



## MEMORANDUM

**To:** Suzanne Feeney, General Manager, Medicaid, Behavioral Solutions, OptumHealth  
William Fishbein, Doctor of Philosophy (PhD), Executive Director, OptumHealth New York City  
Behavioral Health Organization (BHO)  
Adele Gorges, Executive Director, New York Care Coordination Program (NYCCP)  
Deb Happ, PhD, Vice President, Operations, Magellan Behavioral Health  
Kelly Lauletta, Hudson River Regional Director, Community Care Behavioral Health  
Christine Mangione, Beacon Team Lead, NYCCP  
Katharine O'Connell, General Manager, Magellan Central New York  
BHO Richard Sheola, Corporate Vice President, ValueOptions  
Mitchell Shuwall, Associate Executive Director, The Zucker Hillside Hospital, Long Island  
Jewish Medical Center  
Carole Taylor, Chief Clinical Officer, Community Care Behavioral Health

**From:** Tom Smith, Office of Mental Health (OMH) Director of Operations, New York State  
BHOs  
Don Zalucki, OMH Director, Bureau of Program and Policy Development

**Date:** January 13, 2012

**Re:** Guidance to BHOs re: Comprehensive Psychiatric Emergency Program Emergency  
Observation Beds (EOB)

The Offices are providing the following clarification regarding the reporting on the utilization of EOBs operated at Comprehensive Psychiatric Emergency Programs recently raised by BHOs and providers:

1. Comprehensive Psychiatric Emergency Programs (CPEPs) are OMH-licensed programs designed to directly provide or ensure the provision of a full range of psychiatric emergency services, 24 hours a day, seven days a week, for a defined geographic area. Currently, there are 19 licensed CPEPs in New York State operated at 18 Article 28 hospitals:
  - Beth Israel Medical Center, New York, NY
  - Bronx-Lebanon Hospital Center, Bronx, NY
  - Brookdale Hospital Medical Center, Brooklyn, NY
  - Clifton Springs Hospital and Clinic, Clifton Springs, NY
  - Erie County Medical Center, Buffalo, NY
  - New York-Presbyterian Hospital, New York, NY
  - New York City Health and Hospitals Corporation (NYCHHC) – Bellevue Hospital Center, New York, NY, Adult CPEP

- NYCHHC – Bellevue Hospital Center, New York, NY, Children’s CPEP
  - NYCHHC – Elmhurst Hospital Center, Elmhurst, NY
  - NYCHHC – Harlem Hospital Center, New York, NY
  - NYCHHC – Jacobi Medical Center, Bronx, NY
  - NYCHHC – Kings County Hospital Center, Brooklyn, NY
  - NYCHHC – Queens Hospital Center, Jamaica, NY
  - Richmond Medical Center, Staten Island, NY
  - Saint Joseph’s Hospital Health Center, Syracuse, NY
  - Saint Luke’s-Roosevelt Hospital Center, New York, NY
  - State University of New York (SUNY) at Stony Brook University Hospital, Stony Brook, NY
  - United Health Services Hospitals, Incorporated, Binghamton, NY
  - University of Rochester Medical Center/Strong Memorial Hospital, Rochester, NY
2. EOBs are intended to provide recipients a safe environment where staff can continue to observe, assess, diagnose, treat, and develop plans for continued treatment as needed in the community or in a hospital or other setting. These beds are usually located in or adjacent to the CPEP Emergency Room, allowing recipients to remain in the area for up to 72 hours.
  3. Individuals who only utilize EOB services do not need to be reported to the BHO.
  4. Individuals admitted to an EOB and transferred to an inpatient psychiatric unit must be reported to the BHO within 24 hours after the transfer to the inpatient unit.
  5. CPEP EOB services do not have a discrete rate code. The per diem payment and rate code are identical to those for the hospital's inpatient psychiatric services. Analyses based on Medicaid claims data will include EOB days (not under the purview of BHOs) in calculations looking at length of stay.
  6. There is no means to distinguish services provided at an EOB or inpatient psychiatric unit in the Medicaid claims data.

### ***EOB Admissions***

From October 2009 through September 2010, there were 12,250 total EOB admissions, which include both Medicaid and other admissions, throughout the State.

<b>Extended Observation Bed Services</b>	<b>10/06-9/07</b>	<b>10/07-9/08</b>	<b>10/08-9/09</b>	<b>10/09-9/10</b>
Average Monthly Admissions	848	856	909	1,021
Average Monthly Admissions Per CPEP Site	45	45	48	54

### ***EOB Admissions by CPEP***

For the same period of time, the numbers of EOB admissions by CPEP are presented below (the list differs from the current list because of CPEP openings and closings):

• Bronx-Lebanon Hospital Center	566
• Brookdale Hospital Medical Center	410
• Clifton Springs Hospital and Clinic	50
• Erie County Medical Center	486
• New York-Presbyterian Hospital, Adult CPEP	1,433
• New York-Presbyterian Hospital, Child and Adolescent CPEP	269
• NYCHHC – Bellevue Hospital Center	1,350
• NYCHHC – Elmhurst Hospital Center	706
• NYCHHC – Harlem Hospital Center	1,040
• NYCHHC – Jacobi Medical Center	109
• NYCHHC – Kings County Hospital Center	1,314
• NYCHHC – Queens Hospital Center	942
• Richmond Medical Center	629
• Saint Joseph's Hospital Health Center	1,016
• Saint Luke's-Roosevelt Hospital Center	552
• SUNY at Stony Brook University Hospital	369
• United Health Services Hospitals, Inc	0
• University of Rochester Medical Center/Strong Memorial Hospital	465
• Westchester Medical Center	545

cc:	Robert Myers, OMH	Rob Kent, OASAS Adam
	Kristin Riley, OMH	Karpati, DOHMH
	Don Zalucki, OMH	Steve Hanson, OASAS
	John Tauriello, OMH	Jay Zucker, OMH
	Susan Essock, OMH	Sheila Donahue, OMH
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