

PSYCKES

Consent Module

Webinar

We will begin shortly



Agenda

- Introduction to PSYCKES
- Access to Client-Level Medicaid Claims Data (MCD) in PSYCKES
- Advantages of Obtaining Consent
- Steps for Consent
- Searching Consented Recipients
- Withdrawal of Consent
- Questions and Answers

What is PSYCKES?

- A web-based application that makes Medicaid claims data available to mental health providers to support:
 - Clinical decision-making
 - Quality improvement

Who is in the PSYCKES Database?

- Medicaid enrollees
 - Fee-for-service
 - Managed care
 - Dual-eligible (Medicare/Medicaid) – some data
- Mental health population, i.e., at least one of the following in the past year:
 - Mental Health Service
 - Mental health diagnosis
 - Psychotropic medication (newly expanded to include this group)
- Currently over 2.5 million individuals

What Client Information Is in the PSYCKES Database?

- Medicaid claims data across treatment settings
 - Mental health (outpatient and inpatient)
 - Medical (services, lab tests, and procedures)
 - Pharmacy (psychotropic and medical)
- Medicaid-billable services for which a claim was submitted

Client Level Data: The Clinical Summary

PSYCKES MEDICAID New York State **om** Office of Mental Health [Log Off](#)

Overview **News** Quality Indicators Demo Education and Training Forms Advisory Committees FAQ Contact Us

Agency Reports Mapping Regional Reports Recipient Search Common Ground Trending Reports Registrar Menu MyPSYCKES Info De-Identify Data

Summary

Common Ground [Return to Search Results](#) Export to [PDF](#) [Excel](#)

Please choose summary period [Last 3 months](#) [Last 6 months](#) **[Last Year](#)** [Last 2 Years](#) [All Available \(up to 5 years\)](#)

Latest date for clinical data: 2/11/2011

Patient Name: Iaaecie Fffbijd Medicaid ID: BHFBDHF DFEADAI DOB: 11/29/1954 Age: 57 Years

Quality Flag	Quality Flag Evidence
Cardiometabolic	Drug (Olanzapine) and Cardiometabolic Condition (Hyperlipidemia, Hypertension, Obesity)
Polypharmacy	Antipsychotic Two Plus, Psychotropics Four Plus (Clonazepam + Divalproex Sodium + Haloperidol + Olanzapine)

Mental Health Diagnoses (Most Recent Shows First)

Diagnosis
Schizoaffective Disorder

Medical Diagnoses (Most Recent Shows First)

Endocrine, Nutritional, And Metabolic Diseases And Immunity Disorders	Fluid and electrolyte disorders Other nutritional; endocrine; and metabolic disorders
Infectious And Parasitic	

Client Level Data: The Clinical Summary, cont'd

Mental Health Services

[See All Data](#)

Program/Type	Provider Name	First Date of Service (last 5 years)	Last Date Billed	Number of Visits	Diagnosis	See Provider Detail
ICM	OFFICE MENTAL HEALTH MH	2/1/2010	10/1/2010	9	OTH UNKNOWN AND UNSPEC CAUSE OF MORBIDITY OR MORTALITY	
CLINIC	SOUTH BEACH PC	11/7/2007	8/31/2010	32	SCHIZO-AFFECTIVE TYPE SCHIZOPHRENIA, UNSPEC STATE	

Non-Mental Health Services

[See All Data](#)

Provider/Type	Provider Name	First Date of Service (last 5 years)	Last Date Billed	Number of Visits	Diagnosis	See Provider Detail
Physicians	DAVIDOV ADI MD	6/11/2010	12/3/2010	2	MENOPAUSAL OR FEMALE CLIMACTERIC STATES	
Physicians	CASTELLANO CHARLES MD	3/1/2010	10/25/2010	8	ASTHMA, UNSPEC, NO STATUS ASTHMATICUS	
Physicians	KIM LAURA SOOK MD	9/7/2010	10/13/2010	4	RETENTION OF URINE, UNSPEC	
Physicians	COSTANTINO THOMAS MD	9/1/2010	9/1/2010	1	UNSPEC CHEST PAIN	
Podiatrist	KRAMER JOHN DPM	5/4/2010	7/27/2010	2	DERMATOPHYTOSIS OF NAIL	

Hospital/ER Services

[See All Data](#)

 No Medicaid claims for this data type in the past 1 year

Client Level Data: The Clinical Summary, cont'd

Psychotropic Medication

[See All Data](#)

