BH QARR - DOH, Cloz ...e, HARP No Assessment for HCBS, HARP No Health ...HPlus No HHPlus Service, HHPlus Not HH Enrolled, POP ...idate, POP High User, Readmit 30d - BH to BH, Readmit ...to MH	MetroPlus Health Plan	Quality Flag
QUJEVUnSQU7NQUu TaFJTQ	VVQnOTMr MV2	MTEIM9YIM TatNm	TQ LQ NDI	2AP, BH QARR - DOH, HARP No Health Home, No DM Screen - AP, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP	MetroPlus Health Plan	Quality Flag
QUJSRVU QURJUqnFWURB	WEQsM9Iu Mr6	OSynM8ynO TYs	R6 LQ NTQ	2+ ER-Medical, BH QARR - DOH, HARP No Assessment for HCBS, HARP No Health Home, No DM Screen - AP, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP	MetroPlus Health Plan	Quality Flag

Click on a recipient name to review Clinical Summary

Identify recipients based on HARP status

1. Go to "Recipient Search" screen

2. Select from HARP Status filter, for example:
   - Eligible/Enrolled All (H1-H9)

3. Consider expanding "Maximum number of rows to be displayed" if needed

4. Click Search

My QI Report▾   **Statewide Reports**   **Recipient Search**   **Provider Search**   **Registrar ▾**   **Usage▾**   **Utilization Reports**   **Adult Home**

Recipient Search

Limit results to   [50 ▾]   [Search]   Reset

Recipient Identifier

Search in: ⦿ Full Database   ◯ MAIN STREET MENTAL HEALTH CLINIC

> **1. Click "Recipient Search" from top menu options**

Me...	SN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

Characteristics as of 11/20/2023

Age Range		To	Gender	▾
Race			Region	▾
Ethnicity			County	▾

Special Populations

Population	▾
High Need Population	▾
AOT Status	▾
Alerts	▾
Homelessness Alerts	▾

Social Determinants of Health (SDOH)   [Past 1 Year ▾]

SDOH Conditions (reported in billing)

- ⊞—Problems related to employment and un
- ⊞—Problems related to education and liter:
- ⊞—Problems related to certain psychosoci
- ⊞—Persons encountering health services f
- ⊞—Personal risk factors, not elsewhere cla
- ⊞—Other problems related to primary supp

SDOH Conditions: Selected

Managed Care Plan & Medicaid

Managed Care		Children's Waiver Status	▾
MC Product Line		HARP Status	▾
Medicaid Enrollment Status		HARP HCBS Assessment Status	▾
Medicaid Restrictions		HARP HCBS Assessment Results	▾

> **2. Select from HARP Status filter**

Quality Flag as of 11/01/2023   ⧉ Definitions   **Services: Specific Provider** as of 11/01/2023   [Past 1 Year ▾]

2. Select from HARP Status filter (detail)

Managed Care Plan & Medicaid

Managed Care	⌄
MC Product Line	⌄
Medicaid Enrollment Status	⌄
Medicaid Restrictions	⌄

Children's Waiver Status ⌄

HARP Status ⌄

Eligible/Enrolled All (H1-H9)
HARP Enrolled (H1)
HARP Enrolled Tier 1 HCBS (H1 with H2)
HARP Enrolled Tier 2 HCBS (H1 with H3)
SNP HARP Eligible (H4)
SNP HARP Eligible Tier 1 HCBS (H4 with H5)
SNP HARP Eligible Tier 2 HCBS (H4 with H6)
Eligible Pending Enrollment (H9)
Not HARP Eligible (Current Medicaid Enrollees excluding H1-H9)

Quality Flag as of 11/01/2023   ⎘ Definitions   Service

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months

Medication & Diagnosis as of 11/01/2023

Past 1 Year ▼

Prescriber Last Name [   ]

Drug Name [   ] ☐ Active Drug

☐ Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class*
```
ADHD Med
Antidepressant
Antipsychotic
Antipsychotic - Long Acting Injectab
```

Non-Psychotropic Drug Class*
```
Analgesics and Anesthetics
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic
```

BH Diagnoses
```
─Any BH Diagnosis
─Any MH Diagnosis
+─Acute Stress Disorder
+─Anxiety Disorders
```

Medical Diagnoses
```
+─Cerebral degenerations usually manifest
+─Certain conditions originating in the peri
+─Certain infectious and parasitic diseases
+─Codes for special purposes
```

