Using PSYCKES Quality Indicator Reports

We will begin shortly

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Medical Informatics Project Director
PSYCKES Team
July 31, 2018

Q&A via WebEx

- All phone lines are muted
- Access "Q&A" box in WebEx menu at the right of your screen; if you expanded the view of the webinar to full screen, hover cursor over green bar at top of screen to see menu
- Type questions using the "Q&A" feature
  - Submit to "all panelists" (default)
  - Please do not use Chat function for Q&A
- Note: slides will be emailed to attendees after the webinar

Overview

- ## What is PSYCKES?

- ## Quality Indicators "Flags"

- ## Demonstration using "High Utilization" Indicator

  – My QI Report

  – Recipient Search

  – Clinical Summary

- ## PSYCKES Training and Technical Assistance

- ## Question & Answer

What is PSYCKES?

- A secure, HIPAA-compliant web-based platform for sharing Medicaid claims and encounter data and other state administrative data

- Designed to support data-driven clinical decision-making and quality improvement

- Ongoing data updates

Who is Viewable in PSYCKES?

- Over 7 million NYS Medicaid enrollees (currently or previously enrolled)

  – Fee for service claims

  – Managed care encounter data

  – Dual-eligible (Medicare/Medicaid): Medicaid data only

- Behavioral Health Population, i.e., at least one of the following:

  – Psychiatric or substance use service,

  – Psychiatric or substance use diagnosis, OR

  – Psychotropic medication

- Provides all data – general medical, behavioral health, residential

What Data is Available in PSYCKES?

- Clinical Summary provides up to 5 years of data, updated weekly

- All Medicaid FFS claims and Managed Care encounter data, across treatment settings

  – Medications, medical and behavioral health outpatient and inpatient services, ER, care coordination, residential, etc.

  – Time lag varies from weeks to months, depending on how quickly providers bill and Managed Care plans submit to DOH

- "Real time" (0-7 day lag) data sources currently in PSYCKES:

  – Health Home enrollment and CM provider information (DOH MAPP)

  – Managed Care Plan & HARP status (MC Enrollment Table)

  – State Psychiatric Center EMR

  – ACT provider and contact information (OMH CAIRS)

  – AOT provider and contact information (OMH TACT)

  – Suicide attempt incidents (OMH NIMRS)

Quality Indicators "Flags"

- PSYCKES identifies clients flagged for quality concern in order to inform the treating provider and to support clinical review and quality improvement

- When a client has a quality flag, the provider is allowed access to that individual's Clinical Summary

- My QI Report provides prevalence information at the program, agency, MC plan, region, and state levels

- Examples of current quality flags include:
  - Medication-Related, e.g., Polypharmacy, Low Adherence
  - Acute Care Utilization, e.g., High utilization, Readmission
  - General Medical, e.g., No Diabetes Screening on AP, No Outpatient Medical Visit > 1 year
  - HARP-Enrolled, Not Health Home Enrolled

QI Flag: High Utilization

PSYCKES Quality Indicator: High Utilization Inpt/ER

Clients of all ages who had two or more ER visits or inpatient stays in the past 12 months for any cause, or for specific cause in selected sub-indicator

- 2+ ER – BH (Behavioral Health)

- 2+ ER – Medical

- 2+ ER – MH (Mental Health)

- 2+ Inpatient – BH

- 2+ Inpatient – Medical

- 2+ Inpatient – MH

- 4+ Inpatient/ER - MH

- 2+ Inpatient / 2+ ER - Summary

PSYCKES Quality Indicator: High Utilization Inpt/ER

- My QI Report
  - Updated Monthly
  - Eligible Population (Denominator) is clients served
  - Number with QI Flag (Numerator) is clients who had 2 or more inpatient or ER visits in past 12 months, as of report date
  - Compare prevalence rates for provider agency, region, state
  - Drill down into list of recipients who meet criteria for flag
  - Filter report by: Program Type, MC Plan, Age
- Recipient Search
  - Updated Monthly
  - Identify number of clients who meet criteria for HU flag and view list
  - Choose from wide variety of other report filters
- Reports can be exported to Excel and PDF

