



SOS CTI New York City (2 Teams) Questions and Answers

1. Is there a goal for MWBE?

ANSWER – Please read/refer to Section 3.5

2. Looking at the application in the Grants Gateway, there is no folder with any uploads. Are there any templates or attachments to complete?

ANSWER – All required templates/forms to be completed are found on the Pre-Submission Uploads page of the RFP in Grants Gateway.

3. Are there any additional funds to support EHR customization to support this model?

ANSWER – There's no additional funds for this purpose however, in year 1 of the contract, some salary cost can be converted into Non-Salary expenses to assist programs with startup cost. NYC SOS Teams are currently utilizing Foothold AWARDS and the SOS Hub would be available to provide support to any agencies who are interested in adopting that platform.

4. There are slightly different technical evaluation point values for "Population" and "Description of Program" in the RFP and in Grants Gateway. Which should we be using?

ANSWER – Applications will be scored using the point values located in the RFP, and applicants should disregard the discrepancy in the Grants Gateway. Applicants are encouraged to answer each question as robustly as you can regardless of points value in each section.

5. Existing teams are using what?

ANSWER – NYC SOS teams are using the Foothold AWARDS EHR which has interoperability with the SOS HUB.

6. Is there an expectation that providers be prepared to bill Medicaid for the services after the end of the 5-year contract period?

ANSWER – The State contracts are for a 5-year term. Our assumption is State funding will continue and contracts will be renewed after 5 years for an additional 5-year period. At some point, we will explore the opportunity to utilize Medicaid revenue to support and expand these programs. There is not an expectation that State funding will cease and Medicaid funding will be the sole funding sources for this program.

7. There is no requirement that teams have a prescriber in the staffing pattern?

ANSWER – Correct. The teams are not structured in a way to include a prescriber at this time.

8. What happens if it takes longer than 12 months for the person to get housed?

ANSWER – The length of time from enrollment to housing placement will vary on a case-by-case basis. The SOS CTI model includes flexibility which allows for teams to continue working with an individual until housing is secured, even if this extends beyond the 12-month timeframe.

9. Can SOS teams serve folks who are un/under-documented (i.e., do not have Medicaid?)

ANSWER – Yes, SOS Teams frequently work with individuals who are un/under-undocumented and are accessing resources within their communities to try to best support them in securing documentation and/or obtaining legal status.

10. What percentage is the MWBE goal?

ANSWER – The MWBE goal is 30%. However, some contract lines, including personal services, are exempt from MWBE requirements.

11. Are SOS teams considered mobile crisis teams for the purposes of involuntary removals?

ANSWER – The SOS Teams are not considered mobile crisis teams. Clinicians on the NYC SOS Teams who are eligible for 9.58 certification are expected to achieve and maintain that throughout the course of their employment.