Brand Name	Generic Name	Last Dose	Estimated Duration	First Day Picked Up	Last day Picked Up	Active in Past Month	See Detail
Haloperidol	Haloperidol	8 MG	1 Yr	2/25/2010	1/24/2011	Yes	
Clonazepam	Clonazepam	1 MG	1 Yr	2/25/2010	1/19/2011	Yes	
Divalproex Sodium	Divalproex Sodium	1500 MG	1 Yr	2/25/2010	1/19/2011	Yes	
Trihexyphenidyl Hcl	Trihexyphenidyl Hcl	20 MG	1 Yr	2/25/2010	1/13/2011	Yes	
Zyprexa	Olanzapine	10 MG	1 Yr	2/25/2010	12/29/2010	Yes	
Diphenhydramine Hcl	Diphenhydramine Hcl	50 MG	3 Month(s)	2/25/2010	4/21/2010	No	

Non-Psychotropic Medication

[See All Data](#)

Brand Name	Generic Name	Last Dose	Estimated Duration	First Day Picked Up	Last day Picked Up	Active in Past Month	See Detail
Singulair	Montelukast Sodium	10 MG	5 Month(s)	10/5/2010	1/26/2011	Yes	
Ventolin Hfa	Albuterol Sulfate	MCG/ACT	4 Month(s)	11/3/2010	1/24/2011	Yes	
Multilex	Multiple Vitamins- Minerals	-	11 Month(s)	4/7/2010	1/19/2011	Yes	
Enalapril Maleate	Enalapril Maleate	10 MG	1 Yr	2/25/2010	1/13/2011	Yes	
Oyster Shell Calcium/D	-	MG-UNIT	9 Month(s)	5/20/2010	1/13/2011	Yes	

Access to Client-Level Data in PSYCKES

- Provided without consent for Medicaid enrollees...
 - Positive for any quality concern tracked in PSYCKES
 - At least one billed service anywhere in your hospital/agency in past 9 months
- Rationale: Federal mandate to monitor the safety and effectiveness of Drug Utilization in Medicaid
- Does not include Protected Health Information (PHI) with special protections
 - Substance abuse
 - HIV
 - Genetic information
 - Reproductive / family planning

Advantages of PSYCKES Consent Module

- Expanded access
 - Includes all Medicaid enrollees in the mental health population, including those not yet linked to your agency/hospital through claims data
 - Includes information with special protections
- Access to client-level data
 - With consent
 - In clinical emergencies (limited duration, 72 hours)
- Advantage of obtaining consent:
Access to data remains in effect until client is discharged (3 years after last bill) or client withdraws consent.

PSYCKES Consent Process Overview

- Clinic/ER designates one or more staff with access to PSYCKES as Registrar.
 - This is a separate function from that of Security Manager.
- Designated staff obtain written consent from clients to view MCD data.
- Registrar uses Consent Module in PSYCKES to attest that client has granted consent or that it is a clinical emergency.
- The process is simple, but the Registrar must understand the responsibility.

Logging in to PSYCKES

- Go to [PSYCKES Home Page](#)
- Click “Log Into PSYCKES”

The screenshot shows the Office of Mental Health website. The header includes "New York State" and "State Agencies". The main navigation bar contains "Home", "News", "Publications", "Resources", "Employment", and "A-Z Site Map". A search bar is located in the top right corner. Below the navigation bar, there are links for "About OMH", "Initiatives", and "Contact OMH".

The main content area features the "PSYCKES MEDICAID" logo and a list of links. A red arrow points to the "Log Into PSYCKES" link. To the right of the navigation menu, there is a diagram titled "PSYCKES Medicaid Home" that illustrates the structure of the page. The diagram consists of three rows, each with a blue arrow pointing to a grey arrow. The first row is labeled "PSYCKES" and lists "PSYCKES Medicaid", "Log into PSYCKES", and "MyPSYCKES". The second row is labeled "Initiatives" and lists "Freestanding Mental Health Clinics", "Hospital-Affiliated Mental Health Clinics", and "Pilot Projects". The third row is labeled "Resources" and lists "Quality Improvement Teams", "Clinicians", and "Consumers and Families".