Individual Diagnosis [enter name or ICD-10 code]

Given [1+ ▼] ☐ Primary Only

Services by Any Provider as of 11/01/2023

Past 1 Year ▼

Provider [   ]

Region [▼]   County [▼]

Service Utilization [▼]   Number of Visits [▼]

Service Setting:
```
─Housing - Supported Housing
─Housing - Supported Single R
─ICF/IDD - Community - Day Sv
─ICF/IDD - Community - Reside
─ICF/IDD - Institutional
+─Other
```

Service Detail: Selected

3. Consider expanding number of recipient names to be displayed

```
50
100
500
1,000
10,000
50,000
100,000
250,000
500,000
```

— Recipient Related data is refreshed weekly and all other sections are refreshed monthly.

— Search uses "OR" criteria within a list and "AND" criteria between lists.

— *To select multiple options within a list, hold down "CTRL" while making additional selections.

Limit results to [50 ▼] **Search**   Reset

4. Click "Search"

NEW YORK STATE OF OPPORTUNITY. | Office of Mental Health | PSYCKES

My QI Report ▾   Statewide Reports   Recipient Search   Provider Search   Registrar ▾   Usage Reports ▾   Utilization Reports

‹ Modify Search

612 Recipients Found

ⓘ View: Standard ▾   PDF   Excel

Search results can be exported to PDF or Excel.

HARP Status	Eligible/Enrolled All (H1-H9)	
AND	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC

...num Number of Rows Displayed: 50

Name ▲	Medicaid ID	DOB	Gender	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access
QUFSTqu RanFVENIRVI	WbEnNTUv NqY	OCynOCynO TYm	TQ LQ N9A	2AP, BH QARR - DOH, HARP No Assessment for HCBS, HARP No Health Home, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No HbA1c & LDL-C (DM & Schiz), No HbA1c-DM, No LDL-C - AP, No SUD Tx Engage	MetroPlus Health Plan	PSYCKES Consent
QUJBTEnF TFbESUE	WbluNTInM VM	NSytLpEvN 9Y	R6 LQ NTQ	HARP No Assessment for HCBS, HARP No Health Home, No Outpt Medical	Affinity Health Plan	Quality Flag
QUJCQUJJUm RVZFTFbO V6	WVUqN9As Mqi	MoyoLpEvN T6	R6 LQ N9I	4PP(A), HARP No Assessment for HCBS, HARP No Health Home	Affinity Health Plan	Quality Flag
QUJCQUJJUm SEFOTaFI				2+ Inpt-BH, 4+ Inpt/ER-BH, BH QARR - DOH, HARP No ... for HCBS, HARP No Health Home, No Outpt Medical	Healthfirst PHSP, Inc.	Quality Flag
QUJCQVNUQUvURQ REFOSUVM Um	VEYmN Mae	pM	ND2	2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-Medical, ...BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, Adher-MS, HARP ...ment for HCBS, HARP No Health Home, HHPlus No HHPlus Service, HHPlus Not HH Enrolled, No MAT Utilization - OUD, No SUD ER f/u 7d, POP High User, Readmit 30d - BH to BH, Readmit 30d - Medical to Medical	Affinity Health Plan	PSYCKES Consent
QUJCQVRF UqVMRUvB TQ	REEvMTAnO VU	NCyuLpEvO Ta	R6 LQ M9E	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, HARP No Assessment for HCBS, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, POP High User	Healthfirst PHSP, Inc.	PSYCKES Consent

Click on a recipient name to review Clinical Summary

Identify recipients with any Social Determinants of Health (SDOH) services

1. Go to "Recipient Search" screen

2. Locate the "SDOH Conditions" filter box in the "Social Determinants of Health (SDOH)" section

3. Expand the "Problems related to housing and economic circumstances" condition by clicking the + sign

4. Select multiple filters at a time

5. Consider expanding "Maximum number of rows to be displayed" if needed

6. Click Search

My QI Report▾   Statewide Reports   Recipient Search   Provider Search   Registrar ▾   Usage ▾   Utilization Reports   Adult Home

