

Regional Advisory Committee Meeting 6/17/13

Manhattan Psychiatric Center Breakout Questions

1. As we think about making peer services eligible for Medicaid funding, what concerns and suggestions do we need to consider?

- We need more peer specialists at Mid-Hudson and Kirby Psychiatric Center.
- The person hired as a peer specialist needs to be on TOP of their Recovery.
- They need to learn more about individual diagnosis
- They need to learn more about medications
- They need to learn more about WRAP
- How can they help peers recognize their triggers and risk factors
- Readiness for recovery

Training

- *Social Security Benefits training*
- *How to access employment*
- *Where to find affordable housing outside of the mental health system*
- *Continuum of Recovery Oriented Peer provider Care*

2. If peer services are funded by Medicaid, how can we make documentation more peers friendly?

- Basic Computer training i.e. Microsoft word
- Training on How to use strength base language in documentation
- Data entry
- Attendance
- Degree of participation
- Absence from group attendance
- Attendance
- Goals of individual and groups
- Outcomes-How peer service should include the effectiveness of service provided.
- Include how the peer provider help the individual connect with their goals and objectives
- Verbal communication
- Documentation should be based on the individuals strengths rather than their weaknesses
- Build the confidence and empowerment of the peer specialists
- Align course to be reflective of Medicaid policies and requirements.
- What is Medicaid Billing
- Change policies and procedures to reflective of Peer provided services

- Being able to bill Medicaid for peer provided services
 - Hire more Peers into the system
 - Change the “Complacency Staff Culture” to reflect a “Recovery Culture”
 - What are the standards of care?
 - How can we learn and understand what the standards of care are?
3. How do we ensure that peer programs can take advantage of insurance funding like Medicaid?
- Standards for the Gate keeper (Peer Specialists)
 - Change policies and procedures to be reflective of the services provided by peers.
 - Specialty courses that include co-occurring disorders, forensic, systemic advocacy, understanding state laws, build presentation skills, assertiveness skills, skills based on public speaking etc.
 - What are peer services?
 - How to connect to peer services?
 - How to engage the individual in the community and inpatient
 - How to get buy in from the professionals that recovery is not a dumming down of what they been taught.
4. If you had a magic wand and could make Medicaid peer friendly what would you do?
- More funding to hire peers in the systems workforce
 - Go slower on the front end to be sure that everyone fully comprehends Medicaid and Governmental, insurance, clinical concepts.
5. Any other issues or concerns?
- Increase of SSI and SSDI
 - Increase Food stamps
 - More affordable housing