

# PSYCKES for State Psychiatric Centers

WEBINAR WILL BEGIN SHORTLY

# Agenda

- What is PSYCKES? (outpatient version)
- Best Practices for Implementing PSYCKES
- USING PSYCKES
  - QI Reports
  - Accessing Data through “Recipient Search”
  - Clinical Summary
- PSYCKES Consent Module
  - Documenting Consent or Emergency Status
  - Searching Consented Recipients
- Resources

# PSYCKES VERSIONS

- **PSYCKES V2. – Inpatient Version**
  - Patient information obtained via several State administrative databases, including the OMH pharmacy database and the medical records database (DMHIS/MHARS).
- **PSYCKES Medicaid – Outpatient Version**
  - NYS Medicaid claims data is obtained via a feed provided by DOH to OMH. Services data is from claims submitted by Medicaid providers. Medication data is through claims submitted by pharmacies.
- **Benefits of using both versions**
  - Further supports inpatient staffs' information needs at intake, during treatment, and at discharge to support clinical review, treatment planning, care coordination, and discharge planning.

# What is PSYCKES?

- A secure, HIPAA-compliant web-based application that makes Medicaid claims data available to behavioral health providers to support clinical decision-making and quality improvement.
- PSYCKES implementation:
  - State hospitals (2003): 27 hospitals
  - Free-standing mental health clinics (2008): 340 clinics
  - NYC hospital affiliated clinics (2010): 25 clinics/CDTs
  - ACT Transitions project (2010): 27 teams
  - MyPSYCKES pilot (2010) 2 clinics
  - LGU pilot (2010): NYC, Erie
  - ER pilot (2011): 4 ERs
  - Access for OMH and OASAS licensed hospitals and detox programs (2011)
  - Access for inpatient units at state psychiatric centers (2011)

# Client Records Accessible in PSYCKES

- NYS Medicaid enrollees
  - Fee-for-service claims
  - Managed care encounter data
  - Dual-eligible (Medicare/Medicaid): includes Medicaid data only
- Behavioral health population, i.e., at least one of the following:
  - Behavioral health or SUD service
  - Behavioral health or SUD diagnosis
  - Psychotropic medication
- Currently over 3.7 million individuals

# Data Available in PSYCKES

- All Medicaid-reimbursable services for which a claim was submitted, across treatment settings
  - Mental health (outpatient and inpatient)
  - Pharmacy (psychotropic and medical)
  - Medical (services, lab tests, and procedures)
  - Living Supports (if Medicaid-billable)
- Up to 5 years of data
- Currently does not include data from Medicare or private insurance
  - For dual-eligible clients (Medicare and Medicaid), includes services but not pharmacy

# Quality Indicators

- Hospital/ ER related measures
  - High utilization (4+/yr): BH, Medical, any cause
  - Readmission: 7 days, 30 days
  - Preventable admissions: Diabetes, Dehydration, Asthma
- Medication related indicator sets
  - Psychotropic polypharmacy (by class and over all)
  - Dose (by class of psychotropic)
  - Cardiometabolic (high/moderate risk AP + cardiometabolic condition)
  - Youth (“too many, too much, too young”)
- High need ineffectively engaged

# Which Clients Can Be Accessed Through PSYCKES?

- Two ways clients are “assigned” to institution:
  - Automatically: Clients billed by an institution in the past 9 months
    - State Inpatient Units are able to view client data for clients billed by hospital-associated outpatient clinics.
  - Manually: through the Consent Module
    - Clients you consent
    - Clients you attest you are serving in a clinical emergency

# Client Information in PSYCKES: Without Consent

- Access is provided without consent for clients...
  - Positive for a quality concern tracked in PSYCKES, **AND**
  - At least one billed service anywhere in your hospital in past 9 months
- Rationale: Federal mandate to monitor the safety and effectiveness of Drug Utilization in Medicaid
- Does not include Protected Health Information (PHI) with special protections
  - Substance abuse
  - HIV
  - Genetic information
  - Reproductive / family planning

# Client Information in PSYCKES: With Consent

- Expanded access
  - Entire Medicaid behavioral health population, including:
    - Those not positive for a quality concern
    - Those not yet linked to hospital through claims data
  - Includes PHI with special protections
- Access to client-level data
  - With consent from the consumer (duration: 3 years after last service or clients withdraws consent)
  - In clinical emergencies (limited duration: 72 hours)



# **BEST PRACTICES FOR IMPLEMENTING PSYCKES**

# Best Practices

## ■ Plan

- Establish PSYCKES Workgroup
- Determine PSYCKES Users

## ■ Prepare

- Grant Users Access to PSYCKES
- Develop Policies and Procedures
- Prepare Computers
- Train Designated Staff

## ■ Put into Use

- Put PSYCKES and Established Procedures into Practice

## ■ Sustain

- Develop a Plan to Sustain Practices

# Access to PSYCKES

- Access is managed via OMH Security Management System (SMS) by Facility Information Center Coordinator (FICC)
- FICC grants access to staff via SMS
  - Those who have OMH user ID in any program use same ID
  - Those who have OMH tokens use the same one for PSYCKES
  - If needed, tokens are automatically sent from Central Office
    - **Every** user must have her/his own User ID and Token
- PSYCKES has been enabled for State PC
- Able to enroll PSYCKES users now

# Scroll Down to PSYCKES Medicaid Select Access Type

SMS: Edit User

Show units and sites not assigned to the PCS Submitter group:

**Psyckes Medicaid [PSYCKES MEDICAID]**

Authentication: Token

Groups:

Group Name
<input checked="" type="checkbox"/> PsyckesMedicaid
<input type="checkbox"/> PsyckesMedicaid Registrar

Provider ID's:

Provider ID

**USING PSYCKES**

# Logging in to PSYCKES

- Go to PSYCKES Home Page: [www.psyckes.org](http://www.psyckes.org)
- Click “Log Into PSYCKES”

The screenshot shows the PSYCKES Medicaid Home page. At the top, there is a navigation bar with "New York State" and "State Agencies" on the left, and a search bar on the right. Below this is the "Office of Mental Health" header with the names of the Commissioner and Governor. A main navigation menu includes "Home", "News", "Publications", "Resources", "Employment", and "A-Z Site Map". A secondary menu includes "About OMH", "Initiatives", and "Contact OMH".

The main content area features the PSYCKES Medicaid logo and a list of links on the left. A red arrow points to the "Log Into PSYCKES" link. To the right, a diagram illustrates three main navigation paths:

- PSYCKES**:
  - PSYCKES Medicaid
  - Log into PSYCKES
  - MyPSYCKES
- Initiatives**:
  - Freestanding Mental Health Clinics
  - Hospital-Affiliated Mental Health Clinics
  - Other Initiatives
- Resources**:
  - Quality Improvement Teams
  - Clinicians
  - Consumers and Families

# Logging in to PSYCKES, cont.

- At Login Page, enter:
  - User ID (first box)
  - Password + token code (2nd box)



## Statement of Access and Confidentiality

WARNING: This computer system is solely for the use of authorized users for official purposes. Users of this system have no expectation of privacy in its use. To ensure that the system is functioning properly, individuals using this computer system are subject to having all of their activities monitored and recorded by system personnel. Use of this system evidences an express consent to such monitoring.

Unauthorized or improper use of this system may result in administrative disciplinary action and civil and criminal penalties. By continuing to use this system you indicate your awareness of, and consent to, these terms and conditions of use. If you do not agree to the conditions stated in this warning, LOG OFF IMMEDIATELY.



**Userid:**

**Password or Passcode:**

Note: To log-on with a new token, enter just the six digits displayed on the token device.

Login

# Logging in to PSYCKES, cont.

## Confidentiality Agreement



Please Note: Medicaid recipient level data is confidential and is protected by State and Federal laws and regulations. It can be used only for purposes directly connected to the administration of the Medicaid program. You are required to read, understand and comply with these regulations. There are significant State, Civil and Federal criminal penalties for violations.