Recipient Search

Limit results to   50 ⌄   **Search**   Reset

Recipient Identifiers

Search in: ◉ Full Database 〇 MAIN STREET MENTAL HEALTH CLINIC

Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

Characteristics as of 11/20/2023

Age Range [ ] ⌄   Region [ ] ⌄

Race [ ] ▾   County [ ] ⌄

Ethnicity [ ] ⌄

1. Locate the "SDOH Conditions" box in "Social Determinants of Health (SDOH)" section

Special Populations

Population [ ] ⌄

High Need Population [ ] ▾

AOT Status [ ] ⌄

Alerts [ ] ⌄

Homelessness Alerts [ ] ▾

Social Determinants of Health (SDOH)   Past 1 Year ⌄

SDOH Conditions (reported in billing)   SDOH Conditions: Selected

- Problems related to upbringing
- Problems related to social environment
- Problems related to physical environme
- Problems related to other psychosocial
- Problems related to medical facilities a
- Problems related to housing and econo

Managed Care Plan & Medicaid

Managed Care [ ] ⌄   Children's Waiver Status [ ] ⌄

MC Product Line [ ] ⌄   HARP Status [ ] ⌄

Medicaid Enrollment Status [ ] ⌄   HARP HCBS Assessment Status [ ] ⌄

Medicaid Restrictions [ ] ⌄   HARP HCBS Assessment Results [ ] ⌄

Quality Flag as of 11/01/2023   🗇 Definitions   **Services: Specific Provider** as of 11/01/2023   Past 1 Year ⌄

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months

Provider [MONTEFIORE MEDICAL CENTER]

Region [ ] ⌄   County [ ] ⌄

Current Access

2. Expand the "Problems related to housing and economic circumstances" filter

2. Expand the "Problems related to housing and economic circumstances" by clicking on + sign

Social Determinants of Health (SDOH)

Past 1 Year ∨

SDOH Conditions (reported in billing)   SDOH Conditions: Selected

+—Problems related to life management difficulty

+—Problems related to housing and economic circumstances

    —Problems related to living in residential institution

    —Homelessness

    —Housing instability, housed

    —Housing instability, housed, with risk of homelessness

    —Inadequate housing

3. Select Multiple filters, then click search

Limit results to: 50

Search

4. Click Search

3. Consider expanding number of recipient names to be displayed

Last Name

DOB

MM/DD/YYYY

Region

County

Social Determinants of Health (SDOH)

5. Select Multiple filters from "SDOH Conditions" filter box

SDOH Conditions (reported in billing)

- Problems related to housing and econom
  - Problems related to living in residen
  - Homelessness
  - Housing instability, housed
  - Housing instability, housed, with risk
  - Inadequate housing

SDOH Conditions: Selected

- Problems related to housing and econom   star
  - Homelessness
  - Inadequate housing
  - Extreme poverty

De-identify 🔵   Settings ▾   Log Off

My QI Report ▾   Statewide Reports   **Recipient Search**   Provider Search   Registrar ▾   Usage Reports ▾   Utilization Reports

◀ Modify Search   **294 Recipients Found**   ⓘ View: Standard ▾   📕 PDF   📗 Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	SDOH Condition (reported in billing)	Homelessness OR Inadequate housing OR Extreme poverty

> **Search results can be exported to PDF or Excel.**

...um Number of Rows Displayed: 50

Name ▲	Medicaid ID ⇕	DOB ⇕	Gender ⇕	Medicaid Quality Flags ⇕	Medicaid Managed Care Plan ⇕	Current PHI Access ⇕
QUNPUrRB TUFSSUE	VrYqMDMvOFa	MoynN8ynOTan	R6 LQ M9a	2+ ER-Medical, BH QARR - DOH, No DM Screen - AP, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP	MetroPlus Health Plan	Quality Flag
QURBTVM TUVMVabO	RUQtOTMqOFE	NSyoLpEvNpY	TQ LQ NDQ	2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 2+ Inpt-Medical, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, Adher-AP, BH QARR - DOH, Cloz Candidate, HARP No Assessment for HCBS, HARP No Health Home, HHPlus Not HH Enrolled, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, No Outpt Medical, POP Cloz Candidate, POP High User, Readmit 30d - BH to BH, Readmit 30d - MH to MH, Readmit 30d - Medical to All Cause	Affinity Health Plan	Quality Flag
QURPTEzS RUnPRq7PUqE	Sr...			2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-MH, 2+ ...edical, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, ...AP, Adher-MS, BH QARR - DOH, HHPlus No HHPlus Service, ...osp-All, PrevHosp-DM, Readmit 30d - BH to BH, Readmit 30d ...cal to Medical		Quality Flag
QUnFWEbT Sa7FUbJZ Um	W...			...H QARR - DOH, HARP No Health Home, No Gluc/HbA1c & ... AP, No Gluc/HbA1c - AP, No LDL-C - AP, No Outpt Medical	Affinity Health Plan	Quality Flag
QUnJSrBBUaFI QU7NRUQ	WFEuNDAnMEI	MoynOSynOTar	TQ LQ M9U	2+ ER-Medical, HARP No Assessment for HCBS, HARP No Health Home	Fidelis Care New York	Quality Flag
QUvERVJTTqu REVOSVNF	TbEnM9apNUe	MTIIM9UIMTavMA	R6 LQ M9a	2+ ER-BH, 2+ ER-Medical, 4+ Inpt/ER-BH, HARP No Assessment for HCBS, HARP No Health Home	Healthfirst PHSP, Inc.	Quality Flag

