Using PSYCKES for CCBHCs

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Agenda

- PSYCKES overview

- Quality improvement with My QI Report

- Population health with Recipient Search

- Review client-level details with the Clinical Summary

- Access to PSYCKES

- Training & technical assistance

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PSYCKES Overview

What is PSYCKES?

- A secure, HIPAA-compliant online platform for sharing Medicaid billing data and other state administrative data

- Designed to support data-driven clinical decision-making, care coordination and quality improvement

- Ongoing data updates

    - Clinical Summary updated weekly

    - Quality Indicator reports updated monthly

Who is Viewable in PSYCKES?

- Over 11 million NYS Medicaid enrollees (currently or past)

  - Fee for service claims

  - Managed care enrollees, all product lines

  - Dual-eligible (Medicare/Medicaid) and Medicaid/Commercial

  - MAPP Health Home Enrolled: Clients linked to provider agency if enrolled with HH or CMA according to MAPP

- Behavioral Health Population (any history of):

  - Psychiatric or substance use service,

  - Psychiatric or substance use diagnosis, OR

  - Psychotropic medication

- Provides all data – general medical, behavioral health, residential

What Data is Available in PSYCKES?

- Clinical Summary provides up to 5 years of data, updated weekly

- All Medicaid billing data, across treatment settings
  - Medications, medical and behavioral health outpatient and inpatient services, ER, health home care coordination, housing and residential, lab, and more!

- Multiple other state administrative databases (0-7 day lag):
  - New York City Department of Homeless Services (NYC DHS)
  - Health Home enrollment & CMA provider (DOH MAPP)
  - Managed Care Plan & HARP status (MC Enrollment Table)
  - MC Plan assigned Primary Care Physician (Quarterly, DOH)
  - Assisted Outpatient Treatment provider contact (OMH TACT)
  - Assertive Community Treatment provider contact (OMH CAIRS)
  - Adult Housing/Residential program Information (OMH CAIRS)
  - Intensive Mobile Treatment (DOHMH)
  - AOT Referral Under Investigation (DOHMH)
  - State Psychiatric Center EMR
  - Suicide attempt (OMH NIMRS)
  - Safety plans, screenings, assessments entered in MyCHOIS

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Quality Indicators "Flags"

- PSYCKES identifies clients flagged for quality concern in order to inform the treating provider and to support clinical review and quality improvement

- When a client has an applicable quality flag, the provider is allowed access to that individual's Clinical Summary

- Examples of current quality flags that may be of interest to CCBHCs:

  - MH Performance Tracking Measure, e.g., No MH Inpt F/U 30d (DOH) – Adult; No DM Screen - AP (DOH)

  - SUD Performance Tracking Measure**, e.g., No OUD MAT Initiation - 30d (DOH); No OUD Tx Initiation (DOH);

  - Vital Signs Dashboard – Child, e.g., No Well-Care Visit > 1 Yr - Child & Adol (DOH); No MH Inpt F/U 30d (DOH) - Child & Adol

**Considered specially protected data (e.g., SUD, HIV, family planning, and genetic testing)

What Types of Reports Are Available?

- Individual Client Level Reports
  - Clinical Summary: Medicaid and State PC treatment history, up to 5 years
- Provider Level Reports
  - My QI Report: current performance on all quality indicators, can filter by CCBHC services and drill down to client-level views
  - Recipient Search Reports: run ad hoc reports to identify cohorts of interest
  - PSYCKES Usage Reports: monitor PHI access by staff
  - Utilization Reports: support provider VBP data needs
- Statewide Reports
  - Can select a quality indicator and review statewide proportions by region, county, plan, network, provider, etc.

My QI Report

My QI Report

- Tool for managing quality improvement efforts

- Updated on a *monthly* basis

- Eligible Population (denominator): clients served plus other parameters depending on quality indicator specifications

- Number with QI Flag (numerator): clients who meet criteria for the flag

- Compare prevalence rates for provider agency, region, state

- Filter report by: Program Type (e.g., CCBHC, ACT, etc.), MC Plan, Age

- Drill down into list of recipients who meet criteria for flag

- Reports can be exported to Excel and PDF

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Understanding My QI Report

- Attributing clients to agency QI reports:

  - Billing: Clients linked to provider agency if billed by agency in the past 9 months

  - This rule is used to automatically link clients to providers so that current clients are included in the report each month

- Period of observation for the quality indicator:

  - Assessed by a measure, varies for each measure

  - For example, the period of observation for the High Utilization quality indicator is 13 months

- QI Reports trending over time:

  - QI Trends Past Year show the prevalence rates of quality flags by provider over time

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MAIN STREET AGENCY ⓘ
Quality Indicator Overview As Of 08/01/2023

View: Standard ▾

PDF Excel

REGION: ALL COUNTY: ALL SITE: ALL PROGRAM TYPE: ALL AGE: ALL MC PRODUCT LINE: ALL MANAGED CARE: ALL

Filters Reset

Indicator Set

Quality Improvement Indicators (as of 08/01/2023) Run monthly on all available data as of run date

Indicator Set ▲	Population ⇅	Eligible Population ⇅	# with QI Flag ⇅	% ⇅	Regional % ⇅	Statewide % ⇅	25% 50% 75% 100%
BH QARR - Improvement Measure	All	3,179	1,270	39.9	43.3	38.3	39.90 / 43.30 / 38.30
General Medical Health	All	18,761	4,970	26.5	15.6	13.1	26.50 / 15.60 / 13.10
Health Home Care Management - Adult	Adult 18+	4,337	2,964	68.3	85.8	86.1	68.30 / 85.80 / 86.10
High Utilization - Inpt/ER	All	18,771	4,477	23.9	20.5	20.7	23.90 / 20.50 / 20.70
Polypharmacy	All	5,945	1,006	16.9	11.4	11.4	16.90 / 11.40 / 11.40
Preventable Hospitalization	Adult	16,083	141	0.9	0.6	0.8	0.90 / 0.60 / 0.80
Readmission Post-Discharge from any Hospital	All	3,341	480	14.4	11.3	11.2	14.40 / 11.30 / 11.20
Readmission Post-Discharge from this Hospital	All	1	0	0	10.9	11.3	0.00 / 10.90 / 11.30
Treatment Engagement	Adult 18-64	2,764	1,029	37.2	37.6	35.4	37.20 / 37.60 / 35.40

Performance Tracking Indicators (as of 12/01/2022) Run with intentional lag of 6+ months to allow for complete data

Indicator Set ▲	Population ⇅	Eligible Population ⇅	# with QI Flag ⇅	% ⇅	Regional % ⇅	Statewide % ⇅	25% 50% 75% 100%
MH Performance Tracking Measure	All	4,148	2,234	53.9	53.3	52.6	53.90 / 53.30 / 52.60
SUD Performance Tracking Measure	Adol & Adult (13+)	4,929	3,726	75.6	74	78.7	75.60 / 74.00 / 78.70
Vital Signs Dashboard - Adult	Adult	6,336	3,014	47.6	50.7	47.3	47.60 / 50.70 / 47.30
Vital Signs Dashboard - Child	Child & Adol	3,402	1,103	32.4	37.4	32.7	32.40 / 37.40 / 32.70

MAIN STREET AGENCY ⓘ
Quality Indicator Overview As Of 08/01/2023

View: Standard ▾   📄 PDF   📊 Excel

REGION: ALL   COUNTY: ALL   SITE: ALL   PROGRAM TYPE: ALL   AGE: ALL   MC PRODUCT LINE: ALL   MANAGED CARE: ALL

Filters   Reset

Indicator Set

Quality Improvement Indicators (as of 08/01/2023) — Run monthly on all available data as of run date

Indicator Set ▲	Population ⇅	Eligible Population ⇅	# with QI Flag ⇅	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - Improvement Measure	All	3,179	1,270				
General Medical Health	All	18,761	4,970				
Health Home Care Management - Adult	Adult 18+	4,337	2,964	68.3	85.8	86.1	68.30 / 85.80 / 86.10
High Utilization - Inpt/ER	All	18,771	4,477	23.9	20.5	20.7	23.90 / 20.50 / 20.70
Polypharmacy	All	5,945	1,006	16.9	11.4	11.4	16.90 / 11.40 / 11.40
Preventable Hospitalization	Adult	16,083	141	0.9	0.6	0.8	0.90 / 0.60 / 0.80
Readmission Post-Discharge from any Hospital	All	3,341	480	14.4	11.3	11.2	14.40 / 11.30 / 11.20
Readmission Post-Discharge from this Hospital	All	1	0	0	10.9	11.3	0.00 / 10.90 / 11.30
Treatment Engagement	Adult 18-64	2,764	1,029	37.2	37.6	35.4	37.20 / 37.60 / 35.40

Performance Tracking Indicators (as of 12/01/2022) — Run with intentional lag of 6+ months to allow for complete data

Indicator Set ▲	Population ⇅	Eligible Population ⇅	# with QI Flag ⇅	% ⇅	Regional % ⇅	Statewide % ⇅	25% 50% 75% 100%
MH Performance Tracking Measure	All	4,148	2,234	53.9	53.3	52.6	53.90 / 53.30 / 52.60
SUD Performance Tracking Measure	Adol & Adult (13+)	4,929	3,726	75.6	74	78.7	75.60 / 74.00 / 78.70
Vital Signs Dashboard - Adult	Adult	6,336	3,014	47.6	50.7	47.3	47.60 / 50.70 / 47.30
Vital Signs Dashboard - Child	Child & Adol	3,402	1,103	32.4	37.4	32.7	32.40 / 37.40 / 32.70

If needed, apply filters to your agency's My QI Report page to narrow down the population you'd like to view

QI Filters

Site	ALL

Program Type | CCBHC

| ALL |
| ACT - MH Specialty |
| **CCBHC** |
| Care Management - Enrolled (Source: DOH MAPP) |
| Care Management - Enrolled/Outreach (Source: DOH MAPP) |
| Care Management - Outreach (Source: DOH MAPP) |
| Clinic - MH Specialty |
| Clinic - SU - Opioid Treatment Program |
| Clinic - SU Specialty |
| Clinic MH - ALL |
| Health Home - Enrolled (Source: DOH MAPP) |
| Health Home - Enrolled/Outreach (Source: DOH MAPP) |
| Health Home - Outreach (Source: DOH MAPP) |
| Health Home Plus |
| Health Home Plus (Source: DOH MAPP) |
| Health Home and/or Care Management - Enrolled (Source: DOH MAPP and Medicaid) |
| Health Home and/or Care Management - Outreach/Enrolled (Source: DOH MAPP and Medicaid) |
| Outpatient SU - ALL |
| PROS - MH Specialty |
| Residential Rehab for Youth - SU Specialty |

