

Central New York Field Office – Syracuse NY
Regional Advisory Committee Meeting

March 24, 2014

Electronic Health Records and Electronic Medical Records

Breakout questions:

1. What do you like about the idea of EMR/EHR?

- Separate access (“Need to Know”)
- “Break the Glass”
- Networking
- Family Access
- Easy Access
- Less paperwork
- Less chances of lost paperwork
- Accessibility
- Who will have access
- Flexibility to provide your own record to add to the record
- Environmentally friendly

2. What are the concerns about EMR/EHR?

- User friendliness
- Will it Inhibit self-empowerment?
- Need for consent forms and who will have consent, can I object to particular provider seeing record
- How will people be trained in the new way of doing business and using the record
- Computer Hackers
- Is there an opt out choice?

- Will spouses and family have separate ID's/records or combined family record
- How will it be protected from providers and others modifying the record (would tracking be done)
- Possibility of government or provider abuse with use of knowledge of the record
- Will people be protected from agencies like Department of Social Services gaining access to the record, especially with family court issues
- Will there be language barriers (culturally, educationally, disability specific)
- How would power failures be handled and what sort of system information back up plan would there be
- Will it be protected from negative encryption manipulation?

3. What things should we add that would be helpful?

- WRAP
- Advanced Directives
- Health Care Proxy
- Last Will and Testament
- Common Ground and/or other empowerment resources
- Access to others we permit to help us (advocates)
- Family access by permission
- Patients bill of rights
- Family bill of rights
- United Nations Human Rights
- ADA accommodations laws for health care practices
- IEP's for health care provider support to families
- The White Paper
- Diagnosis education

- Medical dictionary
- Medication education with side effects and health precautions
- Wellness self-management
- Individual recovery tool kit work book or other format
- Background info such as former military

4. How would you like to access your EMR/EHR?

- Electronically
- Flash drives
- Personal cell phone "Apps"
- Traditional paperwork for records offline
- Accessible format

5. What special concerns should we think about for forensics, HIV and other populations?

- Wrong people getting information
- Public accessing info
- The elderly who may be at risk for governmental "hostage taking" by county

governments (APS declaring individuals unfit to live at home)

- Will user language be specific to disability or other issue
- Sexual orientation exploitation or discrimination
- Subjects people to targeting by staff

Outside the box questions:

- How will conflicting diagnosis issues be reconciled between providers (ie: a person gets 10 diagnosis over a few years from different psychiatrists and others)