My QI Report
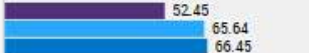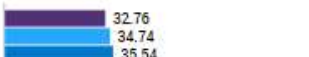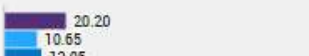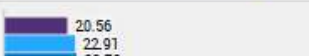
My QI Report

MAIN STREET MENTAL HEALTH CENTER ⓘ
Quality Indicator Overview As Of 06/01/2018

PDF   Excel

REGION: ALL   COUNTY: ALL   SITE: ALL   PROGRAM TYPE: ALL   AGE: ALL   MC PRODUCT LINE: ALL   MANAGED CARE: ALL   DSRIP PPS: ALL   Filters   Reset

Indicator Set

Indicator Set ▲	Population	Eligible Population	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - DOH Performance Tracking Measure - as of 12/01/2017	All	429	225	52.45	65.64	66.45	52.45 / 65.64 / 66.45
BH QARR - Improvement Measure	All	116	38	32.76	34.74	35.54	32.76 / 34.74 / 35.54
General Medical Health	All	1,975	399	20.20	10.65	12.05	20.20 / 10.65 / 12.05
Health and Recovery Plan (HARP)	Adult 21+	285	263	92.28	87.97	85.87	92.2 / 87.97 / 85.87
High Utilization - Inpt/ER	All	1,975	406	20.56	22.91	23.72	20.56 / 22.91 / 23.72
Polypharmacy	All	338	27	7.99	12.63	12.24	7.99 / 12.63 / 12.24
Preventable Hospitalization	Adult	1,715	11	0.64	1.04	0.89	0.64 / 1.04 / 0.89
Readmission Post-Discharge from any Hospital	All	293	34	11.60	12.85	11.49	11.60 / 12.85 / 11.49
Treatment Engagement	(0-64) yrs	92	36	39.13	39.42	39.36	39.13 / 39.42 / 39.36

My QI Report: Filter by Program Type
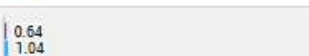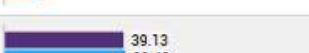
MAIN STREET MENTAL HEALTH CENTER 🛈

Quality Indicator Overview As Of 06/01/2018

📄 PDF   📊 Excel

REGION: ALL   COUNTY: ALL   SITE: ALL   PROGRAM TYPE: ALL   AGE: ALL   MC PRODUCT LINE: ALL   MANAGED CARE:ALL   DSRIP PPS:ALL   **Filters**   Reset

Indicator Set

Indicator Set ▲	Population	Eligible Population	# with QI Flag	% ■	Regional % ■	Statewide % ■	25% 50% 75% 100%
BH QARR - DOH Performance Tracking Measure - as of 12/01/2017	All	429	225	52.45	65.64	66.45	52.45 / 65.64 / 66.45
BH QARR - Improvement Measure	All	116	38	32.76	34.74	35.54	32.76 / 34.74 / 35.54
General Medical Health	All	1,975	399	20.20	10.65	12.05	20.20 / 10.65 / 12.05
Health and Recovery Plan (HARP)	Adult 21+	285	263	92.28	87.97	85.87	92.2 / 87.97 / 85.87
High Utilization - Inpt/ER	All	1,975	406	20.56	22.91	23.72	20.56 / 22.91 / 23.72
Polypharmacy	All	338	27	7.99	12.63	12.24	7.99 / 12.63 / 12.24
Preventable Hospitalization	Adult	1,715	11	0.64	1.04	0.89	0.64 / 1.04 / 0.89
Readmission Post-Discharge from any Hospital	All	293	34	11.60	12.85	11.49	11.60 / 12.85 / 11.49
Treatment Engagement	(0-64) yrs	92	36	39.13	39.42	39.36	39.13 / 39.42 / 39.36