### FEDERAL MEDICAID CONFIDENTIALITY STANDARDS:

The Federal Medicaid confidential data standard is established by §1902(a)(7) of the Social Security Act (42 USC §1396a(a)(7)). The law requires that a "State plan for medical assistance must: (7) provide safeguards which restrict the use or disclosure of information concerning applicants and recipients to purposes directly connected with the administration of the plan." This statutory requirement is implemented in regulations at 42 CFR §431.300 et seq.. 42 CFR §431.302 defines Medicaid program administration to include:

- (A) Establishing Eligibility;
- (B) Determining the amount of Medical Assistance;
- (C) Providing services for recipients; and
- (D) Conducting or assisting an investigation, prosecution, or civil or criminal proceeding related to the administration of the plan.

42 C.F.R. §431.306 requires the single state agency to have criteria specifying the conditions for release and use of information about applicants and recipients. The information for which the agency must have criteria to safeguard must include: (1) names and addresses; (2) medical services provided; (3) social and economic conditions; (4) agency evaluation of personal information; (5) medical data, including diagnosis and past history of disease or disability; and (6) any information received for verifying income, eligibility and amount of medical

Disagree

Agree

# Your PSYCKES Homepage

## QI Overview Screen:

Performance on measures with regional & state comparators

Agency Reports Mapping Regional Reports Recipient Search MyPSYCKES Trending Reports Registrar Menu

De-Identify Data

Quality Indicator Overview As Of 7/1/2011

Agency Details
Find Agency
Trending
Export PDF
Excel

Agency: **Main Street Community Services**

Sites: All Prescriber: All

Age: All Program Type: All Show new/dropped for last:  1 Month  3 Months Reset

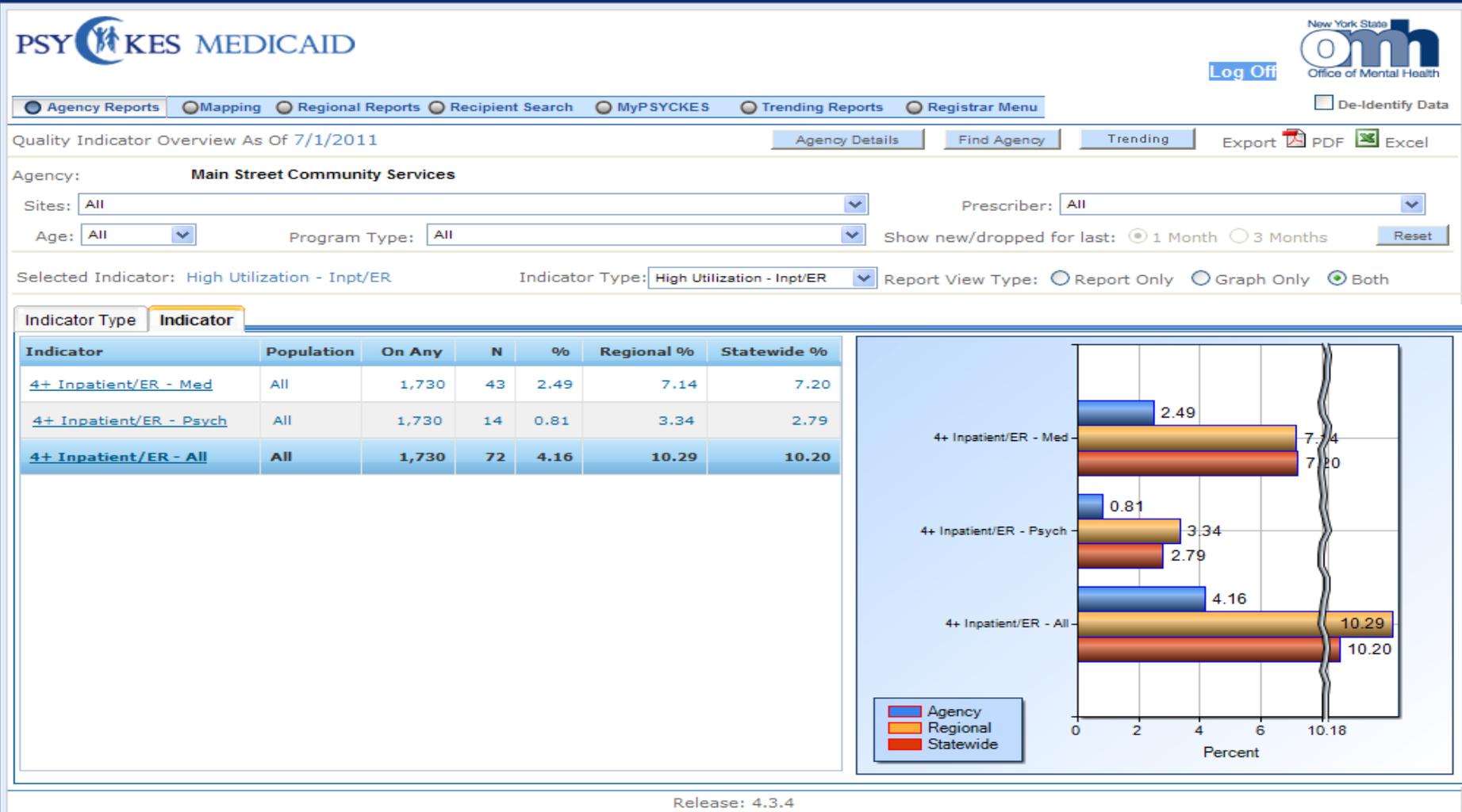
Selected Indicator: [Select Indicator Type for Details](#) Indicator Type: All Report View Type:  Report Only  Graph Only  Both

Indicator Type	Population	On Any	N	%	Regional %	Statewide %
<a href="#">Cardiometabolic</a>	All	506	125	24.70	43.96	43.56
<a href="#">Polypharmacy</a>	All	704	153	21.73	16.08	16.84
<a href="#">Youth Indicator</a>	Child	0	0	0.00	21.93	27.05
<a href="#">Dose</a>	All	969	68	7.02	7.83	8.15
<a href="#">Care Monitoring</a>	All	0	42	0.00	0.00	0.00
<a href="#">Preventable Hospitalization</a>	Adult	1,730	25	1.45	1.81	1.39
<a href="#">High Utilization - Inpt/ER</a>	All	1,730	72	4.16	10.29	10.20
<a href="#">Readmission</a>	All	151	19	12.58	19.20	17.15

Indicator	Agency (%)	Regional (%)	Statewide (%)
Cardiometabolic	24.70	43.96	43.56
Polypharmacy	21.73	16.08	16.84
Youth Indicator	0.00	21.93	27.05
Dose	7.02	7.83	8.15
Preventable Hospitalization	1.45	1.81	1.39
High Utilization - Inpt/ER	4.16	10.29	10.20
Readmission	12.58	19.20	17.15

Release: 4.3.4

# Drill Down on Indicator Set (e.g. 4+ Inpt/ER) to Individual Measures (e.g. BH, Medical, All)



# Quality Indicators Link to List of Flagged Clients

Agency Reports Mapping Regional Reports Recipient Search MyPSYCKES Trending Reports Registrar Menu

[Log Off](#)

De-Identify Data

Quality Indicator Overview As Of 7/1/2011

Agency Details Find Agency Trending Export PDF Excel

Agency: **Main Street Community Services**

Sites: All Prescriber: All

Age: All Program Type: All Show new/dropped for last:  1 Month  3 Months Reset

Selected Indicator: 4+ Inpatient/ER - All Indicator Type: High Utilization - Inpt/ER

Indicator Type Indicator Site Unduplicated Prescriber Unduplicated Recipients New QI Flag Dropped QI Flag