Managed Care

MC Product Line

Age

Region

County

In the "Program Type" dropdown, select from a variety of filters such as 'CCBHC' or 'ACT – MH Specialty"

MAIN STREET AGENCY ⓘ
Quality Indicator Overview As Of 08/01/2023

ⓘ View: [Standard ▾] PDF Excel

PROGRAM TYPE: CCBHC

Filters   Reset

Indicator Set

Quality Improvement Indicators (as of 08/01/2023)   Run monthly on all available data as of run date

Indicator Set ▲	Population ⇅	Eligible Population ⇅	# with QI Flag ⇅	% ⇅	Regional % ⇅	Statewide % ⇅	25% 50% 75% 100%
BH QARR - Improvement Measure	All	1,705	743	43.6	44	40.7	43.60 / 44.00 / 40.70
General Medical Health	All	10,633	2,947	27.7	29	27.5	27.70 / 29.00 / 27.50
Health Home Care Management - Adult	Adult 18+	1,799	1,538	85.5	84.6	84.8	85.50 / 84.60 / 84.80
High Utilization - Inpt/ER	All	10,636	2,076	19.5	20.4	21.9	19.50 / 20.40 / 21.90
Polypharmacy			492	14.6	15.6	16.5	14.60 / 15.60 / 16.50
Preventable Hospitalization			39	0.5	0.5	0.6	0.50 / 0.50 / 0.60
Readmission Post-Discharge			172	11.8	13.4	16.7	11.80 / 13.40 / 16.70
Readmission Post-Discharge Hospital			0	0	15.9	17.1	0.00 / 15.90 / 17.10
Treatment Engagement			572	41	37.9	36.6	41.00 / 37.90 / 36.60

Measures of interest to CCBHCs can be found within the highlighted Indicator Sets

Performance Tracking Indicators (as of 12/01/2022)   Run with intentional lag of 6+ months to allow for complete data

Indicator Set ▲	Population ⇅	Eligible Population ⇅	# with QI Flag ⇅	% ⇅	Regional % ⇅	Statewide % ⇅	25% 50% 75% 100%
MH Performance Tracking Measure	All	2,303	1,210	52.5	51.5	51.8	52.50 / 51.50 / 51.80
SUD Performance Tracking Measure	Adol & Adult (13+)	2,757	2,004	72.7	74.3	73.6	72.70 / 74.30 / 73.60
Vital Signs Dashboard - Adult	Adult	2,847	1,398	49.1	49.8	51	49.10 / 49.80 / 51.00
Vital Signs Dashboard - Child	Child & Adol	3,133	977	31.2	31.5	35.8	31.20 / 31.50 / 35.80

MAIN STREET AGENCY ⓘ

Quality Indicator Overview As Of 08/01/2023

ⓘ View: Standard ▾   📄 PDF   📊 Excel

PROGRAM TYPE: CCBHC

Filters   Reset

Indicator Set: MH Performance Tracking Measure

Indicator Set	Indicator

Indicator	Population	Eligible Population	# with QI Flag	% ▮	Regional % ▮	Statewide % ▮	25% 50% 75% 100%
1. No Follow Up for Child on ADHD Med - Initiation	Child	85	28	32.9	27.2	25.8	32.90 / 27.20 / 25.80
2. No Follow Up for Child on ADHD Med - Continuation	Child	25	3	12	14.3	16.8	12.00 / 14.30 / 16.80
3. Antidepressant Medication Discontinued - Acute Phase	Adult	667	306	45.9	46.5	45	45.90 / 46.50 / 45.00
4. Antidepressant Medication Discontinued - Recovery Phase	Adult	667	367	55	56.3	56.8	55.00 / 56.30 / 56.80
5. Low Antipsychotic Medication Adherence - Schizophrenia	Adult	501	197	39.3	37	36.9	39.30 / 37.00 / 36.90
6. Low Mood Stabilizer Medication Adherence - Bipolar	Adult	825	378	45.8	45.5	47	45.80 / 45.50 / 47.00
7. No Follow Up after MH Inpatient - 7 Days	6+	303	108	35.6	32.5	32.4	35.60 / 32.50 / 32.40
8. No Follow Up After MH ED Visit - 7 Days	6+	299	28	9.4	10.6	20.1	9.40 / 10.60 / 20.10
9. No Diabetes Screening - Schizophrenia/Bipolar on Antipsychotic	Adult	1,022	339	33.2	31.6	26.6	33.20 / 31.60 / 26.60
13. No Diabetes Monitoring - DM & Schizophrenia	Adult	93	41	44.1	45.7	36	44.10 / 45.70 / 36.00
14. No Follow Up after MH Inpatient - 30 Days	6+	303	43	14.2	13.2	14.8	14.20 / 13.20 / 14.80
15. No Follow Up After MH ED Visit - 30 Days	6+	299	11	3.7	5.2	12	3.70 / 5.20 / 12.00
16. No CV Monitoring - CV & Schizophrenia	Adult	11	5	45.5	40.9	32	45.50 / 40.90 / 32.00
17. No Psychosocial Care - Child & Adol on Antipsychotic	Child & Adol (1 to 17)	63	4	6.3	11.6	13.3	6.30 / 11.60 / 13.30
18. Prevention Quality Indicator 92 (PQI 92)	Adult	6,498	38	0.6	0.7	0.9	0.60 / 0.70 / 0.90
MH Performance Tracking Measure Summary	All	2,303	1,210	52.5	51.5	51.8	52.50 / 51.50

View: Standard ⌄   📄 PDF   📊 Excel

PROGRAM TYPE: CCBHC

Filters   Reset

Indicator Set: SUD Performance Tracking Measure

Indicator Set	**Indicator**

Indicator	Population	Eligible Population	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
No Continuity of Care after Detox to Lower Level of Care	Adol & Adult (13+)	143	46	32.2	30.4	23.2	32.20 / 30.40 / 23.20
No Continuity of Care after Rehab to Lower Level of Care	Adol & Adult (13+)	218	79	36.2	32.8	31.4	36.20 / 32.80 / 31.40
No Follow Up After High-Intensity Care for SUD (7 days)	Adol & Adult (13+)	206	84	40.8	40	34.1	40.80 / 40.00 / 34.10
No Follow Up After High-Intensity Care for SUD (30 days)	Adol & Adult (13+)	206	39	18.9	19.2	16.4	18.90 / 19.20 / 16.40
No Utilization of Pharmacotherapy for Alcohol Abuse or Dependence	Adol & Adult (13+)	1,405	1,213	86.3	87	86.4	86.30 / 87.00 / 86.40
No Initiation of Medication Assisted Treatment (MAT) for New Episode of Opioid Use Disorder (OUD)	Adol & Adult (13+)	581	278	47.8	45	43.9	47.80 / 45.00 / 43.90
No Utilization of Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD)	Adol & Adult (13+)	1,287	278	21.6	20.8	22.9	21.60 / 20.80 / 22.90
Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Not Sustained 6 Months	Adult	973	218	22.4	27.9	33.7	22.40 / 27.90 / 33.70
No Initiation of SUD Treatment	Adol & Adult (13+)	1,164	70	6	8	11.3	6.00 / 8.00 / 11.30
No Engagement in SUD Treatment	Adol & Adult (13+)	1,164	766	65.8	65.2	61.8	65.80 / 65.20 / 61.80
No Follow Up after SUD ER Visit (7 days)	Adol & Adult (13+)	183	91	49.7	52.5	55.2	49.70 / 52.50 / 55.20
No Follow Up after SUD ER Visit (30 days)	Adol & Adult (13+)	183	71	38.8	39.7	43.2	38.80 / 39.70 / 43.20
No Initiation of Opioid Use Disorder (OUD) Treatment	Adol & Adult (13+)	275	6	2.2	3.3	6	2.20 / 3.30 / 6.00
No Engagement in Opioid Use Disorder (OUD) Treatment	Adol & Adult (13+)	275	147	53.5	54.3	51.5	53.50 / 54.30 / 51.50
SUD Performance Tracking Measure Summary	**Adol & Adult (13+)**	**2,757**	**2,004**	**72.7**	**74.3**	**73.6**	72.70 / 74.30 / 73.60

ⓘ View: [Standard ▾]   PDF   Excel

PROGRAM TYPE: CCBHC

[Filters]   Reset

Indicator Set: | Vital Signs Dashboard - Child |

| Indicator Set | Indicator |

Indicator	Population	Eligible Population	# with QI Flag	% ■	Regional % ■	Statewide % ■	25% 50% 75% 100%
Immunization for Adolescents - No HPV	Adol (13)	218	152	69.7	70.8	75.4	69.70 / 70.80 / 75.40
Immunization for Adolescents - No Meningococcal	Adol (13)	218	81	37.2	42.8	38.5	37.20 / 42.80 / 38.50
Immunization for Adolescents - No Tdap	Adol (13)	218	82	37.6	43.7	37.8	37.60 / 43.70 / 37.80
No Follow Up After MH ED Visit - 7 Days	Child & Adol (6-20)	125	12	9.6	7.4	16.2	9.60 / 7.40 / 16.20
No Follow Up After MH ED Visit - 30 Days	Child & Adol (6-20)	125	4	3.2	2.8	8.2	3.20 / 2.80 / 8.20
No Follow Up after MH Inpatient - 7 Days	Child & Adol (6-20)	96	23	24	29.8	28.5	24.00 / 29.80 / 28.50
No Follow Up after MH Inpatient - 30 Days	Child & Adol (6-20)	96	11	11.5	13.5	13.9	11.50 / 13.50 / 13.90
No Follow Up for Child on ADHD Med - Continuation	Child (6-12)	25	3	12	14.3	16.8	12.00 / 14.30 / 16.80
No Follow Up for Child on ADHD Med - Initiation	Child (6-12)	85	28	32.9	27.2	25.8	32.90 / 27.20 / 25.80
No Psychosocial Care - Child & Adol on Antipsychotic	Child & Adol (1-17)	63	4	6.3	11.6	13.3	6.30 / 11.60 / 13.30
No Well-Care Visit > 1 Yr - Child & Adol	Child & Adol (3-21)	3,117	812	26.1	26.1	30.5	26.10 / 26.10 / 30.50
Readmission (30d) from any Hosp: MH to MH	Child & Adol (1-20)	157	9	5.7	8	8.5	5.70 / 8.00 / 8.50
Vital Signs Dashboard Child Summary	**Child & Adol**	**3,133**	**977**	**31.2**	**31.5**	**35.8**	31.20 / 31.50 / 35.80