> **Click on a recipient name to review Clinical Summary**

Identify recipients with any Health Home or Care Management Enrollment or Outreach

1. Go to "Recipient Search" screen

2. Locate the "Service Setting" filter box in the "Services by Any Provider" section

3. Expand the "Care Coordination" service setting by clicking the + sign

4. Click on "Health Home" or "Care Management" "Enrolled" or "Outreach"

5. Consider expanding "Maximum number of rows to be displayed" if needed

6. Click Search

Quality Flag as of 11/01/2023

Services: Specific Provider as of 11/01/2023 | Past 1 Year ⌄ |

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months
HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months
High Mental Health Need
Antipsychotic Polypharmacy (2+ >90days) Children
Antipsychotic Two Plus
Antipsychotic Three Plus
Antidepressant Two Plus - SC
Antidepressant Three Plus
Psychotropics Three Plus
Psychotropics Four Plus
Polypharmacy Summary
Discontinuation - Antidepressant <12 weeks (MDE)
Adherence - Mood Stabilizer (Bipolar)
Adherence - Antipsychotic (Schiz)
Treatment Engagement - Summary
No Metabolic Monitoring (Gluc/HbA1c and LDL
No Metabolic Monitoring (Gluc/HbA1c and LDL

Provider: MAIN STREET MENTAL HEALTH CLINIC

Region: [⌄]   County: [⌄]

Current Access: [⌄]

Service Utilization: [⌄]   Number of Visits: [⌄]

Service Setting:
+—Care Coordination
+—Inpatient - ER
+—Living Support/Residential
+—Other
+—Outpatient - DD
+—Outpatient - MH
+—Outpatient - Medical
+—Outpatient - Medical Specialty

Service Detail: Selected

> **1. Locate the Service Setting filter box in "Any Provider" section**

Medication & Diagnosis as of 11/01/2023

Prescriber Last Name [ ]

Drug Name [ ]   ☐ Active

☐ Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class*
ADHD Med
Antidepressant
Antipsychotic
Antipsychotic - Long Acting Injectab

Non-Psychotropic Drug Class*
Analgesics and Anesthetics
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic

BH Diagnoses
—Any BH Diagnosis
—Any MH Diagnosis
+—Acute Stress Disorder
+—Anxiety Disorders

Medical Diagnoses
+—Cerebral degenerations usually manifest
+—Certain conditions originating in the peri
+—Certain infectious and parasitic diseases
+—Codes for special purposes

Individual Diagnosis [enter name or ICD-10 code]

Given [1+ ⌄]   ☐ Primary Only

Services by Any Provider as of 11/01/2023 | Past 1 Year ⌄ |

Provider [ ]

Region [⌄]   County [⌄]

Service Utilization [⌄]   Number of Visits [⌄]

Service Setting:
+—Care Coordination
+—Crisis Service
+—Foster Care
+—Inpatient - ER
+—Living Support/Residential
+—Other
+—Outpatient - DD
+—Outpatient - MH
+—Outpatient - Medical
+—Outpatient - Medical Specialty
+—Outpatient - SU
+—Outpatient - Unspecified
+—Practitioner - BH

Service Detail: Selected

— Recipient Related data is refreshed weekly and all other sections are refreshed monthly.
— Search uses "OR" criteria within a list and "AND" criteria between lists.

