

PSYCKES for Health Homes & Care Management Agencies

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Agenda

- PSYCKES overview
- Access to client-level data
- User Role Profile
- Population health with Recipient Search
- Quality improvement with My QI Report
- Review client-level details within the Clinical Summary
- Training & technical support



PSYCKES Overview



What is **PSYCKES**?

- A secure, HIPAA-compliant online platform for sharing Medicaid billing data and other state administrative data
- Designed to support data-driven clinical decision-making, care coordination, and quality improvement
- Ongoing data updates:
 - Clinical Summary updated weekly
 - Quality Indicator reports updated monthly

Who is Viewable in PSYCKES?

- Over 11 million NYS Medicaid enrollees (current or past)
 - Fee for service claims
 - Managed care enrollees, all product lines
 - Dual-eligible (Medicare/Medicaid) and Medicaid/Commercial
 - MAPP Health Home Enrolled: Clients linked to provider agency if enrolled with HH or CMA according to MAPP
 - 99% of Health Home population is included in PSYCKES!
- Behavioral Health Population (any history of):
 - Psychiatric or substance use service,
 - Psychiatric or substance use diagnosis, OR
 - Psychotropic medication
- Provides data across the treatment spectrum (e.g., BH/medical services, living support/residential, dental/vision, etc.)



What Data is Available in PSYCKES?

- Clinical Summary provides up to 5 years of data (updated weekly)
- All Medicaid FFS claims and Managed Care encounter data:
 - Medications, medical and behavioral health outpatient and inpatient services, ER, crisis, care coordination, residential, lab, and more!
- Multiple other state administrative databases (0-7 day lag):
 - New York City Correctional Health Services (CHS)
 - New York City Department of Homeless Services (DHS)
 - Health Home enrollment & CMA provider (DOH MAPP)
 - Managed Care Plan & HARP status (MC Enrollment Table)
 - MC Plan assigned Primary Care Physician (Quarterly, DOH)
 - State Psychiatric Center EMR
 - Assisted Outpatient Treatment provider contact (OMH TACT)
 - Assertive Community Treatment provider contact (OMH CAIRS)
 - Adult Housing/Residential program Information (OMH CAIRS)
 - Suicide attempt (OMH NIMRS)
 - Safety plans/screenings and assessments entered by providers in PSYCKES MyCHOIS
 - IMT and AOT Referral Under Investigation (DOHMH)



Quality Indicators "Flags"

- PSYCKES identifies clients flagged for quality concerns in order to inform the treating provider or care coordinator, and to support clinical review and quality improvement.
- Examples of current quality flags include:
 - Health Home-Related, e.g., Eligible for Health Home Plus, No Health Home Plus Service Past 12 Months, Past 3 Months
 - Medication-Related, e.g., Polypharmacy, Medication Adherence
 - Acute Care Utilization, e.g., High utilization, Readmission
 - General Medical, e.g., No Diabetes Screening Schiz or Bipolar on Antipsychotic, No Outpatient Medical Visit Past Year
 - Performance Tracking, e.g. No Follow-Up After MH Inpatient -7/30 Days, No Follow-Up After MH ED Visit - 7/30 Days



What Types of Reports are Available?

- Individual Client Level Reports
 - <u>Clinical Summary</u>: Medicaid and state database treatment history, up to 5 years' worth of data
- Provider Level Reports
 - <u>My QI Report</u>: Displays current performance on all quality indicators, drill down to Health Home/CMA views, review the names of clients who are flagged, enable access
 - <u>Recipient Search</u>: run ad hoc reports to identify cohorts of interest, Advanced Views, enable access
 - <u>Usage Reports</u>: monitor PHI access by staff
 - <u>Utilization Reports</u>: support provider VBP data needs
- Statewide Reports
 - Can select a quality indicator and review statewide proportions by provider location region/county, client residence region/county, plan, network, provider, etc.

Access to Client-Level Data



Client Linkage to Agency

Automatically:

- Currently enrolled in the Health Home or Care Management Agency according to MAPP, or
- Client had a billed service at the agency within the past 9 months

Manually:

- Provider attests to one of the following:
 - Client signed PSYCKES consent, DOH Health Home Patient Information Sharing consent, BHCC consent
 - Verbal consent
 - Clinical emergency
 - Client is currently being served by/transferred to your agency



Levels of Access to Client Data

- Signed Consent (PSYCKES, BHCC, DOH HH 5055/5021)
 - Allows access to all available data (including data with special protections such as SUD, HIV, family planning, genetic testing), for 3 years after the last billed service

Verbal Consent

 Allows access to limited data (excluding data with special protections) for 9 months

Clinical Emergency

- Allows access to all available data (including data with special protections) for 72 hours
- Attestation of service (Client currently being served by/transferred to your agency)
 - This will link client to your agency for Recipient Search reports but will not provide access to the clinical summary



DOH Health Home Consent Logic (5055/5021)

- Access to client-level data via a signed DOH HH consent form only covers staff who work for the Health Home or the Care Management program
- In PSYCKES, the DOH HH consent check box option will only be available for:
 - Provider Agencies recognized as a DOH HH or CMA, according to MAPP, and
 - Users who say they work for Health Home Administration or the Care Management program at a provider agency, according to PSYCKES User Role Profile
- Access is granted to the Clinical Summary in real time and will stay active as long as the client's HH/CM enrollment is verified in MAPP system (90-day grace period after entry in PSYCKES)

How to Enable Access to Client Data

- Recipient Search
 - Search for an individual client using Recipient Identifiers

My QI Report -	Statewide Reports	Recipient Search	Provider Search	Registrar -	Usage -	Utilization Reports	Adult Home		
			Rec	cipient Sea	rch	L	imit results to	50 V Search	Reset
Recipient Identifi	ers					Search in: 🔘 F	ull Database() MAIN STREET HEAL	TH HOME
N	Nedicaid ID		SSN	First 1	lame	Last Nam	e	DOB	
AB00000A								MM/DD/YYYY	

 Or perform a group cohort search and select "Enable Access" on the Recipient Search results page

