

## Appendix 2

# Summary of Refinements to the Strategic Framework

July 2010

In the 2009–2013 Statewide Plan, the Office of Mental Health (OMH) presented a newly revised strategic framework that included substantial input from OMH advisory bodies, and from numerous advocacy organizations and individuals with an interest in the public mental health system. Stakeholders provided valuable feedback on how best to reflect a recovery orientation in the framework and were instrumental in guiding OMH toward this goal. (More information on the process used in developing the revised framework appears in Chapter 5 of the 2009–2013 Statewide Plan at

[http://www.omh.state.ny.us/omhweb/planning/statewide\\_plan/2009\\_to\\_2013/Chap\\_5.pdf](http://www.omh.state.ny.us/omhweb/planning/statewide_plan/2009_to_2013/Chap_5.pdf).)

In the spring of 2010, stakeholders revisited the framework and offered suggestions to make it stronger. Refinements incorporated this year upon the recommendation of stakeholders include:

- On the banner at the top of the **Cover Page**, acknowledging the importance of diversity as an overarching aim by indicating that care to New Yorkers “embraces, diversity, transformation, recovery and resilience”
- Under the **People First**, enhancing the objective, “Regard for the importance of people first language” by adding “and training that reinforce their importance for promoting recovery, resiliency and person-centered care”
- Under **Person-Centered Decision Making**, changing the first objective to align more with the principles of self-directed care by revising the language to, “With clinician guidance, developing self-directed, family-driven and youth-guided plans of care that capture personal interests, preferences and goals”; and adding enhancing the last objective by acknowledging the importance of access to clinicians with experience in trauma-informed treatment by stating, “Access to clinicians adequately trained to deliver care, including trauma-informed treatment, based on the principles of recovery, resiliency and person-centered planning”
- Under **Basic Needs Are Met**, reversing the order of the objectives to start with housing, to reflect the importance of the priorities to stakeholders
- Under **Relationships**, enhancing the first desired outcome to point to the values of “family connectedness, and satisfying peer and personal relationships” as part of the spectrum of normal life roles; and stressing the importance of eliminating stigma by revising the public education outcome to change “reduce” to “eliminate” and add on “and racial disparities,” to acknowledge how crucial these are as part of this effort
- Under **Living a Healthy Life**, indicating that “wellness” is synonymous with “(recovery)” under the second desired outcome; and under the last desired outcome, more clearly

specifying that the intent is to have access to regular physical health care and overall care that is better integrated

- Under **Mental Health Treatment and Supports**, showing the high priority for treatment that is not forced by moving this objective to the top of the list
- Under **Self-Help, Peer Support and Empowerment**, acknowledging that people are in different stages of recovery and that meaningful work for some individuals may be part of a self-directed plan of care by adding “and meaningful work” following “Access to employment”
- Under **Mental Health System of Care, Workforce and Accountability**, adding “diverse” before the word “workforce” in the first objective to indicate movement toward a workforce that is representative of the people engaged in services; and adding “funding” after the word “policy” for the objective that begins “Strong stakeholder participation,” acknowledging that stakeholders play a key role in influencing policy and funding decisions
- In the **Values** section, under “Excellence,” adding “and assessment of “ following the word “delivery” to stress the importance of assessment to quality care; and adding the phrase “from the very young child to the older adult” after “Respect is esteem for the worth and dignity of every person,” to convey that services and supports may be offered at any point across the lifespan

The refined strategic framework is posted on the OMH website alongside the 2010–2014 Comprehensive Plan.