Limit results to [50 ⌄]   **Search**   Reset
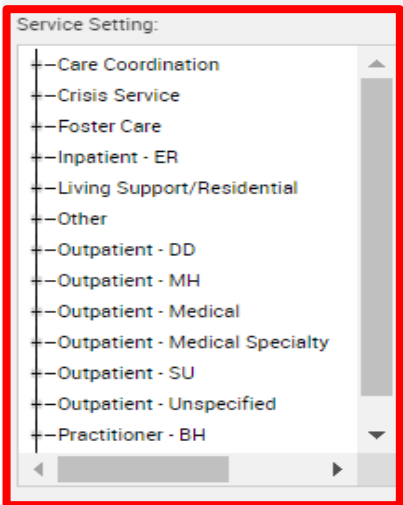
2. Expand the Care Coordination Service Setting

2. Expand the Care Coordination service setting by clicking on + sign

Service Setting:

Service Detail: Selected

─ Care Coordination
  ─ ACT · MH Specialty
  ─ Care Coordination Organization (DD Health Home)
  ─ Care Management · Enrolled (Source: DOH)
  ─ Care Management · Enrolled/Outreach (Source: DOH)
  ─ Care Management · Outreach (Source: DOH)
  ─ Case Management · ALL
  ─ Case Management · DOH
  ─ Case Management · OMH
  ─ Child Waiver Services · OMH
  ─ Health Home · Enrolled (Source: DOH)
  ─ Health Home · Enrolled/Outreach (Source: DOH)

3. Select Care Management Enrolled or Outreach

4. Or select Health Home Enrolled or Outreach

Services by Any Provider as of 11/01/2023

Past 1 Year ▼

Provider

Region ▼   County ▼

Service Utilization ▼   Number of Visits ▼

Service Setting:

- ⊟−Care Coordination
  - ACT - MH Specialty
  - Care Coordination Organization (
  - Care Management - Enrolled (So
  - Care Management - Enrolled/Out
  - Care Management - Outreach (S
  - Case Management - Al
  - Case Management -
  - Case Management -
  - Case Management -
  - Child Waiver Servic
  - Health Home - Enrol
  - Health Home - Enrolled/Outreach

Service Detail: Selected

- ⊟−Care Coordination
  - Health Home - Outreach (Source: DOH MAPP)

5. Consider expanding number of recipient names to be displayed

6. Click "Search"

Limit results to   50 ▼   Search   Reset

NEW YORK
STATE OF
OPPORTUNITY.

Office of
Mental Health | PSYCKES

De-identify 🔵   Settings ▾   Log Off

My QI Report ▾   Statewide Reports   Recipient Search   Provider Search   Registrar ▾   Usage Reports ▾   Utilization Reports

‹ Modify Search   **14,867 Recipients Found**   ⓘ View: [Standard ▾]   📄 PDF   📊 Excel

	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC
AND	[Any Provider] Service Setting:	Health Home - Enrolled/Outreach (Source: DOH)

> **Search results can be exported to PDF or Excel.**

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID ⇅	DOB ⇅	Gender ⇅	Medicaid Quality Flags ⇅	Medicaid Managed Care Plan	Current PHI Access ⇅
QUJCQVRF UqVMRUvB TQ	REEvMTAnO VU	NCyuLpEvO Ta	R6 LQ M9E	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, HARP No Assessment for HCBS, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, POP High User	Healthfirst PHSP, Inc.	PSYCKES Consent
QUJCQVRJRUnMTm VabOQqVOVA	WFQrODUs NEQ	OCytLpEvN Ta	TQ LQ N9E		Fidelis Care New York	No Access
QUJCRQ TEbTQQ S6	UFApM9Im NVU	MTllNoynOT	R6 LQ	HARP No Assessment for HCBS	MetroPlus Health Plan	Quality Flag
QUJETm SaFMQUm RA	WU...			+ ER-MH, HARP No Assessment for HCBS	MetroPlus Health Plan	Quality Flag
QUJETrVMQVbF TUFTUqFPVURPVQ	UrIqMD... UU			...cal, 2+ Inpt-Medical, 4+ Inpt/ER-Med, Readmit 30d - ...Medical	Healthfirst PHSP, Inc.	Quality Flag
QUJEVUnSQU7JTQ QU7NQURV	WUMtM9ap NEI	NoyqLpEvO DE	TQ LQ Mpa	BH QARR - DOH, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP	Healthfirst PHSP, Inc.	Quality Flag
QUJEVVJSQUzVR6 VEFGQURBU6 TQ	UalsN9ErNF 2	NSypMCyn OTYn	TQ LQ NTa	2+ Inpt-Medical, 4+ Inpt/ER-Med, HHPlus No HHPlus Service, Readmit 30d - Medical to Medical		Quality Flag