View: Standard

PDF Excel

PROGRAM TYPE: CCBHC

Filters Reset

Indicator Set: Vital Signs Dashboard - Child

Indicator Set | Indicator

Indicator		Eligible		%	Regional %	Statewide %	25% 50% 75% 100%
Immunization for Adolescents - No HPV						75.4	69.70 / 70.80 / 75.40
Immunization for Adolescents - No Meningococcal						38.5	37.20 / 42.80 / 38.50
Immunization for Adolescents - No Tdap						37.8	37.50 / 43.70 / 37.80
No Follow Up After MH ED Visit - 7 Days						16.2	9.60 / 7.40 / 16.20
No Follow Up After MH ED Visit - 30 Days						8.2	3.20 / 2.80 / 8.20
No Follow Up after MH Inpatient - 7 Days						28.5	24.00 / 29.80 / 28.50
No Follow Up after MH Inpatient - 30 Days						13.9	11.50 / 13.50 / 13.90
No Follow Up for Child on ADHD Med - Continuation	Child (6-12)	25	3	12	14.3	16.8	12.00 / 14.30 / 16.80
No Follow Up for Child on ADHD Med - Initiation	Child (6-12)	85	28	32.9	27.2	25.8	32.90 / 27.20 / 25.80
No Psychosocial Care - Child & Adol on Antipsychotic	Child & Adol (1-17)	63	4	6.3	11.6	13.3	6.30 / 11.60 / 13.30
No Well-Care Visit > 1 Yr - Child & Adol	Child & Adol (3-21)	3,117	812	26.1	26.1	30.5	26.10 / 26.10 / 30.50
Readmission (30d) from any Hosp: MH to MH	Child & Adol (1-20)	157	9	5.7	8	8.5	5.70 / 8.00 / 8.50
Vital Signs Dashboard Child Summary	Child & Adol	3,133	977	31.2	31.5	35.8	31.20 / 31.50 / 35.80

What other measures does your CCBHC track?

MAIN STREET AGENCY ⓘ

Quality Indicator Overview As Of 08/01/2023

View: Standard ▾

| Standard |
| Race & Ethnicity |

Excel

PROGRAM TYPE: CCBHC

Reset

Indicator Set

Quality Improve...

| Indicator Set |

About QI Report Views

All views display: Indicator Name, Population

View	Columns Displayed
Standard Displays quality indicator prevalence rates for the organization compared to the region and statewide prevalence rates.	Eligible Population, # with QI Flag, %, Region %, Statewide %
Race & Ethnicity Displays quality indicator prevalence rates for clients in different race and ethnicity groups. Available in the "Indicator Set" and "Indicator" tabs.	Total % (for this organization), Native American, Asian, Black, Pacific Islander, White, Multiracial, and Hispanic or Latinx. Clients for which race is unknown are included in the "Total" number, but are not represented as a separate race/ethnicity group.

Close

| | | 50% | 75% | 100% |

43.20
.40
45.20
48.50
50.00
41.10
47.40
40.60

BH QARR - Improve Measure

General Medical He...

85.90
100.00
87.10

Health Home Care Management - Adult	Adult 18+	85.9%	100%	87.1%	82.7%	100%	86%	82.1%	83.2%	Black		82.70
		1,529	4	27	316	3	653	23	233	Pacific Islander		100.00
										White		86.00
										Multiracial		82.10
										Hispanic or Latinx		83.20

Race & Ethnicity View

MAIN STREET AGENCY ⓘ

View: Race & Ethnicity ▾   PDF   Excel

PROGRAM TYPE: CCBHC   Filters   Reset

Indicator Set: Vital Signs Dashboard - Child

Indicator Set	Indicator

> Use visual bar chart to quickly identify any disparities for a given quality indicator; drill-in to indicator to view flagged clients

Clients with QI Flags by Percentage (%) and Number

Indicator	Population	Total ■	Native American ■	Asian ■	Black ■	Pacific Islander ■	White ■	Multiracial ■	Hispanic or Latinx ■	Chart
Immunization for Adolescents - No HPV	Adol (13)	70.2% / 151	66.7% / 2	60% / 3	82.5% / 33	0% / 0	59.5% / 47	80% / 8	67.9% / 19	Total 70.20, Native American 66.70, Asian 60.00, Black 82.50, Pacific Islander 0.00, White 59.50, Multiracial 80.00, Hispanic or Latinx 67.90
Immunization for Adolescents - No Meningococcal	Adol (13)	37.7% / 81	0% / 0	20% / 1	40% / 16	0% / 0	38% / 30	30% / 3	32.1% / 9	Total 37.70, Native American 0.00, Asian 20.00, Black 40.00, Pacific Islander 0.00, White 38.00, Multiracial 30.00, Hispanic or Latinx 32.10
Immunization for Adolescents - No Tdap	Adol (13)	38.1% / 82	33.3% / 1	20% / 1	35% / 14	0% / 0	39.2% / 31	20% / 2	35.7% / 10	Total 38.10, Native American 33.30, Asian 20.00, Black 35.00, Pacific Islander 0.00, White 39.20, Multiracial 20.00, Hispanic or Latinx 35.70
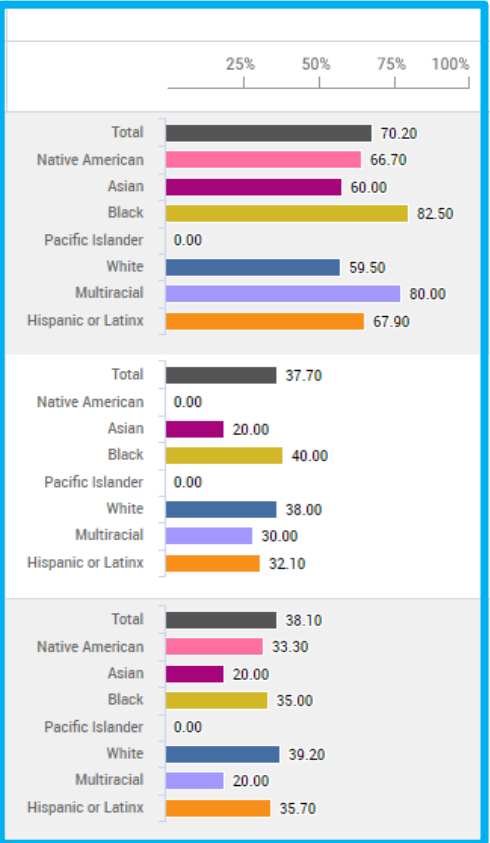
Total 10.90

MAIN STREET AGENCY ℹ

Quality Indicator Overview As Of 08/01/2023

ℹ View: Standard ▾   📄 PDF   📊 Excel

PROGRAM TYPE: CCBHC

Filters   Reset

Indicator Set: MH Performance Tracking Measure   **Indicator:** 14. No Follow Up after MH Inpatient - 30 Days

Indicator Set	Indicator	Site	HH/CM Site(s)	MCO	Attending	Recipients	New QI Flag	Dropped QI Flag

Recipient	Medicaid ID	DOB	Race & Ethnicity	Quality Flags	Most Recent BH Outpatient Attending	Clinical Summary Last Viewed
UEzSVEVS TUFSSm	QV2rN9QrNEE	MD2lMDMlMTauM6	White	Adher-AP, HARP No Assessment for HCBS, High MH Need, No DM Screen - AP, No DM Screen - AP (DOH), No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP, No MH Inpt F/U 30d (DOH), No MH Inpt F/U 30d (DOH) - Adult, No MH Inpt F/U 7d (DOH), No MH Inpt F/U 7d (DOH) - Adult, No Outpt Medical		
UqVBQbVSWQ UaFQSEFFTA	QaYnND2pMVa	MTEIM9MlMTauNA	Black	HARP No Assessment for HCBS, HARP No Health Home, No MH Inpt F/U 30d (DOH), No MH Inpt F/U 30d (DOH) - Adult, No	None Identified	No

Drill into a client's Clinical Summary or export to PDF or Excel

First   Previous   1   Next   Last

My QI Report

QI Trends Past Year

QI Trends Past Year

Select organization, indicator set, and indicator

Organization: Provider, Network, Plan	Indicator Set	Indicator
MAIN STREET AGENCY ▾	SUD Performance Tracking Measure ▾	Medication Assisted Treatment (MAT) for Opioid Use D... ▾

Modify filters (optional)

Program Type	Age Group	Managed Care	MC Product
CCBHC ▾	ALL ▾	ALL ▾	ALL

30.0%

20.0%

10.0%

0.0%

3/1/23   4/1/23   5/1/23   6/1/23   7/1/23

Region comparison: Western NY   ■ %   ■ Region Percent ■ State
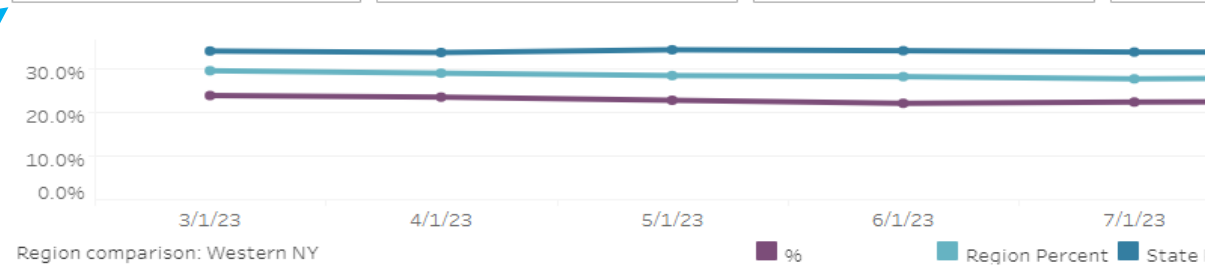
Add on the CCBHC "Program Type" filter to view trends for clients receiving CCBHC services at your agency or other agencies across NYS

Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Not Sustained 6 Months: The percentage of recipients ages of Opioid Use Disorder (OUD) during the measurement period, who had some Medication Assisted Treatment (MAT) but did not continue gap in treatment greater than 7 consecutive days. Provider agency users will only be able to see a list of recipients from this indicator for whom consent was obtained because substance use information has special protections.