My	QI Report -	Statewide Rep	ports Recip	ient Search	Provider Search	Registrar -	Usage -	Utilization Repor	ts Adult Home			
< Modi	fy Search				286 R	ecipients	Found		View: Stand	dard 🗸	D PDF	Excel
AND	High Need Pe	opulation ecific] Provider	Health	n Home Plus (I STREET HEA	HH+) - Eligible LTH HOME							
									Maxin	num Number of R	ows Displa	yed: 50
	Name	Medicaid ID 🔶	DOB 🔶	Gender 🔶		Medicaid Qua	lity Flags	\$	Medicaid Managed Care Plan	Current PHI Access		¢
QU3PU QUVHR	IrRPLA UM	UUE0MpioN EE	MTEIMT2IM TavNQ	TQ LQ M96	10+ ER, 2+ ER-BH, 2 4+ Inpt/ER-BH, 4+ In (DOH), Adher-MS (Du HCBS, HHPlus No H Service > 3 mos, HH Need, MH Plcmt Cor 30d (DOH) - Adult, N (DOH) - Adult	+ ER-MH, 2+ ER- Ipt/ER-MH, 4+ In OH), Cloz Candid IHPlus Service > IPlus Not Entered nsid, No MH Inpt Io MH Inpt F/U 7	Medical, 2+ Ir pt/ER-Med, A late, HARP No 12 mos, HHP d in MAPP > 3 F/U 30d (DOI d (DOH), No N	pt-BH, 2+ Inpt-MH, dher-AP, Adher-AP) Assessment for lus No HHPlus ; mos, High MH H), No MH Inpt F/U 1H Inpt F/U 7d	Fidelis Care New York	No Access	Enable	•

How to Enable Access to Client Data (Cont'd)

- My QI Report
 - Drill into an indicator's "Recipients" tab

My QI Report -	Statew	vide Reports	Re	cipient Search	Prov	ider Search	Registrar -	Usage -	Utiliza	ation Reports	Adult I	lome					
					M	IAIN STRE	ET HEAL	TH HON of 02/01/20:	1E 1 24			O Viev	v: Standard	``	P)F Exce	el.
SITE: ALL PROGRAM MANAGED CARE: ALL	TYPE: AL	L AGE GROU	P: ALL	MC PRODUCT L	.INE: ALL	CLIENT REGION	I: ALL CLIENT	COUNTY: AL	l provid	DER REGION: ALL	PROVID	ER COUI	NTY: ALL	F	ilters	Reset	
Indicator Set: Heal	Ith Hom	e Care Mana	ageme	ent - Adult Inc	dicator:	Eligible for He	ealth Home P	lus - No He	ealth Hor	ne Plus Servic	e Past 1	2 Mon	ths				
Indicator Set	Indicato	r Site	HH/	CM Site(s)	MCO	Attending	Recipient	s New	QI Flag	Dropped QI	Flag						_
Recipient	¢	Medicaid	ID 🍦	DOB	÷	Race & E	thnicity 🔶		(Quality Flags		\$	Current PH Access	H \$		¢	
REzVRqnBUm UEFUUabDSm Um		Vq2oN9IsNI	EQ	MDalMD2IM1	ΓavNA	Asian		2+ ER-Mec Inpt/ER-M Candidate HARP No I Service > 1 mos, HHPI MH Plcmt No MH Inp F/U 7d (DO Readmit 3 MH, Readr	dical, 2+ Ir H, Adher-, HARP N Health Ho I 2 mos, H Ius Not HI Consid, N Consid, N tr F/U 30c DH), No M Od - BH to nit 30d - N	npt-BH, 2+ Inpt-I AP, Adher-AP (D o Assessment fr ime, HHPlus No HPlus No HHPl H Enrolled, High Io MH Inpt F/U I (DOH) - Adult, 1 H Inpt F/U 7d (I o BH, Readmit 3 MH to MH - Adu	MH, 4+ OH), Clo or HCBS HHPlus us Servi MH Nee 30d (DO No MH I DOH) - A Dd - MH It	z , ce > 3 ed, H), npt dult, to	No Access		Enabl Acces	e ss 🔒	
UaFZ QabBTaNB		Vq6sMDMrt	Mr6	MDIIMTIIMTa	atN6	Black		2+ ER-Med Colorectal HHPlus Se Service > 3 3 mos, Hig Readmit 3 MH, Readr	dical, 2+ Ir Screen O ervice > 12 8 mos, HH h MH Neo 0d - BH to nit 30d - N	npt-BH, 2+ Inpt-I verdue (DOH), F 2 mos, HHPlus I IPlus Not Entere ed, MH Plcmt Co 9 BH, Readmit 30 MH to MH - Adu	MH, IHPlus N No HHPl ed in MA onsid, Od - MH It	lo us PP > to	No Access		Enabl Acces	e ss 🔒	•
												First	Previous	1	Next	Last	t

How to Enable Access to Client Data (Cont'd)

- Registrar Menu
 - Select the "Manage PHI Access" submenu
 - Next, select "Search & Enable Access"

My QI Report -	Statewide Reports	Recipient Search	Provider Search	Registrar -	Usage -	Utilization Reports	Adult Home		
			Mana	Manage PHI	Access				
Enable PHI Acc	Enable PHI Access Print PSYCKES Consent form: D English D Spanish O Other languages								
Enable access to Client signe Client signe	Enable access to client's Clinical Summary by attesting to one or more of the following: Client signed the PSYCKES Consent Form Client signed the Health Home Patient Information Sharing Consent								

- · Client signed the BHCC Patient Information Sharing Consent for specific BHCC(s)
- Client gave Verbal PSYCKES Consent
- · Client data is needed due to clinical emergency

Search & Enable Access >

- Recipient Search
 - Step 1: Enter recipient identifier(s) and click "Search"
 - Medicaid ID
 - Social Security Number (SSN)
 - First Name (at least first two characters required, if entered)
 - Last Name (full last name required, if entered)
 - Date of Birth (DOB) (enter to improve search results when searching with name)

My QI Report 🗸 🖇	Statewide Reports	Recipient Search	Provider Search	Registrar -	Usage -	Utilization Reports	Adult Home			
			Rec	cipient Sea	arch		Limit results to	50 🗸	Search	Reset
Recipient Identifier	rs					Search in: 🌔 F	Full Database	O MAIN STR	EET HEALT	H HOME
Me	edicaid ID		SSN	First	Name	Last Nan	ne	DOB		
AB12345C								MM/D	D/YYYY	

- Step 2: Confirm client match and select "Enable Access"
 If there's no match, select "Modify Search"
- My Ql Report Statewide Reports
 Recipient Search
 Provider Search
 Registrar Usage Utilization Reports
 Adult Home

 < Modify Search</td>
 IRecipients Found
 IRecipients Found
 Image: Comparison of the search of the

Review recipients in results carefully before accessing Clinical Summary.