> **Click on a recipient name to review Clinical Summary**

Identify recipients taking psychotropic or non-psychotropic medication

From "Recipient Search" screen

1. Locate "Medication & Diagnosis" section

2. Type specific "Drug Name" in text box or select from "Psychotropic Drug Class" or "Non-Psychotropic Drug Class"

3. Consider expanding "Maximum number of rows to be displayed" if needed

4. Click Search

Quality Flag as of 11/01/2023   🗇 Definitions   **Services: Specific Provider** as of 11/01/2023 | Past 1 Year ⌄ |

HARP Enrolled - Not Health Home Enrolled - (updated weekly)
HARP-Enrolled - No Assessment for HCBS - (updated weekly)
Eligible for Health Home Plus - Not Health Home Enrolled
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months
Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months
HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months
High Mental Health Need
Antipsychotic Polypharmacy (2+ >90days) Children
Antipsychotic Two Plus
Antipsychotic Three Plus
Antidepressant Two Plus - SC
Antidepressant Three Plus
Psychotropics Three Plus
Psychotropics Four Plus
Polypharmacy Summary
Discontinuation - Antidepressant <1...
Adherence - Mood Stabilizer (Bipolar...
Adherence - Antipsychotic (Schiz)
Treatment Engagement - Summary
No Metabolic Monitoring (Gluc/HbA1c and LDL-... ychotic (All)
No Metabolic Monitoring (Gluc/HbA1c and LDL-C... psychotic (Child)

Provider   MAIN STREET MENTAL HEALTH CLINIC

Region [⌄]   County [⌄]

Current Access [⌄]

Service Utilization [⌄]   Number of Visits [⌄]

Service Setting:
+--Care Coordination
+--Inpatient - ER
+--Living Support/Residential
+--Other
+--Outpatient - DD
+--Outpatient - MH
+--Outpatient - Medical
+--Outpatient - Medical Specialty

Service Detail: Selected

1. Locate "Medication & Diagnosis" section

Medication & Diagnosis as of 11/01/2023 | Past 1 Ye... | 1/2023 | Past 1 Year ⌄ |

Prescriber Last Name [ ]

Drug Name [ ]   ☐ Act...   [⌄]   County [⌄]

☐ Active medication (past 3 months) requiring Prior Authorization   [⌄]   Number of Visits [⌄]

2. Select from a "Drug Class" filter box

Psychotropic Drug Class*
ADHD Med
Antidepressant
Antipsychotic
Antipsychotic - Long Acting Injectab

Non-Psychotropic Drug Class*
Analgesics and Anesthetics
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic

Service Setting:
+--Care Coordination
+--Crisis Service
+--Foster Care
+--Inpatient - ER
+--Li... Support/Residential

Service Detail: Selected

BH Diagnoses
--Any BH Diagnosis
--Any MH Diagnosis
+--Acute Stress Disorder
+--Anxiety Disorders

Medical Diagnoses
+--Cerebral degenerations usually manifest
+--Certain conditions originating in the peri
+--Certain infectious and parasitic diseases
+--Codes for special purposes

Individual Diagnosis [enter name or ICD-10 code]

\# Given [1+ ⌄]   ☐ Primary Only

3. Consider expanding number of recipient names to be displayed

4. Click "Search"

— Recipient Related data is refreshed weekly and all other sections are refreshed monthly.
— Search uses "OR" criteria within a list and "AND" criteria between lists.

Limit results to   [50 ⌄]   [Search]   Reset

Example search containing data with special protection: Alcohol Related Disorders

From "Recipient Search" screen:

1. Locate the "BH Diagnosis" box in the "Medication & Diagnosis" section

2. Expand the category "Substance-Related and Addictive Disorders" by clicking the + sign and select the sub-category "Alcohol related disorders"

3. Click Search

4. Search results page will provide:
   - # Total recipients matching search criteria
   - # Recipients excluded from search results (consent required)
   - # Recipients included in search results

My QI Report ▾   Statewide Reports   **Recipient Search**   Provider Search   Registrar ▾   Usage Reports ▾   Utilization Reports

‹ Modify Search   **4,576 Recipients Found**   ⓘ View: [Standard ▾]   📄 PDF   📊 Excel

	BH Diagnosis	Alcohol related disorders
AND	[Provider Specific] Provider	MAIN STREET MENTAL HEALTH CLINIC