My QI Report: Filter by Program Type

My QI Report: Drill into Indicator Set

MAIN STREET MENTAL HEALTH CENTER 🛈

Quality Indicator Overview As Of 06/01/2018

PDF   Excel

PROGRAM TYPE: CLINIC MH - ALL

Filters   Reset

Indicator Set ⬅

Indicator Set ▲	Population	Eligible Population	# with QI Flag	% ■	Regional % ■	Statewide % ■	25% 50% 75% 100%
BH QARR - DOH Performance Tracking Measure - as of 12/01/2017	All	154	91	59.09	59.22	60.56	59.09 / 59.22 / 60.56
BH QARR - Improvement Measure	All	73	28	38.36	37.14	37.57	38.36 / 37.14 / 37.57
General Medical Health	All	1,272	206	16.19	13.84	16.50	16.19 / 13.84 / 16.50
Health and Recovery Plan (HARP)	Adult 21+	188	172	91.49	86.07	82.52	91.4 / 86.07 / 82.52
High Utilization - Inpt/ER ⬅	All	1,272	168	13.21	23.05	24.46	13.21 / 23.05 / 24.46
Polypharmacy	All	261	20	7.66	16.10	16.70	7.66 / 16.10 / 16.70
Preventable Hospitalization	Adult	1,042	7	0.67	0.94	0.80	0.67 / 0.94 / 0.80
Readmission Post-Discharge from any Hospital	All	107	9	8.41	15.58	13.92	8.41 / 15.58 / 13.92
Treatment Engagement	(0-64) yrs	59	17	28.81	39.01	38.49	28.81 / 39.01 / 38.49

High Utilization - Inpatient/ER

MAIN STREET MENTAL HEALTH CENTER ⓘ

Quality Indicator Overview As Of 06/01/2018

PDF   Excel

PROGRAM TYPE: CLINIC MH - ALL

Filters   Reset

Indicator Set: High Utilization - Inpt/ER

| Indicator Set | Indicator |

Indicator	Population	Eligible Population	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
2+ ER - BH	All	1,272	12	0.94	3.66	3.85	0.94 / 3.66 / 3.85
2+ ER - Medical	All	1,272	147	11.56	18.66	20.12	11.56 / 18.66 / 20.12
2+ ER - MH	All	1,272	11	0.86	2.86	3.03	0.86 / 2.86 / 3.03
2+ Inpatient - BH	All	1,272	7	0.55	3.01	3.03	0.55 / 3.01 / 3.03
2+ Inpatient - Medical		1,272	21	1.65	3.09	2.84	1.65 / 3.09 / 2.84
2+ Inpatient - MH		1,272	4	0.31	1.69	1.71	0.31 / 1.69 / 1.71
4+ Inpatient/ER - MH	All	1,272	5	0.39	1.57	1.58	0.39 / 1.57 / 1.58
2+ Inpatient / 2+ ER - Summary	All	1,272	168	13.21	23.05	24.46	13.21 / 23.05 / 24.46

Select indicator to generate report of flagged clients

List of Clients who Meet Criteria: Export to Excel

MAIN STREET MENTAL HEALTH CENTER ⓘ
Quality Indicator Overview As Of 06/01/2018

PDF Excel

Report can be exported to PDF or Excel

PROGRAM TYPE: CLINIC MH - ALL

Filters Reset

Indicator Set: High Utilization - Inpt/ER **Indicator:** 2+ Inpatient / 2+ ER - Summary

Indicator Set	Indicator	Site	MCO	Attending	Recipients	New QI Flag	Dropped QI Flag

Recipient ▲	Medicaid ID	DOB	Quality Flags	Medications (BH; excludes enhanced PHI)	Most Recent BH Outpatient Attending	Clinical Summary Last Viewed
Aaahcfg Dedddhc	Adbafee Daebfea	12/31/9999	2+ ER-Medical		None Identified	No
Aacjjce Fecdeab	Ddhcaff Diffcif	12/31/9999	2+ ER-Medical, HARP No Assessment for HCBS	CARBAMAZEPINE	None Identified	No
Abaeacc Befdaec	Dbfda Gaced		edical, Adher-	BUPROPION HCL, HYDROXYZINE HCL, RISPERIDONE, SERTRALINE HCL, TRAZODONE HCL	None Identified	No
Abaeacc Befdaec	Bcdbebh Fibbcee	12/31/9999	2+ ER-Medical		None Identified	No
Abafabj Hbbecdd	Ccjeaeg Bfefchf	12/31/9999	2+ ER-Medical		None Identified	No
Abefjgi Cagfajf	Degcbcg Cadgiba	12/31/9999	2+ Inpt-Medical, Readmit 30d - Medical	METOPROLOL SUCCINATE, SERTRALINE HCL, TRAZODONE HCL	None Identified	No