Section	Sub-sections
PSYCKES	<ul style="list-style-type: none">▶ PSYCKES Medicaid▶ Log into PSYCKES▶ MyPSYCKES
Initiatives	<ul style="list-style-type: none">▶ Freestanding Mental Health Clinics▶ Hospital-Affiliated Mental Health Clinics▶ Pilot Projects
Resources	<ul style="list-style-type: none">▶ Quality Improvement Teams▶ Clinicians▶ Consumers and Families

Logging in to PSYCKES, cont.

- At Login Page, enter:
 - User ID (first box)
 - Password + token code (2nd box)



Statement of Access and Confidentiality

WARNING: This computer system is solely for the use of authorized users for official purposes. Users of this system have no expectation of privacy in its use. To ensure that the system is functioning properly, individuals using this computer system are subject to having all of their activities monitored and recorded by system personnel. Use of this system evidences an express consent to such monitoring.

Unauthorized or improper use of this system may result in administrative disciplinary action and civil and criminal penalties. By continuing to use this system you indicate your awareness of, and consent to, these terms and conditions of use. If you do not agree to the conditions stated in this warning, LOG OFF IMMEDIATELY.



Userid:

Password or Passcode:

Note: To log-on with a new token, enter just the six digits displayed on the token device.

Login

Logging in to PSYCKES, cont.

- Defaults to “Agency QI Overview”

[Overview](#) | [News](#) | [Quality Indicators](#) | [Demo](#) | [Education and Training](#) | [Forms](#) | [Advisory Committees](#) | [FAQ](#) | [Contact Us](#)

[Log Off](#)

Agency Reports | Mapping | Regional Reports | Recipient Search | MyPSYCKES | Trending Reports | Registrar Menu

De-Identify Data

Quality Indicator Overview As Of 6/1/2011
[Agency Details](#) | [Find Agency](#) | [Trending](#) | [Export PDF](#) | [Excel](#)

Agency: SOUTH BEACH PSYCHIATRIC CENTER

Sites: Prescriber:

Age: Program Type: Show new/dropped for last: 1 Month 3 Months [Reset](#)

Selected Indicator: [Select Indicator Type for Details](#) Indicator Type: Report View Type: Report Only Graph Only Both

Indicator Type	Population	On Any	N	%	Regional %	Statewide %
Youth Indicator	Child	3	1	33.33	21.73	26.92
Polypharmacy	All	747	162	21.69	16.08	16.95
Cardiometabolic	All	537	150	27.93	45.11	44.65
Dose	All	1,024	78	7.62	8.34	8.88
Care Monitoring	All	0	125	0.00	0.00	0.00
Preventable Hospitalization	Adult	1,856	25	1.35	1.83	1.41
High Utilization - Inpt/ER	All	1,863	92	4.94	10.34	10.27
Readmission	All	178	26	14.61	19.23	17.30

Indicator Type	Agency %	Regional %	Statewide %
Youth Indicator	33.33	21.73	26.92
Polypharmacy	21.69	16.08	16.95
Cardiometabolic	27.93	45.11	44.65
Dose	7.62	8.34	8.88
Preventable Hospitalization	1.35	1.83	1.41
High Utilization - Inpt/ER	4.94	10.34	10.27
Readmission	14.61	19.23	17.30

Registrar Menu

PSYCKES MEDICAID

Log Off Office of Mental Health

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Agency Reports Mapping Regional Reports Recipient Search Common Ground Trending Reports Registrar Menu MyPSYCKES Info

De-Identify Data

Quality Indicator Overview As Of 10/1/2010

Agency Details Find Agency Trending

Export PDF Excel

- Registrar Menu is only available to staff assigned to the Registrar role.
- Procedure for obtaining Registrar access will be explained.

Consent Module

Consent Forms Menu



The screenshot displays the PSYCKES MEDICAID website interface. At the top left is the logo for PSYCKES MEDICAID. At the top right is the New York State Office of Mental Health (omh) logo with a "Log Off" button. Below the logo is a navigation bar with tabs: Overview, News, Quality Indicators, Demo, Education and Training, Forms, Advisory Committees, FAQ, and Contact Us. A red arrow points to the "Forms" tab. Below the navigation bar is a secondary menu with radio buttons for: Medicaid Consent, Manage MyPsyckes Users, Recipient Census, Consent Forms (selected), and Administration. A "Return to Home" button is located on the right side. The main content area shows two links: "Psyckes Medicaid - Print Consent Form (English Version)(Spanish Version)" and "Psyckes Medicaid - Print Withdraw Consent Form (English Version)(Spanish Version)". At the bottom, it says "Release: 4.3.4".