93 Recipients included in search results (Note: This search includes data with special protection; i.e. HIV, Substance use or Family Planning)

4483 Recipients excluded from search results (consent required)

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID ⇕	DOB ⇕	Gender ⇕	Medicaid Quality Flags ⇕	Medicaid Managed Care Plan ⇕	Current PHI Access ⇕
QUJCQVNUQUvURQ REFOSUVM Um	VEYmNDAoMae	OSyqLpEvNpM	TQ LQ ND2	2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 2+ Inpt-BH, 2+ Inpt-Medical, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, Adher-MS, HARP No Assessment for HCBS, HARP No Health Home, HHPlus No HHPlus Service, HHPlus Not HH Enrolled, No MAT Utilization - OUD, No SUD ER f/u 7d, POP High User, Readmit 30d - BH to BH, Readmit 30d - Medical to Medical	Affinity Health Plan	PSYCKES Consent
QUnCRVJU REbOQU6	WbasM9AnMVU	MTAIM8ynOT2r	R6 LQ NDU	2+ ER-Medical, BH QARR - DOH, No SUD Tx Engage	Fidelis Care New York	PSYCKES Consent
QUnFSaFORFJP TFVJUm	VU6rNpUrMUE	OCytLpEvNpl	TQ LQ ND6	2+ Inpt-Medical, 4+ Inpt/ER-Med, BH QARR - DOH, HHPlus No HHPlus Service, HHPlus Not HH Enrolled, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No HbA1c-DM, No LDL-C - AP, PrevHosp-All, PrevHosp-DM, Readmit 30d - BH to All Cause, Readmit 30d - Medical to Medical		PSYCKES Consent
QVJSTrbP RaVSTaFOREy	VrMvMDYrMqi	MTEIM8ynOTYp	TQ LQ NTY	BH QARR - DOH, No SUD Tx Engage, No SUD Tx Initiation	Healthfirst PHSP, Inc.	PSYCKES Consent
QaFQVEbTVEU RrJFRqzSWQ	VrAoN9EsNFY	MTIINSynOTYo	TQ LQ NT2	2AP, 4PP(A)	HIP (EmblemHealth)	PSYCKES Consent
QazSTbNURUbO REFOSUVM RQ	VVIuOTarMqi	MTEIM9EIMTatMQ	TQ LQ ND6	No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP	Healthfirst PHSP, Inc.	PSYCKES Consent

Streamlined Consent in Recipient Search

Recipient Search: Streamlined Consent

Recipient Search: Individual Search

Search for client: Enter recipient identifier(s) and click "search"

- Medicaid ID
- Social Security Number (SSN)
- First name (at least first 2 characters)
- Last Name (full last name required)
- Date Of Birth (DOB)

Recipient Identifiers

Search in: ● Full Database ○ MAIN STREET MENTAL HEALTH CLINIC

Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

Confirm Correct Match, Select "Enable Access"

Step 1: Why are you allowed to view data?

Attest to right to access client's Medicaid data:
Client consent, clinical emergency, or attestation of service

Step 2: How do you know this is correct person?

Attest that client identity has been verified: Provider attests to client identity or client provided 1 form of photo ID or 2 forms of non-photo ID

Clinical Summary Contains All Available Data

QUJBUaNBLA RrVTVEFWTm

As of 11/20/2023 · ❶ Data sources

📄 PDF

Brief Overview | **Full Summary**

Data with Special Protection ● Show ○ Hide
This report contains all available clinical data.

DOB: XX/XX/XXXX (XX Yrs)
Address: MTIq TUNLSUvMRVa UrQ, QbJFTbRXTqzE, Tba, MTEtMT2

Medicaid ID: RE2mM9MmMVQ · Medicare: No
Managed Care Plan: Fidelis Care New York (HARP)
MC Plan Assigned PCP : N/A

HARP Status: HARP Enrolled (H1)
HARP HCBS Assessment Status: Never Assessed
Medicaid Eligibility Expires on:

Current Care Coordination

AOT	SUFFOLK COUNTY COMMUNITY MENTAL HYGIENE SERV (Enrolled Date: 18-JAN-23, Expiration Date: 17-JAN-24) Main Contact : Jeanine Yannucciello: (631) 853 - 6205

