

PSYCKES-Medicaid

Provider Search User's Guide



**Office of
Mental Health**

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PSYCKES-Medicaid Provider Reports

Overview

PSYCKES-Medicaid provider reports allow users to examine prevalence data on quality indicators at the provider level to help focus quality improvement efforts. Quality Improvement (QI) reports in PSYCKES-Medicaid summarize data on a number of quality indicators. There are medication-focused quality indicators, such as polypharmacy and treatment engagement, as well as hospital utilization quality indicators, such as high utilization of medical and/or behavioral health emergency and inpatient services and readmission.

Provider-Level Users

Users with provider-level access are only able to view aggregated data on the provider agency report for providers other than their own; they will not be able to view any client data for those providers.

State-Level Users

Users with state-level access will be able to view all available reports on all agencies in the PSYCKES-Medicaid database, including client data.

Provider Search

From the Provider Search screen, users have three options for locating a particular provider (Figure 1):

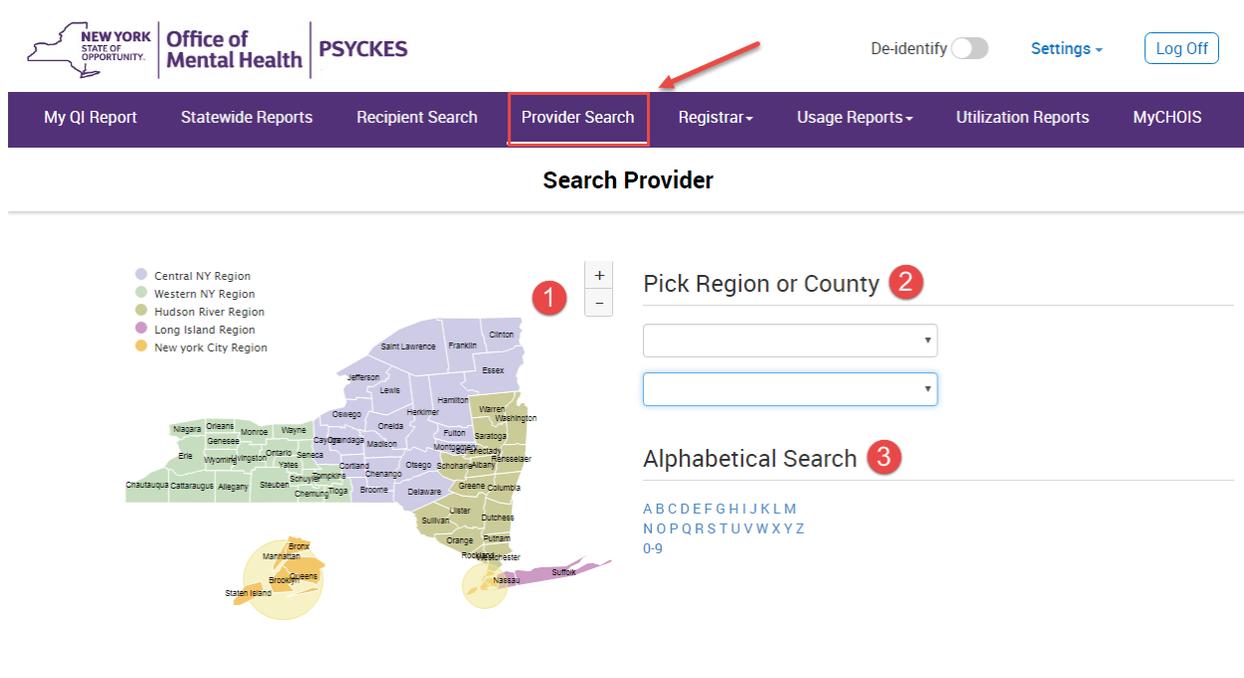


Figure 1. Provider Search Page

Map Search

1. Using your cursor, click a county on the map of New York State.
2. A list of providers in that county will be displayed.
3. Select the desired provider to bring up that provider's Quality Indicator report.

Drop-down Search

1. Select a region or county from the respective drop-down menu.
2. A list of providers in that region or county will be displayed.
3. Click on the provider of interest to bring up its Quality Indicator report.

Alphabetical Search

1. To search for a provider alphabetically, select the first letter of the provider's name in the Alphabetical Search section.
2. A list of all providers beginning with the selected letter will appear in alphabetical order.
3. To Click on the provider of interest to bring up its Quality Indicator report.

Note that some agencies with "The" as the first word in their name will be listed under "T".

My QI Report

Once a provider of choice has been selected using Provider Search, users will be directed to that provider's My QI Report screen (Figure 2). The My QI Report screen displays aggregated data for each quality indicator and provides regional and statewide prevalence rates for comparison. See the 'My QI Report User's Guide' for additional details.

← Provider Search **MAIN STREET CLINIC**

Quality Indicator Overview As Of 08/01/2017

REGION: ALL COUNTY: ALL SITE: ALL PROGRAM TYPE: ALL AGE: ALL MC PRODUCT LINE: ALL MANAGED CARE: ALL

Indicator Set ▲	Population	Eligible Population	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - DOH Performance Tracking Measure - as of 02/01/2017	All	3,043	1,946	63.95	65.68	66.81	63.95, 65.68, 66.81
BH QARR - Improvement Measure	All	1,556	632	40.62	43.11	45.39	40.62, 43.11, 45.39
General Medical Health	All	48,651	3,410	7.01	10.88	12.34	7.01, 10.88, 12.34
HARP Enrolled - Not Health Home Enrolled	Adult 21+	1,379	852	61.78	67.89	66.85	61.78, 67.89, 66.85
High Utilization - Inpt/ER	All	49,260	13,282	26.96	23.03	23.92	26.96, 23.03, 23.92
Polypharmacy	All	4,247	457	10.76	11.48	10.97	10.76, 11.48, 10.97
Preventable Hospitalization	Adult	33,081	403	1.22	1.05	0.89	1.22, 1.05, 0.89
Readmission Post-Discharge from any Hospital	All	14,466	1,916	13.24	13.09	11.70	13.24, 13.09, 11.70
Readmission Post-Discharge from this Hospital	All	11,098	1,124	10.13	12.73	11.74	10.13, 12.73, 11.74
Treatment Engagement	Adult 18-64	1,543	559	36.23	41.29	42.30	36.23, 41.29, 42.30

Figure 2. My QI Report Screen

Provider Site Details

Clicking on the “Provider Details” button located to the right of the Agency name (Figure 3) will populate a table that lists the information below by site for the selected provider (Figure):

- Site Provider ID
- Locator Code
- Site Name
- Program Type
- Site Address
- City
- Region
- NPI
- Entity ID



Figure 3. Provider Details button

Site Provider ID	Locator Code	Site	Program Type	Site Address	City	Region	NPI	Entity ID
XXXXXXXX	000	SITE A	Clinic - Medical Specialty	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000
XXXXXXXX	000	SITE A	Clinic - Medical Specialty	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000
XXXXXXXX	000	SITE B	Clinic - Unspecified Specialty	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000
XXXXXXXX	000	SITE C	Outpatient SU - ALL	123 MAIN ST	NEW YORK	NEW YORK CITY	0000000000	E0000000

Figure 4. Provider Details Screen