Click on a client name to review Clinical Summary

New QI Flag & Dropped QI Flag Tabs

MAIN STREET MENTAL HEALTH CENTER ⊕

Quality Indicator Overview As Of 06/01/2018

PDF   Excel

PROGRAM TYPE: CLINIC MH - ALL

Filters   Reset

Indicator Set: High Utilization - Inpt/ER Indicator: 2+ Inpatient / 2+ ER - Summary

Show new/dropped for last: ⦿ 1 Month ○ 3 Months

Indicator Set	Indicator	Site	MCO	Attending	Recipients	New QI Flag	Dropped QI Flag		

Recipient ▲	Medicaid ID	DOB	Current Quality Flags	New Quality Flags	Medications (BH; excludes enhanced PHI)	Most Recent BH Outpatient Attending
Aaahcfg Dedddhc	Adbafee Daebfea	12/31/9999	2+ ER-Medical	2+ ER-Medical		...fied
Abaeacc Befdaec	Dbfdaib Gacecdc	12/31/9999	2+ ER-Medical, Adher-MS	2+ ER-Medical	RISPERIDONE, SERTRALINE HCL, TRAZODONE HCL	None Identified
Abefjgi Cagfajf	Degcbcg Cadgiba	12/31/9999	2+ Inpt-Medical, Readmit 30d - Medical to Medical	2+ Inpt-Medical, Readmit 30d - Medical to All Cause, Readmit 30d - Medical to Medical	METOPROLOL SUCCINATE, SERTRALINE HCL, TRAZODONE HCL	None Identified
Bbcgeaa Bii...	Dhhchda Dl f.ll.l	12/31/9999	2+ Inpt-Medical, Readmit 30d - M..li..l	2+ Inpt-Medical, Readmit 30d - Medical to All C...	BUSPIRONE HCL	None Identified

Identify clients who are new to your list or dropped from your list since last QI report refresh

HH/CM Sites Tab for Health Homes & CMAs

COMMUNITY HEALTHCARE NETWORK, INC. ⓘ
Quality Indicator Overview As Of 06/01/2018

PDF Excel

REGION: ALL   COUNTY: ALL   SITE: ALL   PROGRAM TYPE: ALL   AGE: ALL   MC PRODUCT LINE: ALL   MANAGED CARE:ALL   DSRIP PPS:ALL   **Filters**   Reset

Indicator Set: High Utilization - Inpt/ER   **Indicator:** 2+ Inpatient / 2+ ER - Summary

Indicator Set	Indicator	Site	**HH/CM Site(s)**	MCO	Attending	Recipients	New QI Flag	Dropped QI Flag

Site Name (Source: DOH)	Site Address	Program Type (Enrollment Status) ▼	Eligible Population	# with QI Flag	%
QUEENS COORDINATED CARE PARTNERS LL	60 MADISON AVE FL 5	Health Home - Enrolled (Source: DOH)	6,026	1,759	29.19
COMMUNITY CARE MANAGEMENT PARTNERS	1250 BROADWAY FL 22	Health Home - Enrolled (Source: DOH)	5,889	1,727	29.33
COMMUNITY HLTHCARE NETWORK AI	60 MADISON AVE FL 5	Health Home - Enrolled (Source: DOH)	5,570	1,636	29.37
HOUSING WORKS INC AI		Care Management - Enrolled (Source: DOH)	172	59	34.30
COMMUNITY HEALTH ACTION OF SI		Care Management - Enrolled (Source: DOH)	14	5	35.71
		Care Management -			

Select HH or CMA to view list of clients in that program who meet criteria for the indicator

HH/CM's Recipients

COMMUNITY HEALTHCARE NETWORK, INC. ℹ

Quality Indicator Overview As Of 06/01/2018

PDF Excel

REGION: ALL COUNTY: ALL SITE: ALL PROGRAM TYPE: ALL AGE: ALL MC PRODUCT LINE: ALL MANAGED CARE:ALL DSRIP PPS:ALL

Filters   Reset

Indicator Set: High Utilization - Inpt/ER **Indicator:** 2+ Inpatient / 2+ ER - Summary

| Indicator Set | Indicator | Site | HH/CM Site(s) | HH/CM's Recipient(s) | MCO | Attending | Recipients | New QI Flag | Dropped QI Flag |