	Eligible Population	# with QI flag	%	Region Percent	State Percent
3/1/23	1,047	249	23.8%	29.5%	34.0%
4/1/23	1,042	244	23.4%	28.9%	33.7%
5/1/23	1,040	236	22.7%	28.4%	34.3%
6/1/23	1,014	223	22.0%	28.1%	34.1%
7/1/23	987	220	22.3%	27.6%	33.8%
8/1/23	973	218	22.4%	27.9%	33.7%

Recipient Search

Recipient Search

- Clients linked to provider agency if billed for in past year or currently linked through MAPP

- Options in Recipient Search

  - Look up one individual client to view Clinical Summary

  - Identify clients in a specific population cohort of interest, such as:

    - Alerts (e.g., suicide attempt, ideations, opioid overdose, etc.)

    - Experiencing homelessness (any homelessness past year, shelter, unsheltered, outreach, etc.)

    - Social Determinants of Health (SDOH)

    - Clients receiving CCBHC services at your agency or other agencies in NYS

    - High Utilizers

- Results page provides count and list of clients who match search criteria

- Export results page to Excel or PDF

- **Advanced Views** - Care Coordination, High Need/High Risk, Hospital Utilization, Outpatient Providers

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Recipient Search

Limit results to [50 ▾]   [Search]   Reset

Recipient Identifiers

Individual Search

Search in: ⦿ Full Database   ◯ MAIN STREET AGENCY

Medicaid ID	SSN

AB00000A

First Name
Last Name
DOB
MM/DD/YYYY

Characteristics as of 09/07/2023

Group Search

Age Range [ ] To [ ]   Gender [▾]   Region [▾]

Race [▾]   County [▾]

Ethnicity [▾]

Special Populations

Population [▾]

High Need Population [▾]

AOT Status [▾]

Alerts [▾]

Homelessness Alerts [▾]

Social Determinants of Health (SDOH)

[Past 1 Year ▾]

SDOH Conditions (reported in billing)

- Problems related to upbringing
- Problems related to social environment
- Problems related to physical environment
- Problems related to other psychosocial ci
- Problems related to medical facilities and
- Problems related to life management diffi

SDOH Conditions: Selected

Managed Care Plan & Medicaid

Managed Care [▾]

MC Product Line [▾]

Medicaid Enrollment Status [▾]

Children's Waiver Status [▾]

HARP Status [▾]

HARP HCBS Assessment Status [▾]

Special Populations

Population [ ] ⌄

High Need Population [ ] ⌄

AOT Status [ ] ⌄

→ Alerts [ ] ⌄

ss Alerts [ ]

> Search for clients with a history of suicide attempts, ideations, or opioid overdose by using the "Alerts" filter

Alerts - Any below
Suicide Attempt (Medicaid/NIMRS) past 1 year
Suicide Attempt (Medicaid/ NIMRS)
Suicidal Ideations (Medicaid)
Self-Inflicted Harm/ Injury (Medicaid)
Self-Inflicted Poisoning (Medicaid)
Overdose - Opioid past 1 year
Overdose - Opioid (Intentional) past 1 year
Overdose - Opioid (Unintentional) past 1 year
Overdose - Opioid past 3 years
Overdose - Opioid (Intentional) past 3 years
Overdose - Opioid (Unintentional) past 3 years
Overdose Risk - Concurrent Opioid & Benzodiazepine
Registry - Suicide Care Pathway - active at any agency
Registry - High Risk List - active at any agency
Registry - COVID-19 - active at any agency
OMH Unsuccessful Discharge

Man...   ...edicaid

...re [ ] ⌄

...ne [ ] ⌄

Medicaid Enrollment Status [ ] ⌄

Medicaid Restrictions [ ] ⌄

Quality Flag as of 08/01/2023

Special Populations

Population	⌄
High Need Population	⌄
AOT Status	⌄
Alerts	⌄
→ Homelessness Alerts	Any (DHS/Medicaid) or Outreach (DHS) or Unshe...

Homelessness: All Sources
- ✓ Any (DHS/Medicaid)
- ☐ Any past 1 year (DHS/Medicaid)

Homelessness: NYC DHS
- ☐ Any (DHS)
- ☐ Any past 1 year (DHS)
- ☐ Shelter (DHS)
- ☐ Shelter past 1 year (DHS)
- ✓ Outreach (DHS)
- ☐ Outreach past 1 year (DHS)
- ☐ Behavioral Health Shelter past 1 year (DHS)
- ☐ Safe Haven or Stabilization Shelter past 1 year (DHS)

Homelessness: Medicaid
- ☐ Any (Medicaid)
- ☐ Any past 1 year (Medicaid)
- ✓ Unsheltered past 1 year (Medicaid)
- ☐ Sheltered past 1 year (Medicaid)

Manag

Med

Search for homelessness alerts such as: Any, Outreach, Unsheltered past 1 year, etc. Select up to 4 alerts in each search.

Quality Flag as of 08/01/2023

HARP Enrolled - Not Health Home Enrolle
HARP-Enrolled - No Assessment for HCB
Eligible for Health Home Plus - Not Healt
Eligible for Health Home Plus - No Health
Eligible for Health Home Plus - No Health
HH Enrolled, Eligible for Health Home Plu
High Mental Health Need

Social Determinants of Health (SDOH)

Past 1 Year ⌄

SDOH Conditions (reported in billing)

SDOH Conditions: Selected

- −Problems related to employment and unemployment
  - —Other problems related to employment
  - —Stressful work schedule
  - —Change of job
  - —Sexual harassment on the job
  - —Problems related to employment and unemployment
  - —Other physical and mental strain related to work

Select a domain category or expand the domain category to select a specific SDOH condition within that domain (up to 4 different SDOH filters can be selected at one time)

- —Change of job
- —Sexual harassment on the job
- —Problems related to employment and
- —Other physical and mental strain rela
- Unemployment, unspecified
- —Threat of job loss

- ⊥−Problems related to employment and unemployment
  - —Unemployment, unspecified
  - —Change of job
  - —Other problems related to employment

Quality Flags

Quality Flag as of 08/01/2023   → 🗐 Definitions   **Services: Specific Provider**

Low Antipsychotic Medication Adherence - Schizophrenia (DOH Performance Tracking)
Low Mood Stabilizer Medication Adherence - Bipolar (DOH Performance Tracking)
No Follow Up after MH Inpatient - 7 Days (DOH Performance Tracking)
No Follow Up After MH ED Visit - 7 Days (DOH Performance Tracking)
No Diabetes Screening - Schizophrenia/Bipolar on Antipsychotic (DOH Performance Tracking)
No Diabetes Monitoring - DM & Schizophrenia (DOH Performance Tracking)
No Follow Up after MH Inpatient - 30 Days (DOH Performance Tracking)
No Follow Up After MH ED Visit - 30 Days (DOH Performance Tracking)
No CV Monitoring - CV & Schizophrenia (DOH Performance Tracking)
No Psychosocial Care - Child & Adol on Antipsychotic (DOH Performance Tracking)
MH Performance Tracking Measure Summary (DOH Performance Tracking)
No Continuity of Care after Detox to Lower Level of Care (DOH Performance Tracking)
No Continuity of Care after Rehab to Lower Level of Care (DOH Performance Tracking)
No Follow Up After High-Intensity Care for SUD (7 days) (DOH Performance Tracking)
No Follow Up After High-Intensity Care for SUD (30 days) (DOH Performance Tracking)
No Utilization of Pharmacotherapy for Alcohol Abuse or Dependence (DOH Performance Tracking)
No Initiation of Medication Assisted Treatment (MAT) for New Episode of Opioid Use Disorder (OUD) (DOH Performance Tracking)
No Utilization of Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) (DOH Performance Tracking)
Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Not Sustained 6 Months (DOH Performance Tracking)
No Initiation of SUD Treatment (DOH Performance Tracking)

Select up to 4 quality flags per search

Medications & Diagnoses

Medication & Diagnosis as of 08/01/2023 — Past 1 Year

Prescriber Last Name

Drug Name

☐ Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class*

- ADHD Med
- Antidepressant
- Antipsychotic
- Antipsychotic - Long Acting Injectable (LAI)
- Anxiolytic/Hypnotic
- **Medication Assisted Treatment for OUD (MAT-OUD)**
- Mood Stabilizer

Non-Psychotropic Drug Class*

- gesics and Anesthetics
- nfective Agents
- Obesity Agents
- liabetic

Diagnosis given 1+ ⦿ Primary Only ○ Primary/Secondary

BH Diagnosis

- —Any BH Diagnosis
- —Any MH Diagnosis
- +—Acute Stress Disorder
- +—Anxiety Disorders

Medical Diagnosis

- +—Cerebral degenerations usually manifest in
- +—Certain conditions originating in the perina
- +—Certain infectious and parasitic diseases
- +—Codes for special purposes

Select from psychotropic or non-psychotropic drug classes, type in a specific diagnosis, or use the BH/Medical diagnosis tree categories

Services: Specific Provider as of 08/01/2023   Past 1 Year ⌄

Provider   MAIN STREET AGENCY

Region   ⌄   County   ⌄

Current Access   ⌄

Click on the "+" sign to expand a category and view a list specific service settings in your organization

                                                    Number of Visits   ⌄

Service Setting.   Service Detail: Selected

─ ─ Outpatient - MH

　　　— Any OMH Outpatient Specialty MH Services

　　　— ACT - MH Specialty

　　　— CCBHC

　　　— Clinic - MH Specialty

　　　— Clinic - Medical Specialty - MH Dx/Svc

　　　— Clinic - Unspecified Specialty - MH Dx/Svc

　　　— Clinic MH - ALL

Services by Any Provider as of 08/01/2023

Past 1 Year ⌄

Provider [   ]

Region [⌄]   County [⌄]

Service Utilization [⌄]   Number of Visits [⌄]