Recipient ^	Medicaid ID	DOB	Quality Flags	Medications
<a href="#">Aaeqefa Icfaccb</a>	Dgicfb Afafbbh	10/24/1947	2AP,CMN-ER/InPt,Readmit-Psy 30d,4+ Inpt/ER-Psych,4+ Inpt/ER-All	CLONAZEPAM, ZOLPIDEM TARTRATE, RISPERIDONE, HALOPERIDOL
<a href="#">Abefiqi Cagfaif</a>	Ciccjhc Bbaigdd	1/24/1955	4+ Inpt/ER-All,HL,HTN,DM,CVD	CLONAZEPAM, NICOTINE POLACRILEX, QUETIAPINE FUMARATE, NICOTINE, ZOLPIDEM TARTRATE, NICOTINE POLACRILEX
<a href="#">Abhdbae Ficfefd</a>	Ccfidcb Gdbibca	8/21/1974	2AP,4+ Inpt/ER-Med,4PP(A),PrevHosp-Asthma,4+ Inpt/ER-All	FLUPHENAZINE HCL, CLONAZEPAM, BUPROPION HCL, ARIPIPRAZOLE, TOPIRAMATE
<a href="#">Adhfhac Efidqcb</a>	Eaeiaac IjiadaI	12/21/1946	4+ Inpt/ER-All,4PP(A),4+ Inpt/ER-Psych	PAROXETINE HCL, METOPROLOL TARTRATE, CLONAZEPAM, TRAZODONE HCL, ARIPIPRAZOLE, MIRTAZAPINE
<a href="#">Aeacaea Fdcccde</a>	Cccfafh Ieaifca	2/22/1959	4+ Inpt/ER-All	
<a href="#">Afbebec Fhdbebh</a>	Ffacehd Ieeine	8/2/1959	4+ Inpt/ER-All,4+ Inpt/ER-Med	ATENOLOL, DIPHENHYDRAMINE HCL

# Recipient Search:

Find an individual (search by name, ID)

Find a cohort (search by demographics, diagnoses, physician, medication or services received, MCO, or QI flag)

PSYKES MEDICAID New York State **omh** Office of Mental Health

[Log Off](#)  De-Identify Data

Agency Reports Mapping Regional Reports **Recipient Search** MyPSYKES Trending Reports Registrar Menu

Export PDF Excel

### Recipient Search

Search for Consented Recipients:

Recipient Last Name:  Age Range:  Region:

Medicaid Id:  Indicator:  County:

Prescriber Last Name:  OMH Lic. Programs:

Drug Name:  Service:

Active Drug:  Service Details:

Managed Care Program:

Psychotropic Drug Class:	Non-Psychotropic Drug Class:	Mental Health Diagnosis:	Medical Diagnosis:
<input type="text" value="Antidepressant"/> <input type="text" value="Antipsychotic"/> <input type="text" value="Anxiolytic"/> <input type="text" value="Mood Stabilizer"/> <input type="text" value="Side-Effect Management"/> <input type="text" value="Stimulant"/> <input type="text" value="Withdrawal Management"/>	<input type="text" value="Analgesics and Anesthetics"/> <input type="text" value="Anti-Infective Agents"/> <input type="text" value="Anti-Obesity Agents"/> <input type="text" value="Antidiabetic"/> <input type="text" value="Antihyperlipidemic"/> <input type="text" value="Antihypertensive"/> <input type="text" value="Antineoplastic Agents"/> <input type="text" value="Biologicals"/>	<input type="text" value="Adjustment Disorder"/> <input type="text" value="Anxiety Disorder"/> <input type="text" value="Attention Deficit Disorder"/> <input type="text" value="Autism &amp; Pervasive Developmental Disorder"/> <input type="text" value="Bipolar Disorder"/> <input type="text" value="Conduct Disorder"/> <input type="text" value="Delusional Disorder"/> <input type="text" value="Dissociative Disorder"/>	<input type="text" value="Alcohol Abuse"/> <input type="text" value="Alcohol Related Organic Mental Disorder"/> <input type="text" value="Certain Conditions Originating in the Perinatal Period"/> <input type="text" value="Complications of Pregnancy, Childbirth, and the Puerperium"/> <input type="text" value="Congenital Anomalies"/> <input type="text" value="Diabetes"/> <input type="text" value="Diseases of Skin and Subcutaneous Tissue"/> <input type="text" value="Diseases of the Blood and Blood-Forming Organs"/>

Maximum No. Of Rows to be displayed:

Release: 4.5.1

# Search Results

Click on Recipient Name >> Clinical Summary

## Recipient Search

Export  PDF  Excel

**Selection Criteria:** Total No. Of Recipients = **15096**

Maximum Number of rows Displayed = 50

Agency: **ABC Hospital**

[Modify Search](#)

Name ▲	Medicaid ID	DOB	Gender - Age	Quality Flags
<a href="#">Aaaaaij Ciidbqj</a>	Chjadhj Jffdbdf	1/26/1957	F - 55	
<a href="#">Aaaaaij Ciidbqj</a>	Aiabjaf Hhieeqj	4/7/1957	M - 54	
<a href="#">Aabbfda Ibhqqce</a>	Dafbacd Cfceffb	3/21/1979	M - 32	
<a href="#">Aabdiqi Jebcbaa</a>	Efeccac Ebjcbij	7/18/2005	M - 6	
<a href="#">Aabdicc Dcfbehb</a>	Eijagib Fbdfefe	6/14/1947	F - 64	
<a href="#">Aabebaq Adedidc</a>	Eeigdbj Jcffiea	10/4/1950	M - 61	
<a href="#">Aabebaq Adedidc</a>	Gcdbeff Affhbgd	8/7/1966	M - 45	
<a href="#">Aabebaq Adedidc</a>	Hhagfcg Gcaecea	10/6/1981	M - 30	4+ Inpt/ER-Med,4+ Inpt/ER-All
<a href="#">Aabeebc Gcqqiff</a>	Fiadbbf Ecbggac	5/27/1949	M - 62	

# Clinical Summary Unavailable

No access without consent or quality flag

The screenshot shows the PSYCKES MEDICAID website interface. At the top left is the logo for PSYCKES MEDICAID. At the top right is the New York State Office of Mental Health logo with a 'Log Off' button. Below the logo is a navigation bar with buttons for Overview, News, Quality Indicators, Demo, Education and Training, Forms, Advisory Committees, FAQ, and Contact Us. Below the navigation bar is a secondary menu with buttons for Agency Reports, Regional Reports, Recipient Search, Common Ground, and MyPSYCKES Info. On the right side of this menu is a checkbox for 'De-Identify Data' which is checked. The main content area is titled 'Summary' and contains a message: 'Please choose summary period' followed by buttons for 'Last 3 months', 'Last 6 months', 'Last Year', 'Last 2 Years', and 'All Available (up to 5 years)'. Below this is a paragraph of text: 'Client level data is available only for individuals with a quality flag or those who have provided written consent. Your Agency has not yet enrolled for PSYCKES Consent module training and access.' At the bottom of the page is a footer with the text 'Release: 4.2.7'.

PSYCKES MEDICAID

New York State  
**omh**  
Office of Mental Health

Log Off

Overview | News | Quality Indicators | Demo | Education and Training | Forms | Advisory Committees | FAQ | Contact Us

Agency Reports | Regional Reports | Recipient Search | Common Ground | MyPSYCKES Info

De-Identify Data

## Summary

[Return to Search Results](#)

**Please choose summary period**

[Last 3 months](#) | [Last 6 months](#) | [Last Year](#) | [Last 2 Years](#) | [All Available \(up to 5 years\)](#)

Client level data is available only for individuals with a quality flag or those who have provided written consent. Your Agency has not yet enrolled for PSYCKES Consent module training and access.

Release: 4.2.7

# Clinical Summary

- Header
- Integrated view of all services (graph and table)
- Service Summary Tables by category
  - Medications: BH, medical
  - Outpatient services: BH, medical
  - Inpatient/ER services
  - Dental and Vision
  - Living Support
  - Lab/ Xray
  - Transportation
- Summary Table links to individual claims/encounters (“See All Data”)
- Can print or save as PDF or excel

# Clinical Summary Header:

Report date, level of access, select time frame, Name, DOB, Age, MCO, Quality Flags, Diagnoses

[Log Off](#)  
 De-Identify Data

[Agency Reports](#) [Mapping](#) [Regional Reports](#) [Recipient Search](#) [MyPSYCKES](#) [Trending Reports](#) [Registrar Menu](#)

## Summary

[Common Ground](#) [Return to Search Results](#) [Export to PDF](#) [Excel](#)

**Please choose summary period**

<a href="#">Last 3 months</a>	<a href="#">Last 6 months</a>	<a href="#">Last Year</a>	<a href="#">Last 2 Years</a>	<a href="#">All Available (up to 5 years)</a>
-------------------------------	-------------------------------	---------------------------	------------------------------	---

Clinical Report Date: 10/12/2011 (This report contains all available clinical data, including Substance Abuse, HIV and Family Planning Information.)