Recipient ▲	Medicaid ID	DOB	Quality Flags	Attending	Site Address	Program Type
Aaihdbf Ajcdjde	Iadfaih Jffgheh	12/31/9999	2+ ER-BH, 2+ ER-Medical	MBAIDJOL MOROMBAYE KABRA	57 WILLOUGHBY ST STE 2	Care Management - Enrolled (Source: DOH)
Acgcjae Jcffdfb	Hjbafdd Hhdcfid	12/31/9999	2+ ER-Medical	SHRIER ERIC MAURICE	57 WILLOUGHBY ST STE 2	Care Management - Enrolled (Source: DOH)
Adcafed Eecbecb	Agdbcac Diahaff	12/31/9999	2+ Inpt-Medical	YOE LINUS MYINT LWIN	57 WILLOUGHBY ST STE 2	Care Management - Enrolled (Source: DOH)
	Biafecg	12/31/9999	2+ ER-Medical 4DD(A)	GROSSMAN EVAN	57 WILLOUGHBY ST STE 2	Care Management - Enrolled

Understanding My QI Report

- Attributing clients to agency QI reports:

  - Clients linked to provider agency if served by agency in the past 9 months

  - This rule is used to automatically link clients to providers so that current clients are included in the report each month

- Period of observation for the quality indicator:

  - Assessed by a measure, varies for each measure

  - For example, the period of observation for the High Utilization quality indicator is 12 months

- Trending over time:

  - The PSYCKES team is working to add trending reports to My QI Report to show the prevalence rates of quality flags by provider over time

Recipient Search

Recipient Search: Search for Clients Flagged for High Utilization

1. Select "Recipient Search" from Navigation Bar

2. Select one of the High Utilization flags (2+ or 4+ Inpatient or ER) from "Quality Flag" filter box

3. Choose from other filter options, if desired

4. Consider expanding "Limit results to" option in order to see more than 50 names in results page

5. Click Search

Select "2+" or "4+" High Utilization flag and click "Search"

My QI Report	Statewide Reports	Recipient Search	Provider Search	Registrar▾	Usage Reports▾	Utilization Reports

Recipient Search

Limit results to 50 ▾

Recipient Identifiers

Medicaid ID	SSN	First Name	Last Name	DOB

Characteristics as of 07/30/2018

Age Range		To
Gender	▾	
HARP Status	▾	
AOT Status	▾	
High Need Population	▾	
Population	▾	
Managed Care (MC)	▾	
MC Product Line	▾	
DSRIP PPS	▾	
Medicaid Restrictions	▾	
Alerts & Incidents	▾	

Quality Flag as of 06/01/2018

Preventable Hosp Diabetes
Preventable Hosp Summary
2+ ER - BH
2+ ER - MH
2+ ER - Medical
2+ Inpatient - BH
2+ Inpatient - MH
2+ Inpatient - Medical
2+ Inpatient / 2+ ER - Summary
4+ Inpatient/ER - MH
4+ Inpatient/ER - BH
4+ Inpatient/ER - Med
Readmission (30d) from any Hosp: MH to MH
Readmission (30d) from any Hosp: MH to All Cause
Readmission (30d) from any Hosp: Medical to Medical
Readmission (30d) from any Hosp: Medical to All Cause
Readmission (30d) from any Hosp: BH to BH
Readmission (30d) from any Hosp: BH to All Cause
Readmission (30d) from any Hosp: All Cause to All Cause

🗐 Definitions

Services: Specific Provider as of 06/01/2018

	County	
▾		
▾	Numbe

Service Detail: Selected

├─Outpatient - Medical
├─Outpatient - Medical Specialty

Select other filter options and click "Search"

Characteristics as of 07/30/2018

Age Range	To
Gender	☑
HARP Status	☑
AOT Status	☑
High Need Population	☑
Population	☑
Managed Care (MC)	☑
MC Product Line	☑
DSRIP PPS	☑
Medicaid Restrictions	☑
Alerts & Incidents	☑