Service Setting: Service Detail: Selected

```
┼─Inpatient - ER
┼─Living Support/Residential
┼─Other
┼─Outpatient - DD
┼─Outpatient - MH
    ├─Any OMH Outpatient Specialty MH Services
    ├─ACT - MH Specialty
    ├─CCBHC
    ├─CDT - MH Specialty
    ├─CFTSS - All
    ├─CFTSS - CPST
    ├─CFTSS - Crisis Intervention
    ├─CFTSS - Family Peer Support Services (FPSS)
    ├─CFTSS - Family/Youth Peer Support (FPSS/YPS)
```

In the "Services by Any Provider" section you can search for clients in your agency receiving specific services from <u>other</u> agencies within the state

Services by Any Provider as of 08/01/2023

Past 1 Year ▾

Provider [   ]

Region [▾]   County [▾]

Service Utilization [ER - ALL ▾]   Number of Visits [10+ ▾]

Clinic MH - ALL
ER - ALL
ER - BH Dx/Svc/CPEP
ER - MH Dx/Svc/CPEP
ER - Medical Dx/Svc
ER - SU Dx/Svc
Inpatient - ALL
Inpatient - BH
Inpatient - MH
Inpatient - Medical
Inpatient - SU

Number of Visits dropdown:
1+
2+
3+
5+
10+
20+

Se... etting: ...elected

Search for high utilizers by using the "Service Utilization" and "Number of Visits" filters

+–Outpatient - DD
+–Outpatient - MH
+–Outpatient - Medical
+–Outpatient - Medical Specialty
+–Outpatient - SU
+–Outpatient - Unspecified
+–Practitioner - BH
+–State Psych Center Services (Sourc

❮ Modify Search

401 Recipients Found   ➜   ❶ View: [Standard ▾]   📄 PDF   📊 Excel

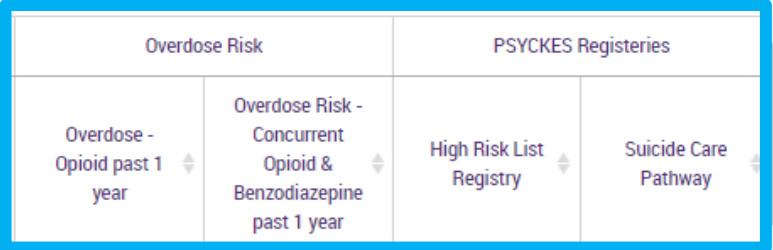| Standard |
| Care Coordination |
| High Need/High Risk |
| Hospital Utilization |
| Outpatient Providers |

| | [Provider Specific] Provider | MAIN STREET AGENCY |
| AND | [Provider Specific] Service Setting: | CCBHC |
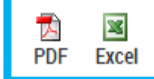
Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID	DOB	Gender	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access
QUFSTqu TUFSRqFSSVRB Um	RUMpN9Qq MaU	M8yvLpEvO TE	R6 LQ Mpl	Adher-AD - Acute (DOH), Adher-AD - Recovery (DOH), Adher-AD - HARP No Assessment for HCBS, HARP Screen - AP, No DM Screen - AP (DOH AP, No Gluc/HbA1c - AP, No LDL-C - A		Quality Flag
QUFSTqu TUbDSEFFTA VA	RFQnMDYq OUq	OSyoNCyo MDAq	TQ LQ MT6			PSYCKES Consent
QUFSTqu VqbMUqzO Rm	QVUnM9Qp OV2	NoyoNoynO T6o	TQ LQ NDE	No Gluc/HbA1c & LDL-C - AP, No Gluc No Outpt Medical		Quality Flag
QUJBRqbTUqE QUrJT6	RFUrNpUnO EU	MSynLpEvN pA	TQ LQ NTM	Adher-AP, Adher-AP (DOH), Colorecta HARP No Assessment for HCBS		Value Network IPA BHCC Consent
QUJBWabE Sq7FVEFN TQ	RbUoMDIvN ba	M8ynNCynO T6n	R6 LQ NDI			No Access
QUJCQVM QUJCQVM Sm	Rb6vNDAtM aq	OCysLpEvN 9E	TQ LQ N9E	2+ ER-Medical, Colorectal Screen Overd		Quality Flag
QUJCQVM TaFEQQ SA	Rq2tMTYoM au	NoynLpEvN Da	R6 LQ NpQ	HARP No Assessment for HCBS	Fidelis Care New York	Quality Flag
QUJCQVM UrVIQUbMQU6	RaqtOT2tOV A	N8ynLpEvN pA	R6 LQ NTM	4PP(A), Colorectal Screen Overdue (DOH), HARP No Assessment for HCBS	Independent Health's MediSource	Quality Flag
QUJCQVM UrbFRA RQ	Ra6oMDYv MbQ	NSyoMoyo MDEp	TQ LQ MTA		Fidelis Care New York	No Access

On the results page, you can drill into a client's Clinical Summary (with appropriate access), export the results to PDF or Excel, or change to one of our Advanced Views!

Advanced Views

❮ Modify Search

andard ▾

PDF   Excel

[Provider Specific] Provider

AND   [Provider Specific] Service

ximum Number of Rows Displayed: 50

Name ▲	Medic...	...	...ged Care ⇕	Current PHI Access ⇕

About Search Results Views   ✕

All views display: Name, Medicaid ID, Gender, Date of Birth, Managed Care Plan, Current PHI Access

Results View	Columns Displayed
Standard	Quality Flags
Care Coordination	HARP Status (H Code), HARP HCBS Assessment Date (most recent), Children's Waiver Status (k Code), Health Home Name (Enrolled), Care Management Name (Enrolled), ACT Provider (Active), OnTrackNY Early Psychosis Program (Enrolled), AOT Status, AOT Provider (Active), MC Product Line, CORE Eligible.
High Need/High Risk	OMH Unsuccessful Discharge, Transition Age Youth (TAY-BH) OPWDD NYSTART-Eligible, Health Home Plus-Eligible, AOT Status, AOT Expiration Date, Suicide Risk, Overdose Risk and PSYCKES Registries
Hospital Utilization	Number of hospitalizations in past year broken out by ER and Inpatient and Behavioral Health and Medical
Outpatient Providers	Primary Care Physician Assignment (Assigned by MC Plan), Mental Health Outpatient Provider, Medical Outpatient Provider, and CORE or Adult HCBS Service Provider columns each include provider name, most recent service past year, and # visits/services past 1 year.

QUFSTqu TUFSRqFSSVRB Um	RUMp... Ma...		York	Quality Flag
QUJBRqbTUqE QUrJT6	RFUrN... E...		...alth's	Quality Flag
QUJBWabE Sq7FVEFN TQ	RbUoN... b...		York	PSYCKES Consent
QUJCQVM TaFEQQ SA	Rq2tM... a...		York	Quality Flag
QUJCQVM UrVIQUbMQU6	RaqtO... A...		...alth's	Quality Flag
QUJCQVM UrbFRA RQ	Ra6o... MbQ	MDEp	MTA	

Clo...

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‹ Modify Search

401 Recipients Found

View: High Need/High Risk ▾   **Excel**

[Provider Specific] Provider	MAIN STREET AGENCY	
AND	[Provider Specific] Service Setting:	CCBHC

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	Medicaid ID	DOB	Gender	Medicaid Managed Care Plan	Current PHI Access	OMH Unsuccessful Discharge	Transition Age Youth (TAY-BH)	OPWDD NYSTAR
QUFSTqu TUFSRqFSSVRB Um	RUMpN9Qq MaU	M8yvLpEvO TE	R6 LQ Mpl	Fidelis Care New York	Quality Flag	Yes		
QUJCUbVTQqFUTm TEbTQQ Sm	REMqN9Uu NEQ	MTAlMoynO TYu	R6 LQ NTQ		Quality Flag		Yes	
QUJESQ SaFNQQ	RVAtMTAoN VU	MTElMTElM 9AmMm	TQ LQ MTa	Independent Health's MediSource	No Access			
QUJESVJFUqFRTUzIQUr FRA RaFUSUrBSA	RE2nM9IqN FQ	NSynMoynO T6n	R6 LQ NDI		Quality Flag			Yes
QUJEVUnMQU6 TazPU6 Sm	RUeoMpAq MFA	NSyoMCyn OTam	R6 LQ MpM	Fidelis Care New York	No Access			
QUJFRA RaFUSUrBSA	RV2nMTQm	MSynOSynO 2o	R6 LQ NTE	Highmark Western and Northeastern New York Inc.	Quality Flag	Yes		
QUJFWVRB TEzH UA		loyoM8yo MDAr	TQ LQ MT6	Highmark Western and Northeastern New York Inc.	No Access			
QUJORVa VEVSQVflQUvBWQ	RVNTArNr E	OCypMCyo MDEn	R6 LQ MTE		Quality Flag		Yes	

◂ Modify Search   **401 Recipients Found**   ➡   ⓘ View: [High Need/High Risk ▾]   📊 Excel

	[Provider Specific] Provider	MAIN STREET AGENCY
AND	[Provider Specific] Service Setting:	CCBHC

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

| Name ▲ | OPWDD NYSTART-Eligible | Health Home Plus-Eligible | AOT | | Suicide Risk | | |
			AOT Status	AOT Expiration Date	Suicide Attempt (Medicaid/NIMRS) Past 1 year	Suicidal Ideations (Medicaid)	Self - Inflicted Harm / Injury(Medicaid)
QUFSTqu TUFSRqFSSVRB Um		Yes			Yes	Yes	Ye⟩
QUJCUbVTQqFUTm TEbTQQ Sm			AOT-Active Court Order	5/4/2024		Yes	Ye⟩
QUJESQ SaFNQQ							
QUJESVJFUqFRTUzIQUr FRA RaFUSUrBSA	Yes					Yes	
QUJEVUnMQU6 TazPU6 Sm							
QUJFRA RaFUSUrBSA		Yes			Yes	Yes	
QUJFWVRB TEzHQUu UA							
QUJORVa VEVSQVfIQUvBWQ			AOT-Active Court Order	3/23/2024		Yes	

Click here to scroll…

◂   ▸

◀ **Modify Search**

401 Recipients Found

➡ ⓘ View: [High Need/High Risk ▾]

Excel

	[Provider Specific] Provider	MAIN STREET AGENCY
AND	[Provider Specific] Service Setting:	CCBHC

Maximum Number of Rows Displayed: 50

Applicable data is displayed for recipients with quality flag or consent.