Maximum Number of Rows Displayed: 50

Name (Gender - Age)	Unique Identifiers	DOB	Address	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access	
DOE JANE F - 60	Medicaid ID: AB12345C	01/01/1964	123 MAIN STREET MAIN CITY, NY 11111	10+ ER, 2+ ER-BH, 2+ ER-MH, 2+ ER-Medical, 4+ Inpt/ER- BH, 4+ Inpt/ER-MH, 4+ Inpt/ER-Med, HHPlus No HHPlus Service > 12 mos, HHPlus No HHPlus Service > 3 mos, HHPlus Not Entered in MAPP > 3 mos, High MH Need, MH Plcmt Consid	Amida Care	No Access	Enable Access 🔒



- Step 3: Select the appropriate level of access and click "Next"
 - If you'd like to learn more about what each access level entails, click the "About Access Levels" link

My QI Report -	Statewide Reports	Recipient Search Provider Search Registrar - Usage - Utilization Reports Adul	t Home		
K Modify Search		PHI Access for DOE, JANE (F - 60) ×			DF Excel
Medicaid ID		Select the level of access About access levels			
Review recipients	in results carefully I	The client signed consent			
		Client signed a PSYCKES Consent	M	aximum Number of F	ows Displayed: 50
Name (Gender - Age)	Unique Identi	Client signed a BHCC Patient Information Sharing Consent	Care	Current PHI Access	
		Client signed a DOH Health Home Patient Information Sharing Consent			
DOE JANE	Medicaid ID: AB1	Provider attests to other reason for access		No Access	Enable
F - 60	Medicald ID. AD.	Client gave Verbal PSYCKES Consent		NO ACCESS	Access 🔒
		This is a clinical emergency			
		Provider attests to serving the client Will link client to your agency, but will not provide access to clinical summary			
		Client is currently served by or being transferred to my agency			
		Cancel Next			

Health

- Step 4: Confirm client's identity
- Step 5: Select "Enable" or "Enable and View Clinical Summary"

My QI Report -	Statewide Reports	Recipient Search Provider Search Registrar - Usage - Utilization Reports	Adult H			
K Modify Search		PHI Access for DOE, JANE (F - 60)	×			DF Excel
Medicaid ID		Confirm this is the correct individual before enabling				
Review recipients	in results carefully l	Unique Identifiers: Medicaid ID: AB12345C Date Of Birth: 01/01/1964 Address:123 MAIN STREET, MAIN CITY, NY 11111		Max	kimum Number of F	Rows Displayed: 50
Name (Gender - Age)	Unique Identi	How do you know this is the correct person?		Care	Current PHI Access	
DOE JANE F - 60	Medicaid ID: AB1	Provider attests to client identity Client provided 1 photo ID or 2 forms of non-photo ID Identification 1 select Identification 2 select			No Access	Enable Access 🔒
		MAIN STREET HEALTH HOME Health Home and/or Care Management users will be given access to all available data while the client is enrolled in your Health Home program. Only staff who work for the Health Home and/or Care Management program should view the clinical summary with this access. Previous Cancel Enable Enable and View Clinical Summary	ary			

User Role Profile



User Role Profile

- You will be prompted to complete the User Role Profile the first time you login to PSYCKES, and then on an annual basis
- If your agency is a DOH-recognized HH or CMA, and you work with clients who sign the DOH Health Home Patient Information Sharing Consent, please check your User Role Profile to indicate the appropriate information:
 - Care Management users: In "Primary Work Setting" select "Provider Agency" and in "Setting/Program Type" select "Care Management
 - Health Home Administration users: In "Primary Work Setting" select "Health Home Administration"
- The appropriate User Role Profile setting will enable the DOH Health Home consent check box in PSYCKES when you are attesting to client consent for access to the Clinical Summary



User Role Profile

NEW YORK STATE Of Mental Health PSYCK	ES		De-identify C Sett	tings - Log Off Home Page
My QI Report - Statewide Reports Recipio	ent Search Provider Search	Registrar + Usage+	Utilization Report Update My U	Jser Profile
	Rec	ipient Search	Limit results	50 V Search Reset
Recipient Identifiers			Search in: 🔘 Full Database	O MAIN STREET HEALTH HOME
Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY
Characteristics as of 03/04/2024				
Age Range To	Gender	✓ Regio	on	~
Race		Coun	ity	~
Ethnicity		~		
Special Populations		Social Determinant	ts of Health (SDOH)	Past 1 Year 🗸 👻
Population		SDOH Conditions (rep	oorted in billing) SDOH Con	ditions: Selected
High Need Population		Problems related to	upbringing	
AOT Status		-Problems related to	physical environment	
Alerts		Problems related to Problems related to	other psychosocial ci medical facilities and	
Homelessness Alerts			housing and econom 🗸	



Setting or program type in which you regularly work(up to 2)

□ Agency/Facility-Wide	ACT Team
Care Management	Emergency Department/CPEP
Mobile Crisis	□ MIT (Mobile Integration Team)
□ Telephonic Crisis Services (e.g., 988)	Inpatient - Psychiatry
Homeless Outreach	Inpatient - Withdrawal & Stabilization