Quality Flag as of 06/01/2018

Preventable Hosp Asthma
Preventable Hosp Dehydration
Preventable Hosp Diabetes
Preventable Hosp Summary
2+ ER - BH
2+ ER - MH
2+ ER - Medical
2+ Inpatient - BH
2+ Inpatient - MH
2+ Inpatient - Medical
2+ Inpatient / 2+ ER - Summary
4+ Inpatient/ER - MH
4+ Inpatient/ER - BH
4+ Inpatient/ER - Med
Readmission (30d) from any Hosp: MH to MH
Readmission (30d) from any Hosp: MH to All Cause
Readmission (30d) from any Hosp: Medical to Medical
Readmission (30d) from any Hosp: Medical to All Cause
Readmission (30d) from any Hosp: BH to BH

🗀 Definitions

Services: Specific Provider as of 06/01/2018   Past 1 Year ☑

...TER FOR PSYCHOTHERAPY, INC.

	County	☑
☑		☑
☑	Number of Visits -- ☑

Service Detail: Selected

Medication & Diagnosis as of 06/01/2018   Past 1 Year ☑

Prescriber Last Name [   ]

Drug Name [   ]   ☐ Active Drug

Psychotropic Drug Class*

ADHD Med
Antidepressant
Antipsychotic
Antipsychotic - Long Acting Injectable

Non-Psychotropic Drug Class*

Analgesics and Anesthetics
Anti-Infective Agents
Anti-Obesity Agents
Antidiabetic

Diagnosis [   ]

Diagnosis given [1+ ☑]   ⦿ Primary Only   ◯ Primary/Secondary

BH Diagnosis

├─Anxiety Disorders
├─Bipolar and Related Disorders
├─Depressive Disorders
├─Disruptive, Impulse-Control, and C
├─Dissociative Disorders

Medical Diagnosis

├─Certain conditions originating in the perina
├─Certain infectious and parasitic diseases
├─Congenital malformations, deformations a
├─Diseases of the blood and blood-forming c
├─Diseases of the circulatory system

Services by Any Provider as of 06/01/2018   Past 1 Year ☑

Provider (Optional) [   ]

Region	☑	County	☑

Service Utilization [☑]   No. of Visits -- ☑

Service Setting

├─Care Coordination
├─Foster Care
├─Inpatient - ER
├─Living Support/Residential
├─Other
├─Outpatient - DD
├─Outpatient - MH
├─Outpatient - Medical
├─Outpatient - Medical Specialty
├─Outpatient - SU
├─Outpatient - Unspecified
├─Practitioner - BH

Service Detail: Selected

— Recipient Related data is refreshed weekly and all other sections are refreshed monthly.
— Search uses "OR" criteria within a list and "AND" criteria between lists.

Limit results to [50 ☑]   **Search**   Reset

Search Results: Click on name to view Clinical Summary

‹ Modify Search

10 Recipients Found

PDF   Excel

Search results can be exported to PDF or Excel.

	Quality Indicator	4+ Inpatient/ER - MH
AND	[Provider Specific] Provider Name	Main Street Mental Health Center

Review recipients in results carefully before accessing Clinical Summary.

Maximum Number of Rows Displayed: 50

Name ▲	Medicaid ID	DOB	Gender	Quality Flags	Managed Care Plan
Abhhecf Aicgbii	Cbdcfid Bdfaaee	01/01/9999	Jecibda Eajbeaj	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, BH QARR - DOH, Readmit 30d - BH to BH	
Agjcfib Ihhhiab	Egbeeih Gejaace	01/01/9999	Fdcbjjj Cdbfcaj	2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, BH QARR - DOH	Fidelis Care New York
Bghdfaf Beghgfg		01/9999	Iaaiffc Cdfffgb	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, BH QARR - DOH, No Gluc/HbA1c & LDL-C - AP, No Gluc/HbA1c - AP, No LDL-C - AP	UnitedHealthcare Community Plan
Bichbfc Cbfefdg	Ifcabbd Ijbadjg	01/01/9999	Ajadidb Dcdbdbh	2+ ER-BH, 2+ ER-MH, 2+ Inpt-BH, 2+ Inpt-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, No Outpt Medical	

