

# OMH Annual Evaluation for Quality Improvement Initiatives Report FY06/07

## **Introduction**

The following is a summary of the quality improvement activities during FY '06/FY '07. The objectives established for the program during this year form the framework of the evaluation. These objectives address the requirements of the first year of the Memorandum of Agreement that was signed with the NYS Office of Mental Health (OMH), regarding quality improvement activities which were met in part through the implementation of the NYC DOHMH Quality IMPACT initiative.

## **Summary of Objectives for 2006**

The following is a list of the objectives that provided direction for the Plan during 2006.

- Develop and implement a Quality Improvement Plan encompassing the Quality IMPACT project selection sheet and the Quality IMPACT Addendum to the OMH Quality Improvement plan.
- Establish a Quality Improvement Committee/Team.
- Train leaders and staff in quality improvement principles and methods.
- Select Quality Improvement project indicators that will allow for the assessment of the impact of improvement efforts focused on a priority issue.

## **Quality Improvement Plan**

The agency developed and submitted a Quality Improvement Plan. The Office of Mental Health accepted the Plan. As part of the Plan, a continuous quality improvement (CQI) project, utilizing the Quality IMPACT CQI model, was implemented.

## **Quality Improvement Committee/Team**

The agency convened a Quality Improvement Committee. The Committee included the following members:

As indicated the membership included recipient and family representatives. They were able to attend the following number of meetings during the year:

The Committee/Team addressed and acted upon the following issues during the year:

**Staff Training in Quality Improvement**

The following training, related to our quality improvement activities, was provided during the year.

**Quality Improvement Indicator (Measure of Performance)**

Attach your FY '06 or FY '07 project plan sheet and FY '06 or FY '07 final project outcome sheet.

**Planned Quality Improvement Initiative for 2007**

Based on a discussion of priorities, the plan to implement the Quality IMPACT/OMH project is (Quality Impact Programs who are in the first year of participation in Quality Impact should submit their FY '07 Project Plan Sheet and FY '07 Project Outcome Sheet along with this template. Programs in Quality Impact two or more years should submit the Project Plan Sheet and Final Project Outcome Sheet that were submitted to OMH last year as part of the OMH Performance Improvement Plan.)

**All providers should attach their FY '07 and FY '08 Project Plan sheets.**

There is also a plan to take the following steps to assess the needs and expectations of recipients, their families and their staff.

There is also a plan to provide further training in quality improvement.