Length of Service

Individual needs and choice determine the level of service. All units of our organization collaborate to insure that each individual's recovery is supported to the fullest extent possible. Each service area has a “non decline” policy, which means that individuals can easily move from one service area to another.

Obtaining services

Buffalo Psychiatric Center's Inpatient Service accepts referrals from the psychiatric units at the general hospitals in our service area. Individuals discharged from our inpatient services within the past year who require an additional brief hospitalization may be directly re-admitted.

The Inpatient Admissions Office may be contacted at: 816-2172

Services at our other locations may be requested by contacting the specific program.

Staffing

A multi-disciplinary staffing pattern promotes a holistic approach to treatment.

Confidentiality

All personal information about recipients is considered privileged and confidential. We abide by all federal HIPAA regulations.

Buffalo Psychiatric Center

Our vision:

• create opportunities for personal growth, choice, and recovery
• foster hope and respect
• provide safe environments
• promote excellence
• encourage partnerships among recipients, families, and providers.

885-2261
http://www.omh.ny.gov/omhweb/facilities/bupc/

A Facility of the Office of Mental Health
Service Locations

Inpatient Services, 400 Forest Ave. Buffalo, NY 14213, 885-2261

Recovery and Treatment Centers
(Provide clinic services; staffed by Psychiatrist, Social Worker, Psychologist, Nurse)
♦ Butler Services
Butler Rehabilitation Center, Main Campus
816-2445
♦ Del-Nor Center
737 Delaware Ave., Buffalo, NY 14209
885-9894
♦ Lakeside Center
355 Central Ave., Fredonia, NY 14063
672-6117
♦ Lancaster Center
525 Pavement Rd., Lancaster, NY 14086
684-2662
♦ Miller-Broadway Center
1384 Broadway, Buffalo, NY 14212
894-9672
♦ North Tonawanda Center
15 Webster St.,
North Tonawanda, NY 14120
694-1225
♦ Ransomville Center
3509 Ransomville Rd.,
Ransomville, NY 14131
791-3398
♦ Zoar Valley Center
72 Middle Rd.,
Collins, NY 14034
532-2231

Residential Services
♦ Cudmore Heights Residential Care Center for Adults (RCCA)
Main Campus, 816-2399
♦ Family Care (Main Office)
Main Campus, 816-2951
♦ Grant Street Residence
656 Grant St., Buffalo, NY 14213, 883-9334
♦ Olmsted Residence
3 Rees St., Buffalo, NY 14213, 884-3445
♦ Strozzi SOCR (Transition Unit)
Strozzi Building, Main Campus, 816-2959
♦ Supported Housing
Main Campus, Strozzi Building, 816-2462
♦ Waterfront Residence
2 Duquesne St., Celoron, NY 14720
1-664-7292

Other Services
♦ Assertive Community Treatment (ACT Team)
Butler Rehabilitation Center, Main Campus
816-2935
♦ Alliance House Social Club
72 Middle Rd., Collins, NY 14034
532-9230
♦ GOALS Center at ECC City Campus
45 Oak St., Room 141, Buffalo, NY 14203
851-1297
♦ Elmwood Wellness Center
Butler Rehabilitation Center, Main Campus
816-2911
♦ Center for Self Discovery Center
Butler Rehabilitation Center, Main Campus
816-2142
♦ Mobile Team
894-9672

Who We Are

Recovery from mental illness is possible. Buffalo Psychiatric Center provides comprehensive mental health services that promote recovery to individuals 18 years of age and older. Our service area includes the four counties of Erie, Cattaraugus, Chautauqua, and Niagara.

We offer a network of inpatient, rehabilitation, outpatient, residential, vocational, wellness, and self-help/peer services.

Types of services:
♦ Clinical treatment of serious mental illnesses
♦ Assistance with family life and social relationships
♦ Service planning and coordination
♦ Problem solving
♦ Daily activities skills teaching
♦ Relapse prevention
♦ Medication management
♦ Vocational and educational assistance
♦ Healthcare/wellness education
♦ Money management skill teaching
♦ Housing assistance
♦ Peer support and assistance

Buffalo Psychiatric Center is accredited by The Joint Commission