- Clicking “Registrar Menu Tab” Opens a new row of Tabs.
- Print PSYCKES Consent Forms
 - English and Spanish
 - Consent and Withdrawal of Consent

Consent Module Administration Tab

The screenshot shows the Psyckes Medicaid web application interface. At the top left is the logo for PSYCKES MEDICAID. At the top right is the New York State Office of Mental Health logo with a "Log Off" button. Below the logos is a navigation bar with tabs: Overview, News, Quality Indicators, Demo, Education and Training, Forms, Advisory Committees, FAQ, and Contact Us. Below this is a secondary navigation bar with radio buttons for: Medicaid Consent, Manage MyPsyckes Users, Recipient Census, Consent Forms, and Administration. A red arrow points to the Administration tab. Below the navigation bars is the "Psyckes Administration Menu" section, which includes a link for "Add/Edit Agency Details for consent form" and a description: "You will use this function to add/edit agency name and phone number displayed in consent form". A "Return to Home" button is located in the top right corner of the main content area. At the bottom of the page, it says "Release: 4.3.4".

- Adjust how your Agency/Hospital name and phone number appear on consent form.

Consent Module

Medicaid Consent Menu

PSYCKES MEDICAID

New York State
om
Office of Mental Health

Log Off

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Medicaid Consent Manage MyPsyckes Users Recipient Census Consent Forms Administration

[Return to Home](#)

Psyckes Medicaid Consent Menu

Psyckes Medicaid - Grant Consent
You will use this function to add demographic information and consent acknowledgment for consumers who have signed the Consent Form to allow your agency to view their Medicaid data

Psyckes Medicaid - Withdraw Consent
You will use this function to withdraw consent for consumers who have signed the Withdrawal of consent form.

- Use Consent Menu to document:
 - Client consent
 - Withdrawal of consent
 - Emergency access to client data

Steps for Consent

1. Print out consent form from PSYCKES Consent Forms Menu. This is the only consent form that can be used.
2. Discuss consent with client and obtain signature.
3. Give one copy of consent form to client, and the original to PSYCKES Registrar.

Steps for Consent, cont.

4. From Registrar menu, go to Medicaid Consent Menu and click on “Grant Consent”

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New York State
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Medicaid Consent | Manage MyPsyckes Users | Recipient Census | Consent Forms | Administration

Psyckes Medicaid Consent Menu [Return to Home](#)

Psyckes Medicaid - Grant Consent

You will use this function to add demographic information and consent acknowledgment for consumers who have signed the Consent Form to allow your agency to view their Medicaid data

Psyckes Medicaid - Withdraw Consent

You will use this function to withdraw consent for consumers who have signed the Withdrawal of consent form.

Search by Medicaid ID

5. Enter client's Medicaid ID number, and click "search."

PSYCHES MEDICAID

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Medicaid Consent Menu MyPsyches Consent Menu Recipient Census Consent Forms Administration

[Return to Home](#)

Medicaid Consent - Step 1

Search on Medicaid ID of person to be consented to assure appropriate person is selected

Medicaid ID:

Search Results:

Medicaid ID:

Name

Address

City State Zip

DOB (MM/DD/YYYY) Age Sex

Is this the correct person for which you want to consent:

Search Results

PSYCKES MEDICAID

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Medicaid Consent Menu MyPsyckes Consent Menu Recipient Census Consent Forms Administration

[Return to Home](#)

Medicaid Consent - Step 1

Search on Medicaid ID of person to be consented to assure appropriate person is selected

Medicaid ID:

Search Results:

Medicaid ID:

Name

Address

City	State	Zip
<input type="text" value="Warnerville"/>	<input type="text" value="NY"/>	<input type="text" value="13456"/>

DOB (MM/DD/YYYY)	Age	Sex
<input type="text" value="05/15/1969"/>	<input type="text" value="42"/>	<input type="text" value="F"/>

Is this the correct person for which you want to consent:

6. PSYCKES will ask Registrar to verify that client's information is correct.

Verify Recipient: continue to Step 2

PSYCHOKES MEDICAID

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Medicaid Consent Menu MyPsychokes Consent Menu Recipient Census Consent Forms Administration

[Return to Home](#)

Medicaid Consent - Step 1

Search on Medicaid ID of person to be consented to assure appropriate person is selected

Medicaid ID:

Search Results:

Medicaid ID:

Name

Address

City	State	Zip
<input type="text" value="Warmerville"/>	<input type="text" value="NY"/>	<input type="text" value="13456"/>

DOB (MM/DD/YYYY)	Age	Sex
<input type="text" value="05/15/1969"/>	<input type="text" value="42"/>	<input type="text" value="F"/>

Is this the correct person for which you want to consent:

7. If correct, click yes to continue; if not, click no to start over.

Steps for Consent, cont.