NPI & License Details

Do you have an individual NPI number?	○ Yes	• No
Do you have a NYS Professional License?	○ Yes	No

Recipient Search



Recipient Search

- Clients linked to a provider agency if billed for in the past year or currently linked through MAPP
- Options in Recipient Search:
 - Look up one individual client to view Clinical Summary (with applicable consent or clinical emergency access)
 - Identify clients in a specific population cohort of interest, such as:
 - Health Home Plus Eligible
 - CORE eligible
 - Alerts (e.g., suicide attempt, ideations, opioid overdose, etc.)
 - Experiencing homelessness (any homelessness past year, shelter, unsheltered, outreach, etc.)
 - Social Determinants of Health (SDOH)
- Enable access on the results page or export results to Excel or PDF
- Advanced Views: Care Coordination, High Need/High Risk, Hospital Utilization, Outpatient Providers



My QI Report - Statewide Reports Reci	pient Search Provider Search Regis	strar - Usage - Utilization Reports	Adult Home
	Recipier	nt Search	imit results to 50 V Search Reset
Recipient Identifiers	Individual Searc	h Search in: 💿 F	ull Database 🔿 MAIN STREET HEALTH HOME
Medicaid ID	SSN	First Name Last Nam	DOB
AB00000A			MM/DD/YYYY
Characteristics as of 03/04/2024	(Group Search	
Age Range To	Gender	Region	✓
Ethnicity	• •	county	•)
Special Populations		Social Determinants of Health (SDOH)	Past 1 Year 🗸
Population	~	SDOH Conditions (reported in billing)	SDOH Conditions: Selected
High Need Population	~	-Problems related to upbringing	
AOT Status	♥	=-Problems related to physical environment	
Alerts	~	=-Problems related to other psychosocial c	
Homelessness Alerts	•	Problems related to housing and econom	
Managed Care Plan & Medicaid			
Managed Care	~	Children's Waiver Status	~
MC Product Line	~	HARP Status	~
Medicaid Enrollment Status	~	HARP HCBS Assessment Status	~
Medicaid Restrictions	•	HARP HCBS Assessment Results	~

Special Populations Social De SDOH Co Population -Proble High Need Population rahle Status CORE Eligible (Community Oriented Recovery and Empowerment) le Search for: POP : High User (All) le CORE Eligible, lerts POP : High User (New) le POP : Potential Clozapine Candidate (New) **Health Home Plus** lerts POP : Potential Clozapine Candidate (All) le – Eligible, or HH+ High Medicaid Inpatient/ER Cost (Non-Duals) - Top 1% Service Received High Medicaid Inpatient/ER Cost (Non-Duals) - Top 5% OnTrackNY Early Psychosis Program : Enrolled in the High Need aid OnTrackNY Early Psychosis Program : Discharged < 3 years **Population filter** OnTrackNY Early Psychosis Program : Enrolled or Discharged < 3 years **OPWDD NYSTART - Eligible** dropdown Health Home Plus (HH+) - Eligible HH+ Service - Received at least once in past 3 mo. (Source: DOH MAPP) MC Product Line AOT - Active Court Order AOT - Expired < 6 months Medicaid Enrollment Status AOT - Expired < 12 months ACT - Enrolled Medicaid Restrictions ACT - Discharged < 12 months 3+ Inpt MH < 13 months

Special Populations Population High Need Population \sim AOT Status \sim Alerts orts Alerts - Any below Search for clients Suicide Attempt (Medicaid/NIMRS) past 1 year Suicide Attempt (Medicaid/ NIMRS) with a history of Suicidal Ideations (Medicaid) suicide attempts, Manad Self-Inflicted Harm/ Injury (Medicaid) ideations, or Self-Inflicted Poisoning (Medicaid) Overdose - Opioid past 1 year opioid overdose Overdose - Opioid (Intentional) past 1 year Overdose - Opioid (Unintentional) past 1 year by using the Overdose - Opioid past 3 years "Alerts" filter Overdose - Opioid (Intentional) past 3 years Medica Overdose - Opioid (Unintentional) past 3 years Overdose Risk - Concurrent Opioid & Benzodiazepine Medicaid Restrictions Registry - Suicide Care Pathway - active at any agency Registry - High Risk List - active at any agency

Registry - COVID-19 - active at any agency

OMH Unsuccessful Discharge

Quality Flag as of 02/01/2024

Special Populations		
Population	~	
High Need Population	~	
AOT Status	~	
Alerts	~	
Homelessness Alerts	Any (DHS/Medicaid) or Outreach (DHS) or Unshe	
	Homelessness: All Sources	
Soarch for homolossnoss	🗸 Any (DHS/Medicaid)	
Mar Search for homelessness	Any past 1 year (DHS/Medicaid)	
alerts such as: Any,	Homelessness: NYC DHS	
Outreach, Unsheltered	Any (DHS)	-
past 1 year, etc. Select	Any past 1 year (DHS)	2
un to 4 in each search	Shelter (DHS)	
up to 4 in cach search.	Shelter past 1 year (DHS)	^
Medicaid Restrictions	🗸 Outreach (DHS)	
	Outreach past 1 year (DHS)	
	Behavioral Health Shelter past 1 year (DHS)	
Quality Flag as of 02/01/2024	Safe Haven or Stabilization Shelter past 1 year (DHS)	
HARP Enrolled - Not Health Home Enrolle	Homelessness: Medicaid	*
HARP-Enrolled - No Assessment for HCB	Any (Medicaid)	
Eligible for Health Home Plus - Not Healt	Any past 1 year (Medicaid)	
Eligible for Health Home Plus - No Health	✓ Unsheltered past 1 year (Medicaid)	
HH Enrolled, Eligible for Health Home Plu	Sheltered past 1 year (Medicaid)	

Social Determinants of Health (SDOH)

Past 1 Year

Past 1 Year



Social Determinants of Health (SDOH)