Name ▲	...iration ...e	Suicide Risk				Overdose Risk		PSYCKES Registeries	
		Suicide Attempt (Medicaid/NIMRS) Past 1 year	Suicidal Ideations (Medicaid)	Self - Inflicted Harm / Injury(Medicaid)	Self-Inflicted Poisoning (Medicaid)	Overdose - Opioid past 1 year	Overdose Risk - Concurrent Opioid & Benzodiazepine past 1 year	High Risk List Registry	Suicide Care Pathway
QUFSTqu TUFSRqFSSVRB Um		Yes	Yes		Yes			Yes	
QUJCUbVTQqFUTm TEbTQQ Sm			Yes		Yes				
QUJESQ SaFNQQ									
QUJESVJFUqFRTUzIQUr FRA RaFUSUrBSA			Yes			Yes			
QUJEVUnMQU6 TazPU6 Sm									
QUJFRA RaFUSUrBSA		Yes	Yes					Yes	
QUJFWVRB TEzHQUu UA									
QUJORVa VEVSQVfIQUVBWQ		Yes			Yes				

Click here to scroll...

⬇

◀ | | ▶

Clinical Summary

What is a PSYCKES Clinical Summary?

- Summarizes up to 5 years of treatment history for a client

- Creates an **integrated** view from all databases available through PSYCKES

  - E.g. Health Home contact information and CMA name from MAPP, AOT court orders from OMH TACT, hospitalizations from Medicaid billing, State PC residential services from State PC EMR, suicide risk from incident management (NIMRS), etc.

- Summarizes treatment episodes to support rapid review

- Episodes of care linked to detailed dates of service if needed (including diagnoses and procedures)

- Clinical Summary organized by sections like an EMR

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How To Look Up A Client's Clinical Summary

- Recipient Search tab (can set as default home screen)
- Enter one of the following:
  - Medicaid ID, or
  - Social Security Number, or
  - Name + Date of Birth
- PSYCKES will search database- if client found will display
  - 1 client if Medicaid ID or SS# was entered
  - Potentially multiple clients if name + DOB entered
- Review to make sure looks like your client
- Check access status – consent if needed

Individual Search

Recipient Search

Limit results to [50 ▾] [Search] Reset

Recipient Identifiers

Search in: ● Full Database   ○ MAIN STREET AGENCY

Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

| My QI Report ▾ | Statewide Reports | Recipient Search | Provider Search | Registrar ▾ | Usage ▾ | Utilization Reports | Adult Home |

❮ Modify Search

1 Recipients Found

PDF Excel

Medicaid ID   AB12345C

Review recipients in results carefully before accessing Clinical Summary.

Maximum Number of Rows Displayed: 50

Name (Gender - Age)	Unique Identifiers	DOB	Address	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access	
DOE JANE F - 53 ❯	Medicaid ID: AB12345C	10/10/1970	12 MAIN ST #5 BROOKLYN, NY 12345		Healthfirst PHSP, Inc.	PSYCKES Consent	Update Access 🗐

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SMITH, JOHN
Clinical Summary as of 8/28/2023

PDF

‹ Recipient Search
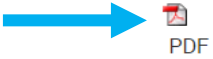
ⓘ About included data sources

| Brief Overview | 1 Year Summary | 5 Year Summary |

Data with Special Protection ⦿ Show ○ Hide
This report contains all available clinical data.

DOB: 6/12/1970 (53 Yrs)
Address: 123 MAIN STREET, NEW YORK, NY 12345

Medicaid ID: AB12345C
Managed Care Plan: Fidelis Care New York (HARP)
MC Plan Assigned PCP: N/A

Medicare: No

HARP Status: HARP Enrolled (H1)
HARP HCBS Assessment Status: Never Assessed
Medicaid Eligibility Expires on: 11/30/2023

Current Care Coordination

AOT	ST. MARY'S HEALTHCARE (Enrolled Date: 26-APR-22, Expiration Date: 26-APR-23) Main Contact: Sue Ninan: (518) 770 - 7827
NYC Dept of Homeless Services Shelter:	SUSAN'S PLACE (Single Adult, Mental Health) • BRONX Most Recent Placement Date: 30-OCT-22 Shelter Director Contact: Simone Thompson: 7189431342, sthompson@cfhnyc.org
Health Home (Enrolled)	SRH CHN LEAD HEALTH HOME LLC (Begin Date: 01-DEC-22) • Status : Active Main Contact Referral: 1-888-980-8410: Skywardhealth@skywardhealth.org Member Referral Number: 1-888-980-8410 **Care Management (Enrolled)**: ECON OPP COUNCIL SUFFOLK AI
Housing/Residential Program	Congregate Treatment Model, The Manor. Fulton Friendship House, Inc. (Admission Date: 07-JUL-22, Discharge Date: 03-APR-23 due to: Met program objectives) Program Contact Information : Beth Savage: (518)-705-4508 ext. 104
Health Home Plus Eligibility	This client is eligible for Health Home Plus due to: 4+ ER MH < 12 months
High Mental Health Need due to:	1+ ER or Inpatient past 12 months with suicide attempt, suicide ideation, or self-harm diagnosis ; 1+ Inpt MH in past 12 months ; ACT enrolled or discharged in past 5 years ; AOT active or expired in past 5 years
CORE Eligibility	This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit: https://omh.ny.gov/omhweb/bho/core

Alerts · all available

		Most Recent	
3	**Homelessness - NYC DHS Shelter**	Current	SUSAN'S PLACE (Single Adult, Mental Health)
2	**Self inflicted Poisoning** (2 Inpatient, 1 ER)	5/25/2023	ELLIS HOSPITAL (Inpatient - MH)
13	**Suicidal Ideation** (13 Inpatient)	3/21/2023	ST MARYS HEALTHCARE (Inpatient - MH)

Active Quality Flags · as of monthly QI report 8/1/2023

BH QARR - Improvement Measure
No Metabolic Monitoring (LDL-C) on Antipsychotic

General Medical Health
No Metabolic Monitoring (Gluc/HbA1c and LDL-C) on Antipsychotic (All)

Diagnoses Past Year

Behavioral Health (4)
Most Recent: Unspecified/Other Bipolar • Bipolar I • Unspecified/Other Depressive Disorder • Major Depressive Disorder

Most Frequent (# of services): Unspecified/Other Depressive Disorder (16) • Bipolar I (9) • Unspecified/Other Bipolar (5) • Major Depressive Disorder

SMITH, JOHN

Clinical Summary as of 4/17/2023

📄 PDF

< Recipient Search

Information on data sources within the Clinical Summary

PSYCKES Data Sources for Individuals with Medicaid Enrollment

Clinical Summaries display information from multiple sources and are updated weekly.

📄 PDF   ✕ close

NYS Medicaid billing database
For consumers who have received behavioral health diagnosis, service, or psychotropic medication paid for by Medicaid.

Weekly information on Medicaid Fee for Service claims or Managed Care encounter data, includes:
- Care Coordination information
- Diagnoses
- Medications
- Quality Flags
- Outpatient Medical or Behavioral Health Services
- Hospital/ER services
- Living Support/Residential
- Laboratory & Pathology
- Radiology
- Dental
- Vision
- Medical Equipment
- Transportation

MAPP - Health Home and Care Management Database from DOH
For consumers in outreach or enrolled in Health Homes and Care Management programs

Weekly information from DOH Health Home file:
- Outreach or enrollment status
- Health Home and Care Management provider names
- Start and End Dates
- Health Home/Care Management Agency
- information from DOH website:
  - main contact name/phone number
  - referral contact name and phone number

Managed Care Enrollment Table
For consumers enrolled in a Managed Care Plan/Product Line

Weekly information from MC Enrollment Table
- Name of Managed Care Plan
- HARP Status
- Managed Care Assigned Primary Care Physician (updated quarterly)

Uniform Assessment System New York (UAS-NY) assessment platform
For consumers with a Health and Recovery Plan (HARP) Home and Community Services (HCBS) Assessment Status/Results

Weekly information from UAS-NY:
- HARP HCBS Assessment Status

TACT - Tracking for AOT Cases and Treatment
For consumers on an Assisted Outpatient

Weekly information from TACT (in the past 5 years)
- AOT provider name
- enrollment date

OPWDD NY START

Alerts · all available

| 3 | Suicidal Ideation |

Active Quality Flags · a

BH QARR - DOH Performa
No Follow Up After MH E
Metabolic Monitoring Ch

BH QARR - Improvement
No Metabolic Monitoring
Monitoring (LDL-C) on An

General Medical Health
No Metabolic Monitoring

High Utilization - Inpt/ER
2+ ER - Medical

Polypharmacy
Psychotropics Three Plus

Vital Signs Dashboard - C
No Follow Up After MH E

Medications Past Year   Last Pick Up

Risperidone · Antipsychotic

General/Current Care Coordination

Alerts & Incidents

Table | Graph

Alert Type	Number of Events/Meds/Positive Screens	First Date	Most Recent Date	Provider Name(s)	Program Name	Severity/Diagnosis/Meds/Results	
Homelessness - NYC DHS Shelter	2			WILLOW AVENUE FAMILY RESID	Families with Children, General		☐
Treatment for Self inflicted Poisoning	4	4/30/2018	5/10/2019	UNIVERSITY HOSPITAL	Clinic - Medical Specialty	Poisoning by benzodiazepines, intentional self-harm, initial encounter	☐
Treatment for Suicidal Ideation	1	11/9/2017	11/9/2017	NASSAU UNIVERSITY MEDICAL CTR PSYCH	Inpatient - MH	Suicidal ideations	☐
Treatment for Suicide Attempt	2	12/27/2016	12/28/2016	MOUNT SINAI HOSPITAL	ER - Medical	Suicide attempt	☐
C-SSRS (Suicide Screen)	1	9/8/2016	10/6/2016	Client	Jamaica Avenue Clinic	High Risk: Suicide Attempt(s); Last attempt Past 7 days	☐
PHQ-9 (depression screening and monitoring)	1	9/7/2016	10/4/2016	Client	Jamaica Avenue Clinic	Thoughts of "better off dead" and/or hurting self	☐

Social Determinants of Health (SDOH)

- The SDOH section includes social and environmental conditions that impact a wide range of health risks and outcomes (e.g., education & literacy, upbringing, social environment, etc.)