Click on a recipient name to review Clinical Summary

Previous   1   Next

Clinical Summary

Clinical Summary: Quality Flags

My QI Report	Statewide Reports	Recipient Search	Provider Search	Registrar ▾	Usage Reports ▾	Utilization Reports	MyCHOIS

‹ Recipient Search

Dgfjfhe Aagebje
Clinical Summary as of 7/30/2018

📄 PDF   📊 Excel   📑 CCD

☰ Sections

This report contains all available clinical data.
OMH PHI - Data with Special Protection ⦿Show ○Hide

Summary Period | **1 Yr** | 2 Yrs | All |

General

Name	**Medicaid ID**	**Medicare**	**DSRIP PPS**
Dgfjfhe Aagebje	ABIDHGD HBAJBGH	No	New York City Health and Hospitals Corp PPS

DOB
01/01/9999 (999 Yrs)

Medicaid Aid Category
N/A

Managed Care Plan
Healthfirst PHSP, Inc. (Mainstream)

Address
Dcdeahb Ddfffhf, Daaeacd Cebhfai,
Icabijj Cbhffbe, Ejhhcfe Ibaacbi

Medicaid Eligibility Expires on

HARP Status
Not Eligible

Quality Flags as of monthly QI report 6/1/2018 ⧉ Definitions

Recent	All (Graph)	All (Table)

Indicator Set ⬍	
General Medical Health	Diabetes Monitoring-No HbA1c >1 Yr
High Utilization - Inpt/ER	2+ ER - BH • 2+ ER - MH • 2+ ER - Medical • 4+ Inpatient/ER - MH ⟵
Treatment Engagement	Adherence - Mood Stabilizer (Bipolar)

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Clinical Summary: Hospital/ER Services

Hospital/ER Services 📋 Details

Table | Graph

Service Type	Provider	Admission	Discharge Date/Last Date Billed	Length of Stay	Most Recent Primary Diagnosis	Procedure(s) (Per Visit)	
ER - Medical	JAMAICA HOSPITAL MED CTR	5/9/2018	5/9/2018	1	Localized Edema	- Emergency Dept Visit - Glucose Blood Test - Measure Blood Oxygen Level	📋
ER - MH	JAMAICA HOSPITAL MED CTR	2/8/2018	2/8/2018	1	Anxiety Disorder, Unspecified	- Assay Of Troponin Quant - Complete Cbc W/Auto Diff Wbc - Comprehen Metabolic Panel - Electrocardiogram Tracing - Emergency Dept Visit - Hydroxyzine Pamoate 25mg - Measure Blood Oxygen Level - Routine Venipuncture - X-Ray Exam Chest 2 Views	📋
ER - MH - CPEP	BROOKDALE HSP MED CTR	12/19/2017	12/19/2017	1	Bipolar Disorder, Current Episode Manic Without Psychotic Features, Unspecified	- Psych Diagnostic Evaluation - Ther/Proph/Diag Inj Sc/Im	📋
ER - MH - CPEP	BROOKDALE HSP MED CTR	12/5/2017	12/6/2017	1	Bipolar Disorder, In Partial Remission, Most Recent Episode Manic	- Medication Management - Psych Diagnostic Evaluation	📋

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PSYCKES Training & Technical Assistance

PSYCKES Training

- PSYCKES website: www.psyckes.org

- Webinars
  - Live webinars: Register on PSYCKES Calendar
  - Recorded webinars: Posted on PSYCKES Website
    - Using PSYCKES for Clinicians
    - Enable Access to Client-Level Data in PSYCKES
    - Using PSYCKES Recipient Search
    - PSYCKES Mobile App for iPhones & iPads
    - Access & Implementation

- PSYCKES User's Guides
  - www.psyckes.org > About PSYCKES > Training
  - Each User's Guide explains an individual section of the PSYCKES application

Helpdesk Support

- PSYCKES Help (PSYCKES support)
  - 9:00AM – 5:00PM, Monday – Friday
  - PSYCKES-help@omh.ny.gov

- ITS Help Desk (Login & SMS support)
  - Provider Partner ITS Helpdesk:
    - 1-800-435-7697; healthhelp@its.ny.gov
  - OMH Employee ITS Helpdesk:
    - 1-844-891-1786; fixit@its.ny.gov