Name: Acahcij Beadeaj      Medicaid ID: FFBHHD IADFHC      DOB: 11/13/1961      Age: 49 Years

Quality Flag	Quality Flag Evidence
Hospital ER utilization	Psychiatric ER/Inpt, Medical ER/Inpt, [11 ER/Hosp Visits in last Year ]

**Behavioral Health Diagnoses - Primary and Secondary Dx (Most Recent Shows First)**

Mental Disorders, Substance Abuse, Schizoaffective Disorder, Other Psychotic Disorder, Bipolar Disorder, Major Depressive Disorder, Schizophrenia, Personality, Impulse Control Disorders

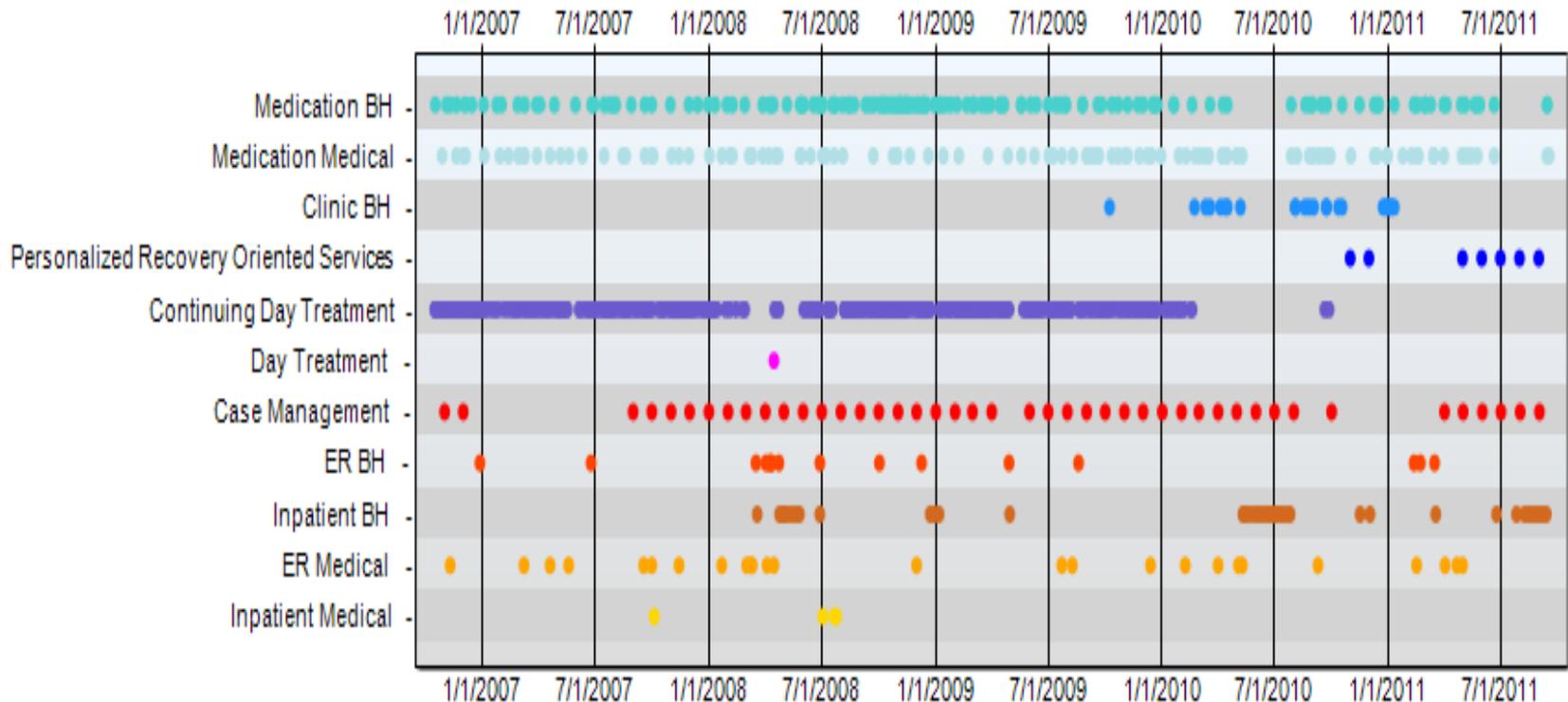
**Medical Diagnoses - Primary and Secondary Dx (Most Recent Shows First)**

Endocrine, Nutritional, And Metabolic Diseases And Immunity Disorders	Thyroid disorders
Infectious And Parasitic Diseases	Mycoses
Injury And Poisoning	Open wounds of head; neck; and trunk   Open wounds of extremities
Neoplasms	Benign neoplasm of uterus
Symptoms, Signs, And Ill-Defined Conditions	Residual codes; unclassified   Other gastrointestinal disorders   Other lower respiratory disease   Abdominal pain   Other upper respiratory disease

# Clinical Summary: Integrated View of All Services

Integrated View of Services Over Time

View:  Graph  Data



Graph allows for rapid identification of utilization patterns, including medication adherence, outpatient and inpatient services.

# Zoom on Period of Interest

Integrated View of Services Over Time

View:  Graph  Data



Hovering the cursor over an individual record will show date and place of service.

# Integrated View as Table

Integrated View of Services Over Time View:  Graph  Data

Date of Service	Service Type	Service Subtype	Provider Name	Procedure/Medication	Diagnosis
9/13/2011	Medication	Medication - BH	<a href="#">Ajayi Bamidele Anuoluwa</a>	Divalproex Sodium [ 1000MG ]	
9/13/2011	Medication	Medication - Medical	<a href="#">Ajayi Bamidele Anuoluwa</a>	Levothyroxine Sodium [ 125MCG ]	
9/12/2011	ER & Inpatient	Inpatient BH	<a href="#">Bronx Lebanon Hospital Center</a>		Schizo-Affective Type Schizophrenia, Chronic State [295.72]
9/5/2011	ER & Inpatient	Inpatient BH	<a href="#">Bronx Lebanon Hospital Center</a>		Unspecified Psychosis [298.9]
	Community Support/Care		Bronx Lebanon		Bipolar Affective Disorder, Mixed.

# Medications: Psychotropics

Drug, dose, duration, start date, last pick up, prescriber

Psychotropic Medication

[See All Data](#)

Brand Name	Generic Name	Last Dose	Estimated Duration	First Day Picked Up	Last day Picked Up	Active in Past Month	Most Recent Prescriber	See Detail
Clonazepam	Clonazepam	1 MG	1 Month(s)	9/14/2011	9/14/2011	Yes	<a href="#">Ajayi Bamidele Anuoluwa</a>	
Divalproex Sodium	Divalproex Sodium	1000 MG	1 Month(s)	9/13/2011	9/13/2011	Yes	<a href="#">Ajayi Bamidele Anuoluwa</a>	
Geodon	Ziprasidone Hcl	160 MG	1 Month(s)	9/13/2011	9/13/2011	Yes	<a href="#">Ajayi Bamidele Anuoluwa</a>	
Mirtazapine	Mirtazapine	45 MG	1 Month(s)	9/13/2011	9/13/2011	Yes	<a href="#">Ajayi Bamidele Anuoluwa</a>	
Trazodone Hcl	Trazodone Hcl	100 MG	1 Month(s)	9/13/2011	9/13/2011	Yes	<a href="#">Ajayi Bamidele Anuoluwa</a>	
Divalproex Sodium	Divalproex Sodium	1000 MG	7 Month(s)	12/9/2010	6/20/2011	No	<a href="#">Eder Paul Thomas</a>	
Seroquel Xr	Quetiapine Fumarate	900 MG	11 Month(s)	7/28/2010	5/28/2011	No	<a href="#">Eder Paul Thomas</a>	
Clonazepam	Clonazepam	1 MG	11 Month(s)	7/28/2010	5/24/2011	No	<a href="#">Cozort Marina</a>	
Fluphenazine Hcl	Fluphenazine Hcl	10 MG	1 Month(s)	3/31/2011	3/31/2011	No	<a href="#">Stroupe Samuel Timothy</a>	
Mirtazapine	Mirtazapine	15 MG	4 Month(s)	12/9/2010	3/10/2011	No	<a href="#">Eder Paul Thomas</a>	
Nicotine	Nicotine	21 MG/24HR	1 Month(s)	2/16/2011	2/16/2011	No	<a href="#">Wassermann Jonathan S</a>	
Benztropine Mesylate	Benztropine Mesylate	4 MG	6 Month(s)	7/28/2010	12/15/2010	No	<a href="#">Shah Ketki Sharadkumar</a>	