Social Determinants of Health (SDOH) reported in billing		
Other problems related to primary support group, including family circumstances	Problem Related To Primary Support G	ated To Primary Support Group
Problems related to employment and unemployment	Unemployment, Unspecified	
Problems related to housing and economic circumstances	Homelessness Unspecified • Transportation Insecurity	
Problems related to other psychosocial circumstances	Problems Related To Other Legal Circumstances	
Problems related to upbringing	Personal History Of Physical And Sexual Abuse In Childhood	

Click on a SDOH to drill-in and view more details

Services provided for the selected Social Determinants of Health:
Unemployment, Unspecified

PDF   Excel   ✕

Previous   1   2   Next

Date of Service	Service Type	Service Subtype	Provider Name	Primary, secondary, and quality flag-related diagnoses
5/20/2023	Inpatient-ER	Inpatient - MH - Group - Physician - Family Practice	CONEY ISLAND MEDICAL PRACTICE PLAN	Bipolar disorder, unspec unspecified

Quality Flags (Indicators)

Quality Flags	as of monthly QI report 8/1/2023 ☐ Definitions		Recent	All (Graph)	All (Table)
Indicator Set					
Health Home Care Management - Adult	HARP Enrolled - Not Health Home				
High Mental Health Need	1+ ER or Inpatient past 12 months with suicide attempt, suicide ideation, or self-harm diagnosis				
High Utilization - Inpt/ER	2+ ER - Medical • 4+ Inpatient/ER - Med				
MH Performance Tracking Measure (as of 12/01/2022)	No Follow Up After MH ED Visit - 30 Days • No Follow Up After MH ED Visit - 7 Days				
SUD Performance Tracking Measure (as of 12/01/2022)	Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Not Sustained 6 Months • No Initiation of Medication Assisted Treatment (MAT) for New Episode of Opioid Use Disorder (OUD) • No Utilization of Pharmacotherapy for Alcohol Abuse or Dependence				
Vital Signs Dashboard - Adult (as of 12/01/2022)	No Follow Up After MH ED Visit - 30 Days (adult) • No Follow Up After MH ED Visit - 7 Days (adult)				

Click on the "Definitions" link or a specific quality flag to view the indicator description

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Plans & Documents, Screenings & Assessments

Plans & Documents   ⬆ Upload   ⊕ Create New

Date Document Created	Document Type	Provider Name	Document Created By	Role	Delete Document
2/28/2023	Safety Plan				🗑
2/28/2023	PSYCKES Consent Form (e-sign)			...ker	
1/12/2023	Relapse Prevention Plan	MONTEFIORE MEDICAL CENTER	JANE DOE	Therapist	🗑

Create a Safety Plan or PAD, or upload other documentation (e.g., Care Plans, Discharge Plans, etc.)

Screenings & Assessments   ⧉ Definitions

Table | Graph

Assessment Name	Number of Assessments Entered	Last Assessment Date	Last Assessment Provider	Last Assessment Rated by (Role)	Last Assessment Results	
C-SSRS (Suicide Screen)	1	2/28/2023	MONTEFIORE MEDICAL CENTER	Administered in PSYCKES mobile app	2 Suicide Attempt(s); Last attempt 4 to 6 months High Risk: Suicidal Behavior in past 3 months	⧉
PHQ-9 (depression screening and monitoring)	1	8/14/2022	MENTAL HLTH ASSOC WESTCHESTER	Administered in PSYCKES mobile ap...		⧉

Screenings & assessments may be viewed with consent/ER access

...or
...l Health

Behavioral Health & Medical Diagnoses

Behavioral Health Diagnoses Primary, secondary, and quality flag-related diagnoses (most frequent first)

Schizophrenia • Adjustment Disorder • Antisocial Personality Disorder • Unspecified/Other Psychotic Disorders • Borderline Personality Disorder • Other psychoactive substance related disorders • Alcohol related disorders • Cannabis related disorders • Cocaine related disorders • Major Depressive Disorder • Opioid related disorders • Other Mental Disorders • Phobia-Specific • Schizoaffective Disorder • Substance-Induced Depressive Disorder • Unspecified/Other Bipolar • Unspecified/Other Depressive Disorder • Unspecified/Other Personality Disorder

Medical Diagnoses

> **Click on any diagnosis to see more details about the billed services associated with that selected diagnosis**

Diseases Of The Blood And Blood-forming Organs And Certain Disorders Involving The Immune Mechanism	
Diseases Of The Circulatory System	Other conduction disorders
Diseases Of The Digestive System	Gastro-esophageal reflux disease
Diseases Of The Nervous System	Other headache syndromes
Diseases Of The Respiratory System	Acute pharyngitis
External Causes Of Morbidity	Evidence of alcohol involvement determined by blood alcohol level
Factors Influencing Health Status And Contact With Health Services	Persons encountering health services in other circumstances • Encounter for examination and observation for other reasons • Encounter for immunization • Contact with and (suspected) exposure to communicable diseases • Encounter for administrative examination
Injury, Poisoning And Certain Other Consequences Of External Causes	Superficial injury of head
Symptoms, Signs And Abnormal Clinical And Laboratory Findings, Not Elsewhere Classified	Symptoms and signs involving appearance and behavior • Symptoms and signs involving emotional state • Abnormal results of function studies • Headache • Abdominal and pelvic pain • Cough • Other symptoms and signs involving general sensations and perceptions

Diagnosis Drill-in

> When drilling into a diagnosis, you'll see information on date of service, service type & subtype, provider, and other diagnoses

Services provided for the selected Diagnosis:
Schizophrenia

PDF   Excel   ✕

4   5   6   7   Next

Date of Service	Service Type	Service Subtype	Provider Name	Primary, secondary, and quality flag-related diagnoses
3/11/2023	Inpatient-ER	Inpatient - MH	ELMHURST HOSPITAL CENTER	Schizophrenia, unspecified, Unemployment, unspecified
3/4/2023	Inpatient-ER	ER - MH - CPEP	ELMHURST HOSPITAL CENTER	Alcohol use, unspecified, uncomplicated, Anxiety disorder, unspecified, Bipolar disorder, unspecified, Borderline personality disorder, Contact with and (suspected) exposure to COVID-19, Other psychoactive substance use, unspecified, uncomplicated, Personal history of transient ischemic attack (TIA), and cerebral infarction without residual deficits, Schizophrenia, unspecified, Unemployment, unspecified
3/1/2023	Outpatient - BH	Clinic - MH Specialty	ELMHURST HOSPITAL CENTER	Residual schizophrenia

IVOS

View patterns of service and medication utilization in the IVOS section (option to change between Table/Graph view)
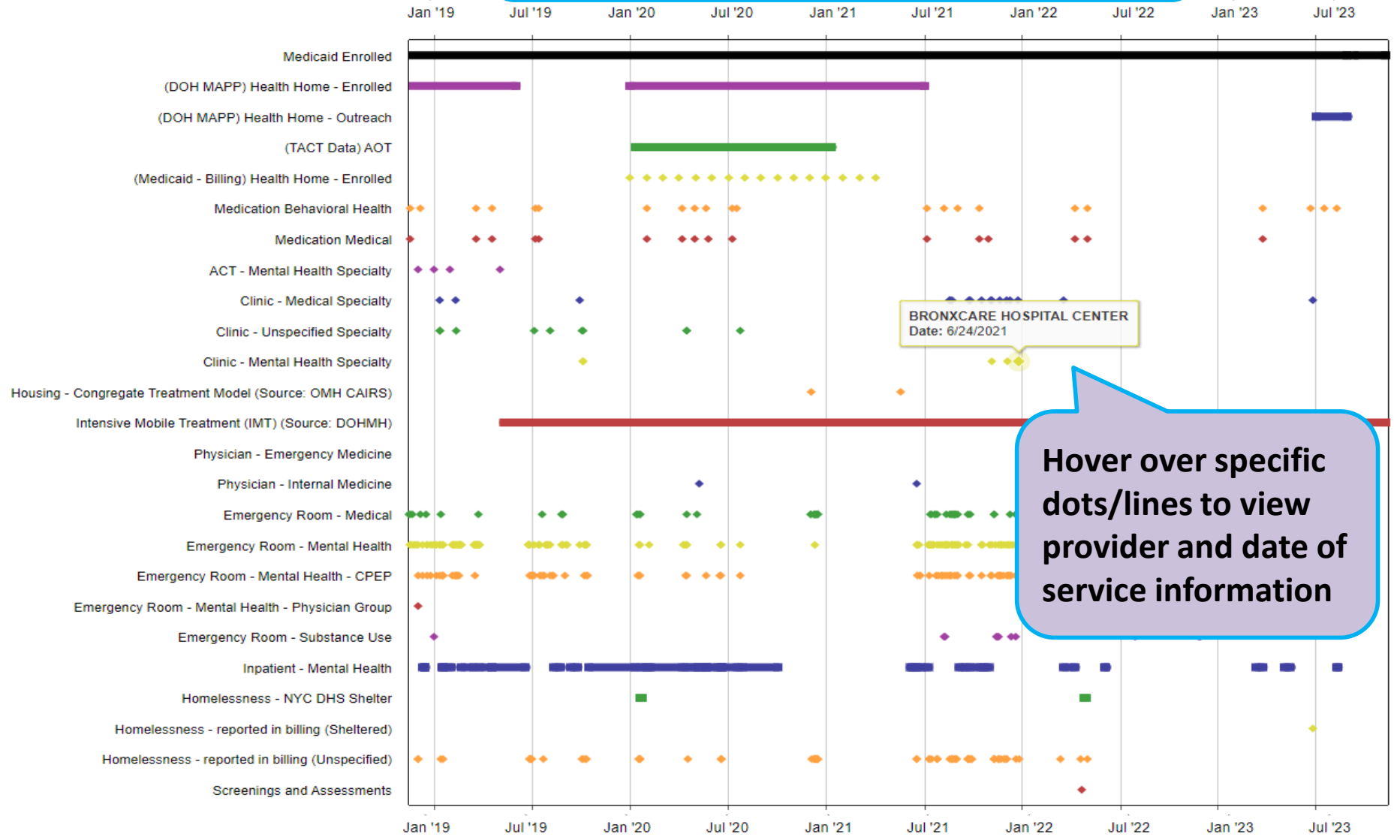
Hover over specific dots/lines to view provider and date of service information

Outpatient Services (BH & Medical)