Managed Care Plan & HARP Status





Quality Flags

Quality Flag as of 02/01/2024



HARP Enrolled - Not Health Home Enrolled - (updated weekly) HARP-Enrolled - No Assessment for HCBS - (updated weekly) Eligible for Health Home Plus - Not Health Home Enrolled Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months HH Enrolled, Eligible for Health Home Plus - Not Entered as Eligible in DOH MAPP Past 3 Months High Mental Health Need Mental Health Placement Consideration Antipsychotic Polypharmacy (2+ >90days) Children Antipsychotic Two Plus Search for HARP Antipsychotic Three Plus and HH+ related Antidepressant Two Plus - SC quality flags. Antidepressant Three Plus Select up to 4 Psychotropics Three Plus Psychotropics Four Plus quality flags per Polypharmacy Summary search. Discontinuation - Antidepressant <12 weeks (MDE) Adherence - Mood Stabilizer (Bipolar) Adherence - Antipsychotic (Schiz) Treatment Engagement - Summary

Services: Specific Provider

Services: Specific Provider as of 02/01/2024

Provider MAIN STREET HEALT	TH HOME
Click on the "+" sign to expand a category and view a list specific service settings in your organization	County County Number of Visits
Servi etting: Telehealth coded	Service Detail: Selected
-Care Coordination Health Home - Enrolled (Source: DOH Health Home - Enrolled/Outreach (Source: DOH Health Home - Outreach (Source: DOH Health Home Plus Health Home Plus (Source: DOH MAP Health Home and/or Care Manageme	MAPP) urce: DOH MAPP) 1 MAPP) PP) ent - Enrolled (Source: DOH MAPP and Medicaid)
Health Home and/or Care Manageme	nt - Outreach/Enrolled (Source: DOH MAPP and Medicaid)

Past 1 Year

~

Services by Any Provider

Services by Any Provider as of 02/01/2024

Past 1 Year

 \sim

Provider In the "Services by Any Region Provider" section you can Service Utilization search for clients in your agency receiving specific	~
Service Setting: Telehealth coded Ser services from other agencies	
-Care Coordination	
ACT - MH Specialty	
Care Coordination Organization (DD Health Home)	
Care Management - Enrolled (Source: DOH MAPP)	
Care Management - Enrolled/Outreach (Source: DOH MAPP)	
Care Management - Outreach (Source: DOH MAPP)	
Case Management - ALL	
Case Management - DD	
Case Management - DOH	
Case Management - OMH	
Child Waiver Services - OMH	
Health Home - Enrolled (Source: DOH MAPP)	
Health Home - Enrolled/Outreach (Source: DOH MAPP)	
Health Home - Outreach (Source: DOH MAPP)	

My Q	і кероп +	Statewide Reports		Provider Search	Registrar +	Usage+	Othization Reports	Adult Home			
≮ Modify	y Search		13,676 Recipients Found						Standard V Standard	<mark>™</mark> PDF	💌 Excel
	[Provider Spe	Specific] Provider MAIN STREET HEALTH HOME							High Need/High Risk Hospital Utilization		
AND	[Provider Specific] Service Setting: Health Home - Enrolled (Source: DOH MAPP)							Outpatient Providers			

Maximum Number of Rows Displayed: 50

Name 🔺	Medicaid ID ≑	DOB 🔶	Gender ≑	Medicaid Quality Flags	Medicaid Managed 🍦 Care Plan	Current PHI Access	¢
QUJBRCm REVOTba	UqImN9Mv NEY	MSyoM8yn OT6r	TQ LQ Mpa	2+ ER-Medical, 4+ Inpt/ER-Med	Amida Care	No Access	Enable Access
QUJBUrMi QUrBTUFUTrU	UFYrM96rO Ve	MSynOCynO TYu	R6 LQ NTY	Cervical Cancer Screen Overdue (DOH), MH Plcmt Consid		No Access	Enable Access 🔒
QUJBWUVWLA QUJSQUNIQQ	Vb6uNTEvN rM	MSynMoyn OTQn	TQ LQ ODM	Drill into a client's Clinical	HealthPlus	No Access	Enable Access 🔒
QUJCUbV0WabPLA SqFSRUu	WVIsODAn MFQ	MTAIMTaIM TarOQ	R6 LQ N9Q	Summary (with	Amida Care	PSYCKES Consent	
QUJERUnBWaVNLA RaFSSUQ	SqltOTMsN UY	NSyoOSyoM DEs	TQ LQ Nm	consent/ER access), enable access. export	UnitedHealthcare Community Plan	No Access	Enable Access 🔒
QUJERUnIQURZLA TqrBU6 VA	UUEmNDYm Nb6	MTEIM92IM 9AmNQ	TQ LQ MT6	results to PDF or Excel, or change to one of our	ElderServe Health, Inc dba RiverSpring Health Plans	No Access	Enable Access 🔒
QUJERUnLQV3ZLA QUJERUnLQV3Z TQ	Ub6pMDIuO EM	MSynMoyn OTUt	TQ LQ N92	Advanced Views!	Centers Plan for Healthy Living	Health Home Consent	
QUJERUnMQVRJR8 m Rq7BREE	WUenN9Qv MV6	OCynOCynO T6u	R6 LQ MpU	Adher-AD <12wks	HealthPlus	No Access	Enable Access 🔒
QUJERUnNRU3VSU Qi UqFMQUrB SA	TUEnM9IoN FY	MSyoLpEvN D2	TQ LQ Np2	2+ ER-Medical	HealthPlus	No Access	Enable Access 🔒