8. Registrar clicks the reason why the provider has the right to view PHI.
 - a. Client signed consent, OR
 - b. Clinical emergency
9. Registrar then confirms means of verifying client identity.
 - a. Known to team, OR
 - b. Client presented 2 forms of ID
10. Consent form placed in client's chart.

Confirm Medicaid Recipient

[Return to Home](#)

Medicaid Consent - Step 2

Attestation for right to access client's Medicaid data:

ER setting or clinical emergency

--OR--

Consumer signed the consent Form

Medicaid Consent - Step 3

Client has been identified via the following actions:

Service Provider attests to client identity

--OR--

Client presented the following 2 forms of documentation to identify themselves:

Identification 1 :

Select from drop-down list

Identification 2 :

Select from drop-down list

Submit and go to client Clinical Report

Submit and Quit

Quit and do not submit

Confirm Medicaid Recipient, cont.

Medicaid Consent - Step 3

Client has been identified via the following actions:

Service Provider attests to client identity

--OR--

Client presented the following 2 forms of documentation to identify themselves:

Identification 1 :

Select from drop-down list

Select from drop-down list

U.S. Passport, with photograph and name of the individual;

Driver's license or ID card issued by a state or outlying possession of the United States with photograph and name of the individual;

ID Card issued by US Federal, NY State or NY local government agency or entity, with photograph and name of the individual;

Social security card;

Voter's registration card;

Su Military dependent's ID card;

US Coast Guard Merchant Mariner card;

Native American tribal document;

Driver's license issued by a Canadian government authority;

Foreign passport with I-551 stamp or attached INS Form I-94 indicating unexpired employment authorization;

Alien Registration Receipt Card with photograph (INS Form I-151 or I-551);

Temporary Resident Card (INS Form I-688);

Employment Authorization Card (INS Form I-688A);

Reentry Permit (INS Form I-327);

Refugee Travel Document (INS Form I-571);

Employment Authorization Document issued by the INS which contains a photograph (INS Form I-688B);

Credit or bank card that is verified to be currently valid;

Current credit check to a recognized resource that confirms the information on the primary photo-ID;

Student ID that is verified to be current and valid.

What is an Emergency?

New York State Public Law Section 4900.3

"Emergency condition" means a medical or behavioral condition, **the onset of which is sudden**, that manifests itself by symptoms of sufficient severity, including severe pain, that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the **absence of immediate medical attention** to result in (a) placing the health of the person afflicted with such condition in serious jeopardy, or in the case of **a behavioral condition placing the health of such person or others in serious jeopardy**; (b) serious impairment to such person's bodily functions; (c) serious dysfunction of any bodily organ or part of such person; or (d) serious disfigurement of such person.

Recipient Census

Check which clients on your census are consented

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Medicaid Consent Manage MyPsyckes Users Recipient Census Consent Forms Administration

Agency Recipient Census Return to Home

Agency: SOUTH BEACH PC Export to PDF Excel

Recipient Name	Medicaid ID	DOB	Outlier List	Is Person Consented?	Is Person MyPSYCKES User	Survey Authorization Required
Aabebag Adedicd	Jaifhaa Ejabcif	07/05/1997		N	N	N
Aaiifed Gdhcbej	Ceibfdg Cdfdcfi	03/26/1992		N	N	N
Acceffa Beffeid	Bcahcji Fjehfeh	07/29/1944		N	N	N
Adidcch Fdcchhf	Idbebjb Bcfdibd	11/20/1931		N	N	N
Aeefcfc Cdiefbi	Iadhedd Eedicad	01/04/1945		N	N	N
Afbcacq Fcfefaca	Bhaicbc Dfdecgc	11/21/1941		N	N	N
Afedehd Bcbdbfd	Aaebfhd	11/22/1941		N	N	N
		01/31/1937		N	N	N
		10/28/1995		N	N	N
		07/08/1994		N	N	N
		11/25/1989		N	N	N

Search Consented Recipients

Once a client is consented, anyone with PSYCKES access can access their data.