# Pharmacy Data: Medical

Drug, dose, duration, start date, last pick up, prescriber

Non-Psychotropic Medication

[See All Data](#)

Brand Name	Generic Name	Last Dose	Estimated Duration	First Day Picked Up	Last day Picked Up	Active in Past Month	Most Recent Prescriber	See Detail
Miconazole Nitrate	Miconazole Nitrate	12.86 %	1 Month(s)	9/17/2011	9/17/2011	Yes	<a href="#">Clark Mark Andrew</a>	
Levothyroxine Sodium	Levothyroxine Sodium	125 MCG	1 Month(s)	9/13/2011	9/13/2011	Yes	<a href="#">Ajayi Bamidele Anuoluwa</a>	
Levothyroxine Sodium	<u>Levothyroxine Sodium</u>	125 MCG	1 Yr	7/28/2010	6/20/2011	No		
Nabumetone	Nabumetone	1000 MG	1 Month(s)	6/20/2011	6/20/2011	No		
Ventolin Hfa	Albuterol Sulfate	MCG/ACT	2 Month(s)	5/24/2011	6/20/2011	No	<a href="#">Beach Paul Walter Jr</a>	
Fluocinonide	Fluocinonide	.3 %	1 Month(s)	5/24/2011	5/24/2011	No	<a href="#">London Karyn J</a>	
Permethrin	Permethrin	300 %	1 Month(s)	5/24/2011	5/24/2011	No	<a href="#">London Karyn J</a>	
Qvar	Beclomethasone Dipropionate	11.6 MCG/ACT	1 Month(s)	5/24/2011	5/24/2011	No	<a href="#">London Karyn J</a>	
Clotrimazole	Clotrimazole	3 %	1 Month(s)	5/14/2011	5/14/2011	No	<a href="#">Gharib Shahin A</a>	
Famotidine	Famotidine	40 MG	1 Month(s)	5/7/2011	5/7/2011	No	<a href="#">Mason Chilembwe M</a>	

# Drill Down from Medication Trials to Individual Prescriptions: Dose, Quantity, Tabs/day, Days supply, Route, Prescriber, Pharmacy

Rx detail for ALL Psychotropic Medication

View:  Trials  Orders  Both

Page Orientation:  Portrait  Landscape

Export to PDF Excel

**Trials :**

Brand Name	Generic Name	Drug Class	First Day Picked Up	Last Day Picked Up	Estimated Duration
Clonazepam	Clonazepam	Anxiolytic	9/14/2011	9/14/2011	1 Month(s)
Divalproex Sodium	Divalproex Sodium	Mood Stabilizer	9/13/2011	9/13/2011	1 Month(s)
Trazodone Hcl	Trazodone Hcl	Antidepressant	9/13/2011	9/13/2011	1 Month(s)
Geodon	Ziprasidone Hcl	Antipsychotic	9/13/2011	9/13/2011	1 Month(s)
Mirtazapine	Mirtazapine	Antidepressant	9/13/2011	9/13/2011	1 Month(s)

**Orders :**

Pick-Up Date	Brand Name	Generic Name	Drug Class	Strength	Total Quantity	Tabs Per Day	Days Supply	Route
9/13/2011	Divalproex Sodium	Divalproex Sodium	Mood Stabilizer	500 MG	30	2	15	OR
9/13/2011	Geodon	Ziprasidone Hcl	Antipsychotic	80 MG	30	2	15	OR
9/13/2011	Mirtazapine	Mirtazapine	Antidepressant	45 MG	15	1	15	OR

# Outpatient BH Services Summary:

Type of service, Provider, Date of First and Last, # of visits, Diagnosis, Procedures, Practitioner, "See all Data" > Links to each invoice/claim

Behavioral Health Services		<a href="#">See All Data</a>						
Service Type	Provider	First Date Billed	Last Date Billed	# of Visits	Diagnosis Most Recent	Procedure(s)	Practitioner	See Provider Detail
Case Management	<a href="#">BRONX LEBANON HOSPITAL SCM</a>	9/1/2007	9/1/2011	42	Bipolar Disorder			
PROS	<a href="#">POST GRAD CNTR FOR MENTAL HIT</a>	10/31/2010	8/31/2011	10	Major Depressive Disorder	- Medication Management		
Physician - Psychiatrist	<a href="#">ELDEFRAWI MOHAMED HASSIB</a>	8/15/2011	8/16/2011	2	Schizophrenia	- Subsequent Hospital Care		
Physician - Psychiatrist	<a href="#">NWOKEJI KINGSLEY OKECHUKWU MD</a>	8/9/2011	8/14/2011	2	Schizoaffective Disorder	- Subsequent Hospital Care		
Physician - Psychiatrist	<a href="#">FRISCHER KATYA MD</a>	8/12/2011	8/12/2011	1	Schizoaffective Disorder	- Subsequent Hospital Care		
Physician - Psychiatrist	<a href="#">SENOSIAN JAVIER MD</a>	3/27/2011	3/27/2011	1	Schizoaffective Disorder	- Psytx Hosp 20-30 Min		
Physician - Psychiatrist	<a href="#">HESS RICHARD LAWRENCE MD</a>	3/19/2011	3/19/2011	1	Schizoaffective Disorder	- Psytx Hosp 45-50 Min W/E&M		
Physician-NO S	<a href="#">MANTILLA FANNY JANETH DO</a>	2/21/2011	2/21/2011	1	Schizophrenia	- Emergency Dept Visit	<a href="#">Szabo Edith Gyongyi</a>	
OASAS Outpatient	<a href="#">MARTIN LUTHER</a>	12/23/2010	1/10/2011	6	Mental Disorders	- Group Psychotherapy - Psytx Office 20-30 Min	<a href="#">Villar Ofelia</a>	

# Outpatient Medical Services

Type of service, Provider, Date of First and Last, # of visits, Diagnosis, Procedures, Practitioner, "See all Data" > Links to each invoice/claim

Medical Services		<a href="#">See All Data</a>					
Service Type	Provider	First Date Billed	Last Date Billed	# of Visits	Most Recent Diagnosis	Procedure(s)	See Provider Detail
Medical Clinic - DTC	<a href="#">BRONX LEBANON HOSPITAL CENTER</a>	9/22/2008	6/20/2011	25	Schizophrenia	<ul style="list-style-type: none"> <li>- Routine Venipuncture</li> <li>- Tb Intradermal Test</li> <li>- Office/Outpatient Visit Est</li> <li>- X-Ray Exam Of Knee 3</li> <li>- Assay Thyroid Stim Hormone</li> <li>- Tissue Exam By Pathologist</li> <li>- Assay Dipropylacetic Acid</li> <li>- Assay Of Serum Albumin</li> <li>- Office/Outpatient Visit New</li> </ul>	
Physician-NO S	<a href="#">STILLER LUIS F MD</a>	4/30/2011	4/30/2011	1	Injury And Poisoning	<ul style="list-style-type: none"> <li>- Emergency Dept Visit</li> </ul>	
Medical Clinic - DTC	<a href="#">NEW YORK NEURO AND REHAB CTR</a>	12/14/2007	4/29/2011	19	Neoplasms	<ul style="list-style-type: none"> <li>- Office Consultation</li> <li>- Office/Outpatient Visit Est</li> </ul>	
Medical Clinic - DTC	<a href="#">PRESBYTERIAN HSP CITY OF NY</a>	9/30/2008	4/12/2011	12	Schizophrenia	<ul style="list-style-type: none"> <li>- Office/Outpatient Visit Est</li> <li>- Hepatic Function Panel</li> <li>- Office/Outpatient Visit New</li> </ul>	
Medical Clinic - DTC	<a href="#">ST LUKES ROOSEVELT HSP CTR</a>	7/27/2006	4/4/2011	25	Symptoms, Signs, And Ill-Defined Conditions	<ul style="list-style-type: none"> <li>- Office/Outpatient Visit New</li> <li>- Office/Outpatient Visit Est</li> <li>- Therapeutic Activities</li> </ul>	
Physician-NO S	<a href="#">WILSON GABRIEL ROLAND MD</a>	5/20/2007	4/2/2011	2	Symptoms, Signs, And Ill-Defined Conditions	<ul style="list-style-type: none"> <li>- Emergency Dept Visit</li> </ul>	
Physician - Psychiatrist	<a href="#">JACKSON ARTHUR CRAWFORD MD</a>	2/21/2011	2/21/2011	1	Substance Abuse	<ul style="list-style-type: none"> <li>- Office Consultation</li> </ul>	
Physician-NO	<a href="#">WASSERMANN JONATHAN</a>	2/15/2011	2/15/2011	1	Diseases Of The	<ul style="list-style-type: none"> <li>- Emergency Dept Visit</li> </ul>	