My QI Report - Sta	tewide Reports	Recipient Search	Provid	er Search F	Registrar +	Usage -	Utilization Rep	ports A	dult Home			
< Modify Search				13,676 R	ecipien	ts Found	d		0 Vi	iew: Care Coordi	nation 🗸	X Excel
[Provider Specific]	Provider	MAIN STREET H	IEALTH I	HOME								
AND [Provider Specific]	Service Setting:	Health Home - Enroll	led (Source	e: DOH MAPP)								
									Ma	ximum Number (of Rows Displa	ayed: 50
Applicable data is displayed only for recipients with consent or ER access.												
Name	HARP Sta	tus (H Code) 🛛 🔶	C	ORE Eligible	⇔ HARF	P HCBS Assessn recent	nent Date (most 🍦	Child	ren's Waiver Stat	tus (K Code) 🛛 🍦	Health	1 Home
QUJBRCm REVOTba												
QUJBUrMi QUrBTUFUTrU												
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My QI Report - Sta	tewide Reports Recipient Search	Provider Search Registrar -	Usage - Utilization Reports A	dult Home						
< Modify Search		13,676 Recipient	s Found	O View: Care Coordination V Excel						
[Provider Specific]	Provider MAIN STREET	HEALTH HOME								
AND [Provider Specific]	Service Setting: Health Home - Enro	lled (Source: DOH MAPP)								
				Maximum Number of Rows Displayed: 50						
Applicable data is displayed only for recipients with consent or ER access.										
Name	Health Home Name (Enrolled) 🛛 🍦	Care Management Name (Enrolled)	ACT Provider (Active)	OnTrackNY Early Psychosis Program (Enrolled)						
QUJBRCm REVOTba										
QUJBUrMi QUrBTUFUTrU										
QUJBWUVWLA QUJSQUNIQQ										
QUJCUbV0WabPLA SqFSRUu	MAIN STREET HEALTH HOME	HOUSING WORKS INC AI								
QUJERUnBWaVNLA RaFSSUQ										
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QUJERUnLQV3ZLA QUJERUnLQV3Z TQ	MAIN STREET HEALTH HOME	JEMCARE LLC								
QUJERUnMQVRJR8m Rq7BREE										
QUJERUnNRU3VSUQi UqFMQUrB SA										
QUJERUnNRVNTSU6i QUJERUnNRVNTSQ	MAIN STREET HEALTH HOME	JEMCARE LLC	Click here							
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My QI Report - Sta	atewide R	Reports Recipient Search	Provider Search	n Registrar -	Usage -	Utilization Reports	Adult Home		
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[Provider Specific]	Provider	MAIN STREET H	EALTH HOME						
AND [Provider Specific]	Service S	etting: Health Home - Enroll	ed (Source: DOH MA	PP)					
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Applicable data is display	ed only fo	r recipients with consent or ER a	ICCESS.						
Name	▲ ed) 👙	ACT Provider (Active)	OnTrack!	NY Early Psychosis Pr (Enrolled)	ogram	AOT Status	▼	AOT Provider (Active)	4
QUJBRCm REVOTba									
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QUJERUnBWaVNLA RaFSSUQ									
QUJERUnIQURZLA TqrBU6 VA									
QUJERUnLQV3ZLA QUJERUnLQV3Z TQ									
QUJERUnMQVRJR8m Rq7BREE									
QUJERUnNRU3VSUQi UqFMQUrB SA									
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4

My QI Report



My QI Report

- Tool for managing quality improvement efforts
- Updated on a monthly basis
- Eligible Population (denominator): clients served plus other parameters depending on quality indicator specifications
- Number with QI Flag (numerator): clients who meet criteria for the flag
- Compare prevalence rates for provider agency, region, state
- Filter report by: Program Type (e.g., HH or CM enrolled), MC Plan, Age
- HH/CM Sites tab breaks out QI prevalence by HH/CMA
- Drill down into list of recipients who meet criteria for flag
- Reports can be exported to Excel and PDF



Understanding My QI Report

- Attributing clients to agency QI reports:
 - Billing: Clients linked to provider agency if billed by agency in the past 9 months
 - MAPP HH/CMA Database: Clients linked to provider agency if enrolled in HH or CMA according to MAPP
 - This rule is used to automatically link clients to providers so that current clients are included in the report each month
- Period of observation for the quality indicator:
 - Assessed by a measure, varies for each measure
 - For example, the period of observation for the High Utilization quality indicator is 13 months
- QI Reports trending over time:
 - QI Trends Past Year show the prevalence rates of quality flags
 Wental Health
 Mental Health

My QI Report -	Statewide Reports Re	cipient Search	Provider Search	Registrar - Usa	ige÷ (Julization Reports	Adult Home		
			MAIN STRE	EET HEAL	TH H(OME 0	O View:	Standard	🔁 📓 PDF Excel
SITE: ALL PROGRAM MANAGED CARE: ALI	TYPE: ALL AGE GROUP: ALL	MC PRODUCT LINE:	ALL CLIENT REGION:	ALL CLIENT COUNT	TY: ALL P	ROVIDER REGION: AL	L PROVIDER COUN	TY: ALL Filter	s Reset
Indicator Set					_				
Quality Improver	ment Indicators (As Of	02/01/2024) R	un monthly on all availa	able data as of run dat	te	🔰 🚺 lf n	eeded, ap	oply filters	to
In	dicator Set	Population \$	Eligible Population	# with QI Flag \doteqdot	%	you	ir agency	s My QI	÷
BH QARR - Improven	nent Measure	All	2,009	708	35.2	Rep	oort page	to narrow	'
General Medical Hea	ilth	All	17,985	2,488	13.8	you	r'd like to	view	
Health Home Care M	lanagement - Adult	Adult 18+	3,901	2,028	52	87.1	87.1		87410 87410
High Utilization - Inp	t/ER	All	17,987	4,751	26.4	20.4	21.4	26.40 20.40 21.40	
Polypharmacy		All	3,995	734	18.4	11.8	12.3	18.40 11.80 12.30	
Preventable Hospita	lization	Adult	17,167	312	1.8	0.8	0.9	1.80 0.80 0.90	
Readmission Post-D	ischarge from any Hospita	I All	4,183	827	19.8	11.2	12.1	19.80 11.20 12.10	
Readmission Post-D Hospital	ischarge from this	All	3,702	748	20.2	11.2	12	20.20 11.20 12.00	
Treatment Engagem	ent	Adult 18-64	1,815	576	31.7	35.4	35.5	31.70 35.40 35.50	
Performance Tra	cking Indicators (As O	f 08/01/2023)	Reflects the most rece	nt performance tracki	ng data rur	n by the Department o	of Health (DOH)		
In	dicator Set	Population \$	Eligible Population	# with QI Flag≑	\$	Regional %	Statewide %	25% 50%	75% 100% I
General Medical Per Measure	formance Tracking	All	5,304	2,334	44	38	36.5	44.00 38.00 36.50	
MH Performance Tra	acking Measure	AII	2,760	1,281	46.4	52.3	51.7	46.40 52.3 51.70	5
SUD Performance Tr	acking Measure	Adol & Adult (13+)	3,250	2,552	78.5	76.9	80.5		78.50 76.90 80.50