Agency Reports Mapping Regional Reports **Recipient Search** MyPSYCKES Trending Reports Registrar Menu De-Identify Data

Recipient Search Export PDF Excel

Search for Consented Recipients: 

Recipient Last Name: Age Range: Region:

Medicaid Id: Indicator: County:

Prescriber Last Name: Antipsychotic Three Plus
Antipsychotic Two Plus
Antidepressant Three Plus
Antidepressant Two Plus - SC
Psychotropics Four Plus
Psychotropics Three Plus
Cardiometabolic Risk Summary

Drug Name: Provider:

Active Drug: OMH Lic. Programs:

Service:

Service Details:

Managed Care Program:

Psychotropic Drug Class:
Antipsychotic
Anxiolytic
Mood Stabilizer
Side-Effect Management
Stimulant
Withdrawal Management

Non-Psychotropic Drug Class:
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic
Antihyperlipidemic
Antihypertensive
Antineoplastic Agents
Biologicals

Mental Health Diagnosis:
Anxiety Disorder
Attention Deficit Disorder
Autism & Pervasive Developmental Disorder
Bipolar Disorder
Conduct Disorder
Delusional Disorder
Dissociative Disorder

Medical Diagnosis:
Alcohol Related Organic Mental Disorder
Certain Conditions Originating in the Perinatal Period
Complications of Pregnancy, Childbirth, and the Puerper
Congenital Anomalies
Diabetes
Diseases of Skin and Subcutaneous Tissue
Diseases of the Blood and Blood-Forming Organs

Maximum No. Of Rows to be displayed:

Search Results

Recipient Search results:
Clients listed may not have quality flags

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Agency Reports Regional Reports **Recipient Search** Common Ground MyPSYCKES Info De-Identify Data

Recipient Search Export displayed rows to PDF/Excel Excel

Selection Criteria: Total No. Of Recipients = **10** Maximum Number of rows Displayed = 50

Agency:

Name	Medicaid Id	DOB	Gender	Quality Flags
Fcadedq Afbedbe	Fdhafij Cefbfbc	05/18/1963	M	
Efiachc Beebegq	Ijeefdd Eagfjec	01/27/1956	F	
Faeceeb Efediab	Ebdafeg Fdbgd bd	05/20/1969	M	
Eaheacd Cdafbdb	Fdefjab Dccjffj	01/17/1992	M	
Gbhbagf Bdacifc	Bhhdabd Ffeagcb	12/18/2001	F	
Iabfchb Fqiefih	Ddddehc Jcdhbjc	11/23/1965	F	
Gfeeaca Becboda	Fbfejbi Fehcjee	03/13/1947	F	
Eiicfbi Cqcbhad	Haedebe Fbgdgid	08/30/1966	M	
Cbqaicb Caihaib	Afdajed Behhjdc	07/04/1991	M	

Clinical Summary Unavailable

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Summary [Return to Search Results](#)

Please choose summary period [Last 3 months](#) [Last 6 months](#) [Last Year](#) [Last 2 Years](#) [All Available \(up to 5 years\)](#)

Client level data is available only for individuals with a quality flag or those who have provided written consent. Your Agency has not yet enrolled for PSYCKES Consent module training and access.

Release: 4.2.7

Access to Consented Recipients' Medicaid Data

Anyone with access to PSYCKES will be able to view the consented recipient's Clinical Summary.

The registrar role simply grants the consent on the PSYCKES application.

The screenshot displays the PSYCKES MEDICAID web application. The header includes the logo and navigation links such as Overview, News, Quality Indicators, Demo, Education and Training, Forms, Advisory Committees, FAQ, and Contact Us. A secondary navigation bar contains Agency Reports, Mapping, Regional Reports, Recipient Search, Common Ground, Trending Reports, Registrar Menu, MyPSYCKES Info, and a De-Identify Data checkbox. The main content area is titled 'Summary' and features a 'Please choose summary period' section with buttons for 'Last 3 months', 'Last 6 months', 'Last Year', and 'Last 2 Years', along with a 'Latest' link. Below this, patient information is shown: Patient Name, Medicaid ID, and DOB: 2/19/1955. A table displays 'Quality Flag' and 'Quality Flag Evidence'. The 'Dose Indicator' section shows 'Alprazolam 8.00 mg (Recommended Max = 4.00 mg)'. The 'Mental Health Diagnoses (Most Recent Shows First)' section lists 'Schizoaffective Disorder'. The 'Medical Diagnoses (Most Recent Shows First)' section is a table with categories and associated conditions:

