

Clinical Summary

Current Care Coordination Contact Information

This new section appears only for recipients who are currently receiving care coordination services; it displays contact information for applicable services that can include:

- Health Home: Includes health home provider name, begin date, and main contact name and phone number. Health Home data is updated weekly from the Department of Health (DOH) Health Home file.
- Assisted Outpatient Treatment (AOT): Includes AOT provider name, enrollment date, and main contact name and phone number. AOT data is updated monthly from the Tracking for AOT Cases and Treatment (TACT) database.
- Assertive Community Treatment (ACT): Includes ACT provider name, Child and Adult Integrated Reporting System (CAIRS) admission date, and main contact name and phone number. ACT data is updated monthly from the CAIRS database.

Active Medicaid Restrictions

This new section appears only for recipients who have active Medicaid restrictions. The table includes the type of restriction(s) (e.g. inpatient, pharmacy, physician), the begin date, and the name and contact information of the provider(s) to which the recipient is restricted. The data is updated weekly from the Medicaid database.

Care Coordination

- Health Home data from the DOH Health Home file is included, in addition to Medicaid billing data.
- AOT data is from the TACT database.
 - (Note: click “See All Service Details” to view all available AOT data since 2001.)
- ACT data is from Medicaid billing.

In the “Last Date Billed” table column, “Current” will be displayed if the service is still active.

Medication: Behavioral Health

A new column indicating medication possession ratio (MPR) has been added; it is located to the right of the “Active in Past Month” column. The following logic applies:

- The most recent MPR is calculated for oral psychotropic medications with two or more pickups.
- The formula for calculating MPR is: total day supply for trial / length of trial in days.

Header

SSI Medicaid eligibility status is now updated weekly.

The Show/Hide function label has been renamed to “Data with Special Protection” (previously “Enhanced PHI”).

A red border now encompasses several sections within the header:

- Recipient demographic data
- Current Care Coordination Contact Information (new section; see above)
- Active Medicaid Restrictions (new section; see above)
- Quality Flags

Recipient Search

Services by a Specific Provider

Under “Current Access Status,” the selection “Linked through Medicaid Billing only (Limited access with Quality Flag)” has replaced “No Active Consent.”

Institutions with PSYCKES access that do not bill Medicaid now see their institution’s name in the “Provider” line in the “Provider Specific” section.

Usage Reports

PSYCKES User Activity

“Total number of unduplicated clients viewed” has been added to the usage summary table and the graph (red bar). This provides an unduplicated count of the recipients whose Clinical Summary has been viewed during the reporting period by all users at the provider.

Changes to User Access

Institutions with PSYCKES access that do not bill Medicaid are now able to access the Usage Report menu to access these reports:

- PSYCKES User Activity (under “PSYCKES Users”)
- PHI Access Module Usage (under “PHI Access Module”)*
- Clinical Summaries Viewed (under “Clinical Summaries”)

The name of the institution is pre-populated in the “Provider” line in Usage Reports.

* Users with managed care access, network access, and state-level access no longer see the “PHI Access Module” option (under “Usage Reports”) because these reports are not applicable to these users.

PHI Access Module

Institutions with PSYCKES access that do not bill Medicaid now see the following changes to the PHI Access Module:

- The “Consent Forms” menu is now accessible; the institution’s name automatically populates in the PSYCKES Consent Form.
- The “Administration” menu is now accessible; it allows users to enter information to be pre-populated in the PSYCKES Consent Form.