Behavioral Health Services ⧉ Details

							Table	Graph

Service Type	Provider	First Date Billed	Last Date Billed	Number of Visits	Most Recent Primary Diagnosis	Most Recent Procedures (Last 3 Months)	
CCBHC	BESTSELF BEHAVIORAL HEALTH, INC	10/22/2018	7/24/2023	34	Major depressive disorder, recurrent, mild	- Comm Bh Clinic Svc Per Diem	⧉
Multi-Type Group - Family Practice	UB FAMILY MEDICINE INC	11/18/2020	11/18/2020	1		Min	⧉

Medical Outpatient Services ⧉ Details

						Graph

Service Type	Provider	First Date Billed	Last Date Billed	Number of Visits	Most Recent Diagnosis	
Clinic - Medical Specialty	KENMORE MERCY HOSPITAL	9/29/2019	6/3/2023	5	Headache, unspecified	- Ketorolac Tromethamine Inj - Ondansetron Hcl Injection - Ther/Proph/Diag Inj Iv Push - Culture Screen Only - Strep A Dna Amp Probe - Resp Virus 3-5 Targets - Tx/Pro/Dx Inj New Drug Addon - Diphenhydramine Hcl Injectio	⧉
Clinic - Medical Specialty	NEIGHBORHOOD HEALTH CENTER OF WNY	11/4/2022	2/14/2023	2	Essential (primary) hypertension	- Office O/P Est Mod 30-39 Min - Syst Bp >/= 140 Mm Hg - Routine Venipuncture - Diast Bp 80-89 Mm Hg	⧉

> **Click on "See Details" button to view more information about the claims associated with the service type**

Hospital/ER/Crisis: Integrated Behavioral/Medical

Hospital/ER/Crisis Services 🗐 Details

Service Type	Provider	Admission	Discharge Date/Last Date Billed	Length of Stay	Most Recent Primary Diagnosis	Procedure(s) (Per Visit)	
Crisis Intervention Service - Telephonic Response	NIAGARA COUNTY DEPARTMENT OF MENTAL	7/28/2023	7/28/2023	1	Mental Disorder, Not Otherwise Specified	- Crisis Interven Svc, 15 Min	🗐
ER - MH - CPEP	ERIE COUNTY MEDICAL CTR			1	Encounter For Screening Examination For Mental Health And Behavioral Disorders, Unspecified	- Psych Diagnostic Evaluation	🗐
ER - SU	RICHMOND UNIVERSITY MED CTR	7/14/2022	8/3/2022	20	Alcohol Abuse, Uncomplicated	- Glucose Blood Test	🗐
Inpatient - MH	BRY-LIN HOSPITALS INC	6/28/2022	7/7/2022	9	Attention-Deficit Hyperactivity Disorder, Combined Type	- Individual Psychotherapy, Supportive	🗐
ER - Medical - Physician Group	UPMC CHAUTAUQUA AT WCA	6/26/2022	6/26/2022	1	Foreign Body In Left Ear, Initial Encounter	- - Emergency Dept Visit Sf Mdm	🗐
ER - MH	ERIE COUNTY MEDICAL CTR	6/25/2022	6/25/2022	1	Oppositional Defiant Disorder	- Emergency Dept Visit Sf Mdm	🗐
ER - MH - CPEP	ERIE COUNTY MEDICAL CTR	5/21/2022	5/21/2022	1	Oppositional Defiant Disorder	- Psych Diagnostic Evaluation	🗐
ER - MH	ERIE COUNTY MEDICAL CTR	5/21/2022	5/21/2022	1	Oppositional Defiant Disorder	- Emergency Dept Visit Mod Mdm - Sarscov2 & Inf A&B Amp Prb	🗐
ER - MH - CPEP	ERIE COUNTY MEDICAL CTR	5/12/2022	5/12/2022	1	Conduct Disorder, Childhood-Onset Type	- Psych Diagnostic Evaluation	🗐

Hospital/ER/Crisis: Integrated Behavioral/Medical

Hospital/ER/Crisis Services Details

Table | Graph

Service Type	Provider	Admission	Discharge Date/Last	Length of St...	Most Recent Primary Diagnosis	Procedure(s) (Per Visit)	
Crisis Intervention Service - Telephonic Response	NIAGA... DEPART...					Interven Svc, 15 Min	
ER - MH - CPEP	ERIE C...					Diagnostic Evaluation	
Inpatient - MH	BRY-LIN...					dual Psychotherapy, Supportive	
Inpatient - MH	BRY-LIN...					dual Psychotherapy, Supportive	
ER - Medical - Physician Group	UPMC C... WCA					Emergency Dept Visit Sf Mdm	
ER - MH	ERIE COUNTY MEDICAL CTR	6/25/2022	6/25/2022	1	Oppositional Defiant Disorder	- Emergency Dept Visit Sf Mdm	
ER - MH - CPEP	ERIE COUNTY MEDICAL CTR	5/21/2022	5/21/2022	1	Oppositional Defiant Disorder	- Psych Diagnostic Evaluation	
ER - MH	ERIE COUNTY MEDICAL CTR	5/21/2022	5/21/2022	1	Oppositional Defiant Disorder	- Emergency Dept Visit Mod Mdm - Sarscov2 & Inf A&B Amp Prb	
ER - MH - CPEP	ERIE COUNTY MEDICAL CTR	5/12/2022	5/12/2022	1	Conduct Disorder, Childhood-Onset Type	- Psych Diagnostic Evaluation	

How are your CCBHCs accessing Clinical Summaries?

Training & Technical Assistance

PSYCKES Training

- PSYCKES website: www.psyckes.org

- PSYCKES Training Webinars
  - Live webinars: Register on PSYCKES Training Webinars page
  - Recorded webinars: Slides and recordings available
    - Introduction to PSYCKES
    - Navigating PSYCKES Recipient Search for Population Health
    - Using PSYCKES Quality Indicator Reports
    - Using the PSYCKES Clinical Summary
    - Using PSYCKES for Health Homes and Care Management Agencies
    - Consent, Emergency, Quality Flag: PSYCKES Levels of Access
    - PSYCKES Mobile App for iPhones & iPads

- PSYCKES User's Guides & Short How-To Videos
  - www.psyckes.org > PSYCKES Training Materials

Helpdesk Support

- PSYCKES Help (PSYCKES support)
  - 9:00AM – 5:00PM, Monday – Friday
  - PSYCKES-help@omh.ny.gov

- ITS Help Desk (Token, Login & SMS support)
  - Provider Partner (Non-OMH Employee) Helpdesk:
    - 518-474-5554 opt. 2; healthhelp@its.ny.gov
  - OMH Employee ITS Helpdesk:
    - 1-844-891-1786; fixit@its.ny.gov

Questions?

Appendix

Access to Client-Level Data

Access to Client Data in PSYCKES

Clients are assigned to a provider agency/hospital in one of two ways:

- Automatically:
  - Client had a billed service at the provider facility within the past 9 months
  - Client is enrolled in facility's HH/CM program according to DOH MAPP
- Manually:
  - Signed consent
  - Verbal PSYCKES consent
  - Clinical Emergency (72 hours)
  - Attest client is served by/being transferred to facility prior to billing and/or signed consent

Access to Client Data
Without Signed Consent

- Certain data provided **without** consent...
  - Positive for an applicable quality concern flagged in PSYCKES
  - At least one billed service anywhere in agency/hospital in past 9 months
- Rationale: monitor quality and safety of Medicaid program
- Does **not** include Protected Health Information (PHI) with *special protections*:
  - Substance use information/treatment
  - HIV
  - Genetic testing
  - Reproductive / family planning

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Access to Client Data
With Signed Consent / Clinical Emergency

- Expanded access

  – New clients who have not yet been linked to provider facility through Medicaid billing can be viewed

  – Clients who do not have any or applicable quality flags can be viewed

  – Includes information with special protections (substance use, HIV, genetic testing, family planning)

- Access to client-level data

  – With consent (3 years after last billed service)

  – With Verbal PSYCKES consent (9 months – *does **not** include data with special protections)*

  – In clinical emergencies (limited duration, 72 hours)

Client Data for Providers: Comparison

Client data-agency link Type	Client data access type	Quality flag?	Any client data?	Data with special protection? (SUD, HIV, Family Planning, Genetic)	Duration
Automatic	**Billed service in past 9 months**	No	No, client name only	No	9 months after last service
Automatic	**Billed service in past 9 months**	Yes	Yes	No	While flag is active, up to 9 months after last service
Manual	**Attest client is being served at / transferred to agency**	No	No, client name only	No	9 months after last service
Manual	**Attest client is being served at / transferred to agency**	Yes	Yes	No	While flag is active, up to 9 months after last service
Manual	**Clinical emergency**	n/a	Yes	Yes, all data	72 hours
Manual	**Verbal PSYCKES Consent**	n/a	Yes	No	9 months
Manual	**Consent**	**n/a**	**Yes**	**Yes, all data**	**3 years after last service**

Two Ways to Enable PHI Access

- **Recipient Search: Recipient identifier search**

Recipient Search   Limit results to [50 ⌄] [Search] Reset

Recipient Identifiers   Search in: ● Full Database ○ MAIN STREET AGENCY

Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

- **Registrar: Manage PHI Access submenu**

My QI Report ▾ Statewide Reports Recipient Search Provider Search Registrar ▾ Usage ▾ Utilization Reports MyCHOIS

Mana

Manage PHI Access
Manage MyCHOIS Users

Enable PHI Access   Print PSYCKES Consent form: 🅰 English 🅰 Spanish ☐ Other languages

Enable access to client's Clinical Summary by attesting to one or more of the following:

- Client signed the PSYCKES Consent Form
- Client signed the Health Home Patient Information Sharing Consent
- Client signed the BHCC Patient Information Sharing Consent for specific BHCC(s)
- Client gave Verbal PSYCKES Consent
- Client data is needed due to clinical emergency
- Client is served by/ being transferred to your provider agency

Search & Enable Access >

Enable PHI Access

Step 1: Search for client

Enter one or more recipient identifier(s) and click "Search"

- Medicaid ID
- Social Security Number (SSN)
- First Name – at least first two characters required, if entered
- Last Name – full last name required, if entered
- Date of Birth (DOB) – enter to improve search results when searching with name

Enable PHI Access

Confirm client match and select "Enable Access" or "Update Access"; if no match, click "Modify Search"

Enable PHI Access
Step 2: Attest to why you're allowed to view the data

Enable PHI Access
Step 3: Confirm client identity and Enable

Clinical Emergency Access

All available data (including data with special protections) for 72 hours