Category	Diagnoses
Infectious And Parasitic Diseases	Hepatitis Viral infection
Skin And Subcutaneous Tissue	Skin and subcutaneous tissue infections
Symptoms, Signs, And Ill-Defined Conditions	Abdominal pain Nonspecific chest pain Other liver diseases Other nervous system disorders Residual codes: unclassified
The Circulatory System	Hemorrhoids Phlebitis; thrombophlebitis and thromboembolism

An 'Export Options' dialog box is open on the right, showing 'Sections' with radio buttons for 'All' (selected) and 'Selected'. It lists exportable sections: Quality Flag, Mental Health Diagnoses (Most Recent Shows First), Medical Diagnoses (Most Recent Shows First), Psychotropic Medication, and Non-Psychotropic Medication. 'Export' and 'Cancel' buttons are at the bottom of the dialog.

Withdrawal of Consent

- Clients have right to withdraw consent at any time.
- Withdrawal of consent (WOC) form is included on PSYCKES website. This is the form that must be used for withdrawal of consent.
- After client signs WOC form, Registrar uses Withdrawal function in PSYCKES to revoke consent.

Registrar Menu: Withdraw Consent

The screenshot displays the Psyckes Medicaid Registrar Menu. At the top left is the logo for PSYCKES MEDICAID. At the top right is the New York State Office of Mental Health logo with a 'Log Off' button. Below these are navigation tabs: Overview, News, Quality Indicators, Demo, Education and Training, Forms, Advisory Committees, FAQ, and Contact Us. A secondary menu contains radio buttons for Medicaid Consent (selected), Manage MyPsyckes Users, Recipient Census, Consent Forms, and Administration. A 'Return to Home' button is located on the right. The main content area is titled 'Psyckes Medicaid Consent Menu' and contains two items: 'Psyckes Medicaid - Grant Consent' and 'Psyckes Medicaid - Withdraw Consent'. A red arrow points to the 'Withdraw Consent' link. The footer indicates 'Release: 4.3.4'.

PSYCKES MEDICAID

New York State
omh
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Psyckes Medicaid Consent Menu

Psyckes Medicaid - Grant Consent
You will use this function to add demographic information and consent acknowledgment for consumers who have signed the Consent Form to allow your agency to view their Medicaid data

Psyckes Medicaid - Withdraw Consent
You will use this function to withdraw consent for consumers who have signed the Withdrawal of consent form.

Release: 4.3.4

Withdraw Consent: Search by Medicaid ID

PSYCKES MEDICAID

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Withdraw Consent

Medicaid ID:

[Medicaid Consent Menu](#)

Release: 4.2.6

Withdraw Consent: Verify Client ID and Revoke

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Withdraw Consent

Medicaid ID:

[Medicaid Consent Menu](#)

Results:

Name	DOB	Address	Medicaid ID	Revoke
Mouse Minnie	05/15/19	7 Goofy Lane, Warnerville NY 13456	AA19 386G	<input type="button" value="Revoke"/>

Withdraw Consent: Confirm

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Withdraw Consent

Medicaid ID:

[Medicaid Consent Menu](#)

Results:

Name	DOB	Address	Medicaid ID	Revoke
DOE JANE	10/31/1980	456 St. Marks Place, Brooklyn, 11217	AB123456XY	<input type="button" value="Revoke"/>

Windows Internet Explorer

Do you wish to revoke the Consent?

Withdraw Consent: Consent Revoked

PSYCHES MEDICAID

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Consent Revoked for recipient: AB12345XY

Withdraw Consent

Medicaid ID:

[Medicaid Consent Menu](#)

Release: 4.2.6

Next Steps

- Clinic/ER determines:
 - Which staff should have Registrar role (if not already a PSYCKES user, Security Manager must grant access to PSYCKES).
 - What procedures will be implemented to obtain consent.
- Clinic/ER fills out two-page form documenting above decisions and e-mails it to PSYCKES-Help.
 - Form will be e-mailed to all attendees of today's webinar.
- Your Security Manager assigns Registrar Role to appropriate staff.
- PSYCKES team verifies with the clinic's submitted application that Registrar is correctly assigned and access is granted.
- Please provide feedback!

Questions and Answers