# Inpatient and ER Services

Service Type (ER or Inpt, BH or Medical), Hospital Name, Date of First and Last ER/Inpatient Admission, # of Admits, Last Diagnosis, Procedures, "See all Data" > Links to each invoice/claim

Hospital/ER Services		<a href="#">See All Data</a>					
Service Type	Provider	First Date Billed	Last Date Billed	# of Visits	Most Recent Diagnosis	Procedure(s)	See Provider Detail
Inpatient BH	<a href="#">BRONX LEBANON HOSPITAL CENTER</a>	7/13/2006	9/12/2011	5	Schizophrenia		
Inpatient BH	<a href="#">BELLEVUE HOSPITAL CENTER</a>	6/24/2011	7/26/2011	1	Schizoaffective Disorder		
ER Medical	<a href="#">BRONX LEBANON HOSPITAL CENTER</a>	4/30/2011	4/30/2011	1	Injury And Poisoning	- Ther/Proph/Diag Inj Sc/Im	
ER Medical	<a href="#">ST LUKES ROOSEVELT HSP CTR</a>	7/10/2006	4/21/2011	22	Symptoms, Signs, And Ill-Defined Conditions	- Emergency Dept Visit	
Inpatient BH	<a href="#">LUTHERAN MEDICAL CENTER PSYCH UNIT</a>	3/18/2011	3/18/2011	1	Schizophrenia		
ER BH	<a href="#">LINCOLN MEDICAL/MENTAL HLTH</a>	4/4/2006	3/16/2011	8	Schizophrenia	- Emergency Dept Visit - Psy Dx Interview - Ther/Proph/Diag Inj, Sc/Im	
ER BH	<a href="#">ST BARNABAS HOSPITAL</a>	10/2/2008	2/21/2011	3	Schizophrenia	- Assay Carbamazepine Total - Emergency Dept Visit	
CPEP	<a href="#">BRONX LEBANON HOSPITAL CENTER</a>	4/11/2008	2/11/2011	3	Schizophrenia	- Emergency Dept Visit - Assay Of Calcium - Drug Screen, Qualitate/Multi	

# Labs, Dental & Vision, Living Support

## Dental and Vision

[See All Data](#)

 No Medicaid claims for this data type in the past 1 year

## Living Support (Medicaid-billable)

[See All Data](#)

 No Medicaid claims for this data type in the past 1 year

## Lab & X-Ray

[See All Data](#)

Program/Type	Test Name	Date Billed	Provider	See Test Detail
X-RAY	COMPUTED TOMOGRAPHY, ABDOMEN; WITH CONTRAST MATERIAL(S)	4/2/2011	<a href="#">BASHIST BENJAMIN MD</a>	
X-RAY	COMPUTED TOMOGRAPHY, PELVIS; WITH CONTRAST MATERIAL(S)	4/2/2011	<a href="#">BASHIST BENJAMIN MD</a>	
X-RAY	ULTRASOUND, PELVIC (NONOBSTETRIC), REAL TIME WITH IMAGE DOCUMENTATION; COMPLETE	3/19/2011	<a href="#">NGUYEN WILLIAM MD</a>	
X-RAY	ULTRASOUND, TRANSVAGINAL	3/19/2011	<a href="#">NGUYEN WILLIAM MD</a>	
X-RAY	RADIOLOGIC EXAMINATION, CHEST, TWO VIEWS, FRONTAL AND LATERAL;	2/15/2011	<a href="#">SELIGER GUSTAV MD</a>	
X-RAY	RADIOLOGIC EXAMINATION, CHEST, TWO VIEWS, FRONTAL AND LATERAL; WITH OBLIQUE	11/24/2010	<a href="#">RAHMANI NAVID MD</a>	
X-RAY	MAGNETIC RESONANCE (EG, PROTON) IMAGING, ANY JOINT OF LOWER EXTREMITY; WITHOUT	10/22/2010	<a href="#">MALDJIAN TAOUKIE CATHERINE MD</a>	

## Transportation

[See All Data](#)

First Date of Service

Number of

# Export Data to PDF or Excel

All reports, all screens can be exported to PDF or excel

The screenshot shows the PSYCKES MEDICAID website interface. At the top left is the logo "PSYCKES MEDICAID". At the top right is the "New York State om Office of Mental Health" logo with a "Log Off" button. Below the logo is a navigation menu with items: Overview, News, Quality Indicators, Demo, Education and Training, Forms, Advisory Committees, FAQ, Contact Us. A secondary menu includes Agency Reports, Mapping, Regional Reports, Recipient Search, Common Ground, Trending Reports, Registrar Menu, MyPSYCKES Info, and a checked "De-Identify Data" option. The main content area is titled "Summary" and includes a "Common Ground" button and a "Return to Search Results" button. A red arrow points to the "De-Identify Data" checkbox. Below the summary header, there is a red text prompt "Please choose summary period" and four buttons: "Last 3 months", "Last 6 months", "Last Year", and "Last 2 Years". The patient information section displays: Patient Name: Iaaecie Ffbijd, Medicaid ID: BHFBDHF DFEADAI, and DOB: 11/29/1954. A table with two columns, "Quality Flag" and "Quality Flag Evidence", contains two rows: "Cardiometabolic" with evidence "Drug ( Olanzapine ) and Cardiometabolic Condition ( Hyperlipidemia, Hypertension, Obesity )", and "Polypharmacy" with evidence "Antipsychotic Two Plus, Psychotropics Four Plus ( Clonazepam + Divalproex Sodium + Haloperidol + Olanzapine )". Below the table is a section for "Mental Health Diagnoses (Most Recent Shows First)" with a "Diagnosis" table containing "Schizoaffective Disorder". At the bottom is a section for "Medical Diagnoses (Most Recent Shows First)". An "Export Options" dialog box is open on the right, showing "Sections" with radio buttons for "All" (selected) and "Selected". Under "Selected", there are four options: "Quality Flag", "Mental Health Diagnoses (Most Recent Shows First)", "Medical Diagnoses (Most Recent Shows First)", and "Non-Psychotropic Medication". At the bottom of the dialog are "Export" and "Cancel" buttons. A red arrow points to the "Export" button. The "Export to" buttons for PDF and Excel are also visible at the top right of the main content area.

PSYCKES MEDICAID

New York State  
om  
Office of Mental Health

Log Off

Overview News Quality Indicators Demo Education and Training Forms Advisory Committees FAQ Contact Us

Agency Reports Mapping Regional Reports Recipient Search Common Ground Trending Reports Registrar Menu MyPSYCKES Info  De-Identify Data

Summary Common Ground Return to Search Results Export to PDF Excel

Please choose summary period Last 3 months Last 6 months Last Year Last 2 Years

Patient Name: Iaaecie Ffbijd Medicaid ID: BHFBDHF DFEADAI DOB: 11/29/1954

Quality Flag	Quality Flag Evidence
Cardiometabolic	Drug ( Olanzapine ) and Cardiometabolic Condition ( Hyperlipidemia, Hypertension, Obesity )
Polypharmacy	Antipsychotic Two Plus, Psychotropics Four Plus ( Clonazepam + Divalproex Sodium + Haloperidol + Olanzapine )

Mental Health Diagnoses (Most Recent Shows First)

Diagnosis
Schizoaffective Disorder

Medical Diagnoses (Most Recent Shows First)

Export Options

Sections

All

Selected

Quality Flag

Mental Health Diagnoses (Most Recent Shows First)

Medical Diagnoses (Most Recent Shows First)

Psychotropic Medication

Non-Psychotropic Medication

Export Cancel

# Value of PSYCKES Data

- Evaluation and treatment planning
- Medication reconciliation
- Coordination of care across clinical settings
- Assess medication compliance
- Identify utilization patterns (high use, readmission)
- Discharge planning
- Timely – weekly updates

# Limitations of PSYCKES Data

- Accuracy dependent on coding and billing
- Data elements limited to what is shown on claims
  - e.g. See labs/ x-rays but without results
- Time lag between services and billing is variable
  - Service data may lag by weeks or months
- Client data affected by changes in eligibility, moves, hospitalizations (bundled services).