QI Filters			In the "Progra Type" dropdo select from a of filters such	ım wn, variety as 'Ca	, re
Site	ALL		Management	-	
Program Type	ALL		Enrolled' or ' I Home – Enrol	lealth led'	
Managed Care	ALL Care Management - Enrolled (Sou	urce: DOH MAPP)	P)		
MC Product Line	Care Management - Outreach (So Health Home - Enrolled (Source: 1	DURCE: DOH MAPP) DOH MAPP)	•)		
Age Group	Health Home - Enrolled/Outreach Health Home - Outreach (Source:	(Source: DOH MAPP) DOH MAPP)			
Client Residence	Health Home Plus (Source: DOH Health Home and/or Care Manag	MAPP) Jement - Enrolled (Source	: DOH MAPP and M	ledicaid)	Madicaid
				87.1	viedicald)
Provider Location	Provider Region	Provider County			
	ALL ~	ALL	~	21.4	20
				12.3	18.
		_			12.30
		Apı	oly Cancel	0.9	1.80 0.80 0.90

My QI Report +	Statewide Reports	Recipient Search	Provider Search	Registrar +	Usage -	Utilization Reports	Adult Home		
			MAIN STR Quality India	EET HEA	LTH H		O View: Standard	► PI	DF Excel
PROGRAM TYPE: CAR	E MANAGEMENT - ENROL	LED (SOURCE: DOH MAR	P)					Filters	Reset
Indicator Set									

Quality Improvement Indicators (As Of 02/01/2024) Run monthly on all available data as of run date

Indicator Set	Population	Eligible Population	# with QI Flag \diamondsuit	% \$	Regional %	Statewide %	25% 50%	75% 100% I
BH QARR - Improvement Measure	All	1,593	554	34.8	37.7	36.5	34.80 37.70 36.50	
General Medical Health	All	14,229	1,833	12.9	13.2	12.2	12.90 13.20 12.20	
Health Home Care Management - Adult	Adult 18+	3,152	1,281	40.6	87.1	87.1	40.60	87610 87610
High Utilization - Inpt/ER	All	14,231	3,574	25.1	20.4	21.4	25.10 20.40 21.40	
Polypharmacy	All	3,384	640	18.9	11.8	12.3	18.90 11.80 12.30	
Preventable Hospitalization	Adult	13,627	251	1.8	0.8	0.9	1.80 0.80 0.90	
Readmission Post-Discharge from any Hospital	All	3,125	574	18.4	11.2	12.1	18.40 11.20 12.10	
Readmission Post-Discharge from this Hospital	All	2,785	525	18.9	11.2	12	18.90 11.20 12.00	
Treatment Engagement	Adult 18-64	1,493	435	29.1	35.4	35.5	29.10 35.40 35.50	

Performance Tracking Indicators (As Of 08/01/2023) Reflects the most recent performance tracking data run by the Department of Health (DOH)

Indicator Set	Population	Eligible Population	# with QI Flag≑	* +	Regional %	Statewide %	25% 50%	75% 100%
General Medical Performance Tracking Measure	All	4,309	1,875	43.5	38	36.5	43.50 38.00 36.50	
MH Performance Tracking Measure	All	2,152	947	44	52.3	51.7	44.00 52.30 51.70	
SUD Performance Tracking Measure	Adol & Adult (13+)	2,383	1,876	78.7	76.9	80.5		78.70 76.90 80.50

My QI Report -	Statewide Reports	Rec	ipient Search	Provider Search	Registrar 🗸 🛛	sage -	Utilization Reports	Adult Home		
				MAIN STRI Quality Indica	EET HEALTH	HOME 2/01/2024	θ	O View:	Standard V PDF Excel	
PROGRAM TYPE: CARE	PROGRAM TYPE: CARE MANAGEMENT - ENROLLED (SOURCE: DOH MAPP) Filters Reset									
indicator Set: Health Home Care Management - Adult										
Indicator Set	Indicator									
	Indicator	¢	Population	♦ Eligible Population	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%	
HARP Enrolled - Not	Health Home Enrolle	d	Adult 21+	2,817	7) 0	75.6	75.8	0.00 75.60 75.80	
HARP-Enrolled - No /	Assessment for HCB	S	Adult 21+	2,817	7 1,00	5 35.7	78.4	77	35.70 78.40 77.00	
Eligible for Health Ho Home Enrolled	ome Plus - Not Health	ı	Adult 18+	594	ļ) 0	47.3	58.4	0.00 47.30 58.40	
Eligible for Health Ho Home Plus Service F	ome Plus - No Health Past 12 Months		Adult 18+	594	4 26	5 44.8	60.4	73.9	44.80 60.40 73.90	
Eligible for Health Ho Home Plus Service F	ome Plus - No Health Past 3 Months		Adult 18+	594	4 34	4 57.9	69.4	80.4	57.90 69.40 80.40	
HH Enrolled, Eligible Not Entered as Eligit Months	for Health Home Plu ble in DOH MAPP Pas	s - it 3	Adult 18+	594	12	3 20.7	15.9	24.5	20.70 15.90 24.50	
Health Home Care M Summary	lanagement - Adult		Adult 18+	3,152	2 1,28	40.6	87.1	87.1	40.60 87/10 87/10	