Notifications

POP High User	In the event of emergency department/inpatient hospitalizations, client is eligible for intensive care transition services. To coordinate, please contact the client's managed care plan : Fidelis Care New York • Behavioral Health High Risk Alert Team, 718-896-6500 ext. 16077 for HARP members ext. 16072 for Non-HARP members (see HARP status above), BHHighRisk@fideliscare.org
POP Potential Clozapine Candidate	Evaluate for potential clozapine initiation/referral due to schizophrenia, high psychiatric Inpatient/ER use, and no recent clozapine use. Identify a community-based clozapine prescriber and other supports for clozapine treatment by contacting the client's managed care plan : Fidelis Care New York • Behavioral Health High Risk Alert Team, 718-896-6500 ext. 16077 for HARP members or ext. 16072 for Non-HARP members (see HARP status above), BHHighRisk@fideliscare.org
Health Home Plus Eligibility	This client is eligible for Health Home Plus due to: 3+ Inpt MH < 13 months, AOT - Active Court Order
High Mental Health Need due to:	1+ Inpt MH in past 13 months ; AOT active or expired in past 5 years
Medicaid Eligibility Alert	This client uses the New York State of Health (NYSoH) enrollment system for Medicaid recertification • For more information contact NYSoH at 1-855-355-5777.
CORE Eligibility	This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit:https://omh.ny.gov/omhweb/bho/core

Alerts · all available

		Most Recent	
7	Homelessness - NYC DHS Shelter	9/15/2023	DAYS INN 36TH STREET WELCOME CENTER (Single Adult, General)
17	Treatment for Suicidal Ideation (6 Inpatient, 6 ER, 6 Other)	10/29/2023	NEW YORK PRESBYTERIAN HOSPITAL (Inpatient - Medical)
1	Treatment for Self inflicted Poisoning (1 Inpatient)	10/2/2023	NYU LANGONE HOSPITALS (Inpatient - MH)

Social Determinants of Health (SDOH) Past Year - reported in billing

Problems related to housing and economic circumstances	Homelessness unspecified

Active Quality Flags · as of monthly QI report 11/1/2023

BH QARR - Improvement Measure
No Metabolic Monitoring (LDL-C) on Antipsychotic

General Medical Health
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All)

Health Home Care Management - Adult
Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months · Eligible

Diagnoses Past Year

Behavioral Health (6)	5 Most Recent:Borderline Personality Disorder • Unspecified/Other Bipolar • Major Depressive Disorder • Schizoaffective Disorder • Schizophrenia ...
	5 Most Frequent (# of services):Borderline Personality Disorder(6) • Major Depressive Disorder(6) • Unspecified/Other Bipolar(4) • Schizoaffective Disorder(4) • Schizophrenia(1) ...

Training & Technical Assistance

PSYCKES Training

- PSYCKES website: www.psyckes.org

- PSYCKES Training Webinars
  - Live webinars: Register on PSYCKES Training Webinars page
  - Recorded webinars: Slides and recordings available
    - Using PSYCKES Quality Indicator Reports
    - Navigating PSYCKES Recipient Search for Population Health
    - Using the PSYCKES Clinical Summary
    - Consent, Emergency, Quality Flag: PSYCKES Levels of Access
    - PSYCKES Mobile App for iPhones & iPads
    - Introduction to PSYCKES
    - Where to Start: Getting Access to PSYCKES

- PSYCKES User Guides & Short How-To Videos
  - www.psyckes.org > PSYCKES Training Materials

NEW YORK STATE | Office of Mental Health

Have you heard about the Self-Service Console?

- The Self-Service Console is a way to manage your RSA token and PIN, for logging into secure OMH applications, including PSYCKES

- The console is accessed at: **mytoken.ny.gov**

- From within your Self-Service Console account, you can:
  - Set security questions
  - Reset your PINs
  - Activate tokens
  - Request a replacement token

- We recommend all users set up security questions in the console so that you can reset your own PIN if ever needed

- As of April 2022, the console must be used when new users need a token or existing users need a replacement token

NEW YORK STATE | Office of Mental Health

Helpdesk Support

- PSYCKES Help (PSYCKES support)
  - 9:00AM – 5:00PM, Monday – Friday
  - PSYCKES-help@omh.ny.gov

- Help Desk (Token, Login & SMS support)
  - OMH Employee ITS Helpdesk:
    - 1-844-891-1786; fixit@its.ny.gov
  - Provider Partner OMH Helpdesk (for Non-OMH Employees):
    - 518-474-5554, option 2; healthhelp@its.ny.gov