# **PSYCKES CONSENT MODULE**

## **Accessing Client Data**

# Client Level Data Access

Context	Data includes SUD, HIV, Family Planning?	Duration
Quality Flag	No	As long as flag is active; up to 9 months after last service
Clinical Emergency	Yes	72 hours
Consent	Yes	3 years after last service

# What is an Emergency?

## New York State Public Law Section 4900.3

"Emergency condition" means a medical or behavioral condition, **the onset of which is sudden**, that manifests itself by symptoms of sufficient severity, including severe pain, that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the **absence of immediate medical attention** to result in (a) placing the health of the person afflicted with such condition in serious jeopardy, or in the case of **a behavioral condition placing the health of such person or others in serious jeopardy**; (b) serious impairment to such person's bodily functions; (c) serious dysfunction of any bodily organ or part of such person; or (d) serious disfigurement of such person.

# Consent Process in Hospital Workflow

- Hospital staff obtain written consent from clients OR determine that it is a clinical emergency.
  - Use PSYCKES consent form (English and Spanish)
  - Clinical emergency
- Designated registrar uses Consent Module in PSYCKES to attest to rationale for access to client data (consent or emergency).
- Any PSYCKES user at the hospital can then access client data.

# Registrar Menu

PSYCKES MEDICAID

Log Off Office of Mental Health

Agency Reports Mapping Regional Reports Recipient Search Common Ground Trending Reports Registrar Menu MyPSYCKES Info

De-Identify Data

Quality Indicator Overview As Of 10/1/2010

Agency Details Find Agency Trending

Export PDF Excel

- Consent Module is accessed through the Registrar Menu
- Registrar Menu tab only appears if the user has been granted PSYCKES-Registrar access.
- Clicking “Registrar Menu” tab opens a new row of tabs.

# Consent Module

## Consent Forms Menu

PSYCKES MEDICAID

New York State  
omh  
Office of Mental Health

Log Off

Medicaid Consent Manage MyPsyckes Users Recipient Census **Consent Forms** Administration

Return to Home

Psyckes Medicaid - Print Consent Form ( [English Version](#) )( [Spanish Version](#) )

Psyckes Medicaid - Print Withdraw Consent Form ( [English Version](#) )( [Spanish Version](#) )

Release: 4.3.4

- PSYCKES Consent Forms
  - Consent and Withdrawal of Consent
  - Available in English and Spanish

# Consent Module Administration Tab

The screenshot shows the Psyckes Medicaid Administration Tab interface. At the top left is the logo for PSYCKES MEDICAID. At the top right is the New York State Office of Mental Health logo with a "Log Off" button. Below the header is a navigation bar with five tabs: Medicaid Consent, Manage MyPsyckes Users, Recipient Census, Consent Forms, and Administration. A red arrow points to the Administration tab. Below the navigation bar is the "Psyckes Administration Menu" section, which includes a link for "Add/Edit Agency Details for consent form" and a description: "You will use this function to add/edit agency name and phone number displayed in consent form". A "Return to Home" button is located in the top right corner of the menu area. At the bottom of the page, it says "Release: 4.3.4".

- Add your Hospital name and phone number into the blanks on the consent form
- Revise your Hospital information

# Obtaining Consent

- Print out consent form from PSYCKES Consent Forms Menu.
  - This is the only consent form that can be used.
- Discuss consent with client and obtain signature.
- Give one copy of consent form to client, and the original to PSYCKES Registrar.

# Using the Consent Module

From Registrar menu, go to Medicaid Consent Menu and click on “Grant Consent”

## Psyckes Medicaid Consent Menu

### [Psyckes Medicaid - Grant Consent](#)



You will use this function to add demographic information and consent acknowledgment for consumers who have signed the Consent Form to allow your agency to view their Medicaid data

### [Psyckes Medicaid - Withdraw Consent](#)

You will use this function to withdraw consent for consumers who have signed the Withdrawal of consent form.

# Step 1: Find the Client

Enter client's Medicaid ID number; click "search."

PSYCHES MEDICAID

Medicaid Consent Menu MyPsyches Consent Menu Recipient Census Consent Forms Administration

Return to Home

### Medicaid Consent - Step 1

Search on Medicaid ID of person to be consented to assure appropriate person is selected

Medicaid ID:

**Search Results:**

Medicaid ID:

Name

Address

City  State  Zip

DOB (MM/DD/YYYY)  Age  Sex

Is this the correct person for which you want to consent:

# Confirm Search Results

## Correct name, age, gender, address?

**PSYCKES MEDICAID**

Medicaid Consent Menu MyPsyckes Consent Menu Recipient Census Consent Forms Administration

[Return to Home](#)

### Medicaid Consent - Step 1

**Search on Medicaid ID of person to be consented to assure appropriate person is selected**

Medicaid ID:

**Search Results:**

Medicaid ID:

Name

Address

City State Zip

DOB (MM/DD/YYYY) Age Sex

**Is this the correct person for which you want to consent:**



PSYCKES will ask Registrar to verify that client's information is correct. If not, click no to start over; if correct, click yes to continue

# Step 2: Attest to Right to Access Data consent or clinical emergency

[Return to Home](#)

## Medicaid Consent - Step 2

### Attestation for right to access client's Medicaid data:

ER setting or clinical emergency

--OR--

Consumer signed the consent Form

## Medicaid Consent - Step 3

### Client has been identified via the following actions:

Service Provider attests to client identity

--OR--

Client presented the following 2 forms of documentation to identify themselves:

Identification 1 :

Select from drop-down list

Identification 2 :

Select from drop-down list

Submit and go to client Clinical Report

Submit and Quit

Quit and do not submit

# Step 3: Confirm Client Identification

Select forms of ID from drop-down list, or if known to setting can attest to identity without ID

## Medicaid Consent - Step 3

Client has been identified via the following actions:

Service Provider attests to client identity

--OR--

Client presented the following 2 forms of documentation to identify themselves:

### Identification 1 :

Select from drop-down list

Select from drop-down list

U.S. Passport, with photograph and name of the individual;

Driver's license or ID card issued by a state or outlying possession of the United States with photograph and name of the individual;

ID Card issued by US Federal, NY State or NY local government agency or entity, with photograph and name of the individual;

Social security card;

Voter's registration card;

Military dependent's ID card;

US Coast Guard Merchant Mariner card;

Native American tribal document;

Driver's license issued by a Canadian government authority;

Foreign passport with I-551 stamp or attached INS Form I-94 indicating unexpired employment authorization;

Alien Registration Receipt Card with photograph (INS Form I-151 or I-551);

Temporary Resident Card (INS Form I-688);

Employment Authorization Card (INS Form I-688A);

Reentry Permit (INS Form I-327);

Refugee Travel Document (INS Form I-571);

Employment Authorization Document issued by the INS which contains a photograph (INS Form I-688B);

Credit or bank card that is verified to be currently valid;

Current credit check to a recognized resource that confirms the information on the primary photo-ID;

Student ID that is verified to be current and valid.

# Submit and Quit OR Submit and Go to Clinical Summary

[Return to Home](#)

## Medicaid Consent - Step 2

Attestation for right to access client's Medicaid data:

ER setting or clinical emergency

--OR--

Consumer signed the consent Form

---

## Medicaid Consent - Step 3

Client has been identified via the following actions:

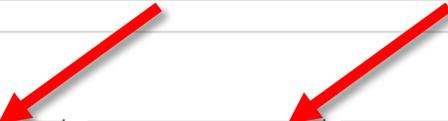
Service Provider attests to client identity

--OR--

Client presented the following 2 forms of documentation to identify themselves:

Identification 1 :

Identification 2 :



# Search for Consented Recipients

Once a client is consented, anyone with PSYCKES access can view the client's clinical information.

Agency Reports Mapping Regional Reports **Recipient Search** MyPSYCKES Trending Reports Registrar Menu  De-Identify Data

Recipient Search Export PDF Excel

Search for Consented Recipients:  

Recipient Last Name:  Age Range:  Region:

Medicaid Id:  Indicator:  County:

Prescriber Last Name:  Antidepressant Three Plus  
Antidepressant Two Plus - SC  
Psychotropics Four Plus  
Psychotropics Three Plus  
Cardiomatabolic Risk Summary  
Provider:

Drug Name:  OMH Lic. Programs:

Active Drug:  Service:

Service Details:

Managed Care Program:

Psychotropic Drug Class:   
Antipsychotic  
Anxiolytic  
Mood Stabilizer  
Side-Effect Management  
Stimulant  
Withdrawal Management

Non-Psychotropic Drug Class:   
Anti-Infective Agents  
Anti-Obesity Agents  
Antidiabetic  
Antihyperlipidemic  
Antihypertensive  
Antineoplastic Agents  
Biologicals

Mental Health Diagnosis:   
Anxiety Disorder  
Attention Deficit Disorder  
Autism & Pervasive Developmental Disorder  
Bipolar Disorder  
Conduct Disorder  
Delusional Disorder  
Dissociative Disorder

Medical Diagnosis:   
Alcohol Related Organic Mental Disorder  
Certain Conditions Originating in the Perinatal Period  
Complications of Pregnancy, Childbirth, and the Puerper  
Congenital Anomalies  
Diabetes  
Diseases of Skin and Subcutaneous Tissue  
Diseases of the Blood and Blood-Forming Organs

Maximum No. of Rows to be displayed:

# Search Results

## Recipient Search

Export displayed rows to PDF/Excel  Excel 

Selection Criteria: Total No. Of Recipients = 10

Maximum Number of rows Displayed = 50

Name	Medicaid Id	DOB	Gender	Quality Flags
<a href="#">Fcadedq Afbedbe</a>	Fdhafij Cefbfbc	05/18/1963	M	
<a href="#">Efiachc Beebeqq</a>	Ijeefdd Eagfjec	01/27/1956	F	
<a href="#">Faeceeb Efediab</a>	Ebdafeg Fdbgdbd	05/20/1969	M	
<a href="#">Eaheacd Cdafbdb</a>	Fdefjab Dccjffj	01/17/1992	M	
<a href="#">Gbhbaqf Bdacifc</a>	Bhhdabd Ffeagcb	12/18/2001	F	
<a href="#">Iabfchb Fqjefih</a>	Ddddehc Jcdhbje	11/23/1965	F	
<a href="#">Gfeeaca Becboda</a>	Fbfejbi Fehcjee	03/13/1947	F	
<a href="#">Eijcfbi Cqcbhqd</a>	Haedebe Fbgdgjd	08/30/1966	M	
<a href="#">Cbqeicb Caihaib</a>	Afdajed Behhjdc	07/04/1991	M	

# Withdrawal of Consent

- Clients have right to withdraw consent at any time.
- Withdrawal of consent (WOC) form is included on PSYCKES website. This is the form that must be used for withdrawal of consent.
- After client signs WOC form, Registrar uses Withdrawal function in PSYCKES to revoke consent.

# Registrar Menu: Withdraw Consent

## Psyckes Medicaid Consent Menu

### Psyckes Medicaid - Grant Consent

You will use this function to add demographic information and consent acknowledgment for consumers who have signed the Consent Form to allow your agency to view their Medicaid data

### Psyckes Medicaid - Withdraw Consent

You will use this function to withdraw consent for consumers who have signed the Withdrawal of consent form.

# Withdraw Consent: Search by Medicaid ID #

The screenshot displays the PSYCKES MEDICAID web application interface. At the top left is the logo for PSYCKES MEDICAID. Below the logo is a horizontal navigation bar with several menu items: Medicaid Consent Menu, MyPsyckes Consent Menu, Recipient Census, Consent Forms, and Administration. On the right side of this bar is a 'Return to Home' button. The main content area is titled 'Withdraw Consent'. Below this title, there is a label 'Medicaid ID:' followed by a text input field containing the value 'AA19 388G'. To the right of the input field are two buttons: 'Search' and 'Clear'. Below the 'Clear' button is a blue hyperlink labeled 'Medicaid Consent Menu'. At the bottom center of the page, the text 'Release: 4.2.6' is displayed.

PSYCKES MEDICAID

Medicaid Consent Menu MyPsyckes Consent Menu Recipient Census Consent Forms Administration

Return to Home

Withdraw Consent

Medicaid ID:

Search Clear [Medicaid Consent Menu](#)

Release: 4.2.6

# Withdraw Consent: Verify Client ID and Revoke

## Withdraw Consent

Medicaid ID:

Search

Clear

[Medicaid Consent Menu](#)

### Results:

Name	DOB	Address	Medicaid ID	Revoke
Mouse Minnie	05/15/19	7 Goofy Lane, Warnerville NY 13456	AA19 386G	<input type="button" value="Revoke"/>

# Withdraw Consent: Confirm

PSYCHES MEDICAID New York State **omh** Office of Mental Health

Log Off

---

Medicaid Consent   Manage MyPsyches Users   Recipient Census   Consent Forms   Administration

Return to Home

### Withdraw Consent

Medicaid ID:

[Medicaid Consent Menu](#)

Results:

Name	DOB	Address	Medicaid ID	Revoke
DOE JANE	10/31/1980	456 St. Marks Place, Brooklyn, 11217	AB123456XY	<input type="button" value="Revoke"/>

Windows Internet Explorer

Do you wish to revoke the Consent?

# Withdraw Consent: Consent Revoked

PSYCKES MEDICAID

Medicaid Consent Menu MyPsyckes Consent Menu Recipient Census Consent Forms Administration

[Return to Home](#)

**Consent Revoked for recipient:** AB12345XY

**Withdraw Consent**

Medicaid ID:

[Medicaid Consent Menu](#)

Release: 4.2.6



# RESOURCES

# Resources

- PSYCKES WEBSITE - [www.psyckes.org](http://www.psyckes.org)
  - SMS Reference Guide
  - PSYCKES Users' Guide
  - Frequently Asked Questions
  - Recorded Webinars
  - Clinical Resources

# PSYCKES Website



## Clinicians

[Log Into PSYCKES](#)   [Quality Concerns](#)   [Educational Resources](#)   [Clinical Tools](#)   [Using PSYCKES](#)

### Resources for Clinicians

- [About PSYCKES](#)
- [Calendar](#)
- [News](#)
- [Quality Concerns](#)
- [Initiatives](#)
  - [Freestanding Clinics](#)
  - [Hospital Clinics](#)
  - [Other Initiatives](#)
- [Resources](#)
  - [QI Teams](#)
  - [Clinicians](#)
  - [Inpatient Providers](#)
  - [Consumers/Families](#)
- [FAQ's](#)
- [A to Z Site Map](#)

#### Overview

The PSYCKES team has developed an array of resources to support clinicians in providing their clients with the most effective treatment services while minimizing the risk of adverse effects. Available resources include information about the PSYCKES quality concerns, tools for clinical practice, and help with using the PSYCKES application.

#### Calendar

#### News

- [Scientific Summary #15](#). (📄 62KB) A 2011 randomized controlled trial published in the American Journal of Psychiatry evaluated the benefits and risks of staying on antipsychotic polypharmacy ("stay") vs. switching to monotherapy ("switch"). The majority of the "switch" group was able to successfully transition to monotherapy without significant differences in symptom control compared to the "stay" group. The "switch" group also showed improved body mass index (BMI).

# Contact Information

- PSYCKES-Help - PSYCKES-help@omh.ny.gov
  - PSYCKES Application
- OMH Help Desk  
800-HELP-NYS (800-435-7697)
  - SMS support
- Contact Us Page – PSYCKES Website

Your Questions?