My QI Report - Statewide Reports Rec	pient Search Provider Search	Registrar 🗸 Usage + Utilization Reports	Adult Home							
MAIN STREET HEALTH HOME • Quality Indicator Overview As Of 02/01/2024 • View: Standard • DF Excel										
PROGRAM TYPE: CARE MANAGEMENT - ENROLLED (S	DURCE: DOH MAPP)	The "HH/CM Site(s)" tab lir	nks IADD	Filters	Reset					
Indicator Set: Health Home Care Managemer	t - Adult Indicator : Eligibl	Here you can sort by the Cl	MA or							
Indicator Set Indicator Site HH/C	M Site(s)	HH prevalence rates that yo	our							
Site Name (Source:DOH)	Site Address	ProgramType (Enrollment Status)	Population	# with QI Flag 🔶	%≑					
TRANSITIONAL SER FOR NY MH	1016 162ND ST	Care Management - Enrolled (Source: DOH MAPP)	30	11	36.7					
FED OF ORG FOR NYS MENTALLY DISABLE	1 FARMINGDALE RD	Care Management - Enrolled (Source: DOH MAPP)	2	2	100					
FAMILY SERVICES NETWORK NY AI	1420 BUSHWICK AVE	Care Management - Enrolled (Source: DOH MAPP)	5	2	40					
ARGUS COMMUNITY INC	760 E 160TH ST FL 2	Care Management - Enrolled (Source: DOH MAPP)	53	34	64.2					
CCN GENERAL MEDICINE PLLC	1262 BOSTON RD STE 2	Care Management - Enrolled (Source: DOH MAPP)	8	8	100					
JEMCARE LLC	1224 E 23RD ST	Care Management - Enrolled (Source: DOH MAPP)	8	8	100					
SALVATION ARMY AI	120 W 14TH ST	Care Management - Enrolled (Source: DOH MAPP)	23	18	78.3					
CABS HOME ATTENDANTS SERVICES INC	44 VARET ST	Care Management - Enrolled (Source: DOH MAPP)	5	5	100					
AIDS CENTER QUEENS COUNTY INC	16121 JAMAICA AVE FL 6	Care Management - Enrolled (Source: DOH MAPP)	7	4	57.1					



NAIN STREET HEALTH HOME NURSING Define the standard with indicator Deverview As 00 0201/2024 PROGRAM TYPE: CARE MANAGEMENT - ENROLLED (SOURCE: DOH MAPP) Indicator Set: Health Home Care Management - Adult Indicator: Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months Indicator Set: Indicator Set: Indicator Set: Indicator Set: Indicator Set: Indicator Set: New QI Flag Dopped QI Flag Recipient Medicaid ID DOB Recepient New QI Flag Dopped QI Flag TFU WEbBTr7JUUU RFHN9MUNE2 MD2I/MT2/MTarNA Asian 24 EFR-Medical, 2A0, 3A0, 3AP, 4PP(A), Breast TuzsQUnFUm VFOREE TQ UbarNT6sMEE MTIIMUUIMTauMQ Hispanic or Latinx 24 EFR-Hedical, 2A0, 3AD, 3AP, 4PP(A), Breast VEzsUuVT QUVHRUm TA VFMsNDEvNUe MD2I/MD2I/MTarNA Asian 24 EFR-Hedical, 2A0, 3AD, 3AP, 4PP(A), Breast Concertsoreen Overdue (DOH), Colorectal No Access Enable VEzsUuVT QUVHRUm TA UbarNT6sMEE MTIIMUUIMTauMQ Hispanic or Latinx 24 EFR-Hedical, 2A0, 3AD, 3AP, 4PP(A), Breast VEZSUUVT QUVHRUm TA VFMsNDEvNUe MD2I/MD2I/MTarNQ Hispanic or Latinx 24 EFR-Hedical, 2A0, 3AD, 3AP, 4PP(A), Breast VEZSUUVT QUVHRUm TA VFMsNDEvNUe MD2I/MD2I/MTarNQ Hispanic or Latinx 24 EFR-He.2 EFR-MH, 4+ Inpt/ER-MH, Clog Condidate, Colorectal Screen Overdue (DOH), HHPUNS NO HHPU	My QI Report -	Statewide	e Reports	Recipie	ent Search	Provid	er Search	Registrar -	Usage -	Utilizat	ion Reports	Adult	Home				
PROGRAM TYPE: CARE MANAGEMENT - ENROLLED (SOURCE: DOH MAPP) Recipient Recipient Service Past 3 Months Indicator Set: Halth Home Care Management - Adult Indicator: Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months Indicator Set Indicator Site HH/CM Site(s) MCO Attending Recipients New QI Flag Dropped QI Flag Indicator Set Indicator Site HH/CM Site(s) MCO Attending Recipients New QI Flag Dropped QI Flag Teru WebBTr7 JQUU Medicaid JD DDB Recipient New QI Flag Dropped QI Flag Current PHI Access Enable TU2SQUnFUm VqF0REE TQ UbarNT6s/MEE MTIIMDUIMTau/MQ Hispanic or Latinx Service Soft Candidate, Colorectal Screen Overdue (DOH), Soft Candidate, Colorectal Screen Overdue (DOH), HPUDIS No HHPUs Service > 1 mo, Access Enable Access G VEZSUBAVT QUVHRUm TA VFMSNDEVNUe MD2/MD2/MTatNQ Hispanic or Latinx 2+ ER-BH, 2+ ER-MH, 4+ Inpt/ER-MH, Cloz Candidate, Colorectal Screen Overdue (DOH), HHPUS Service > 3 mos, HHPUS No HHPUS No Access Enable Access G VEZSUBAVT QUVHRUm TA VFMSNDEVNUe MD2/MD2/MTatNQ Hispanic or Latinx Adher-AD - Acute (ODH), HARP No Access G </th <th></th> <th></th> <th></th> <th></th> <th></th> <th>М</th> <th>AIN STRE</th> <th>EET HEAL or Overview As Of</th> <th>TH HO 02/01/20</th> <th>ME 0</th> <th></th> <th></th> <th>() View</th> <th>C Standard</th> <th>~</th> <th><mark>™</mark> PDF</th> <th>کھ Excel</th>						М	AIN STRE	EET HEAL or Overview As Of	TH HO 02/01/20	ME 0			() View	C Standard	~	<mark>™</mark> PDF	کھ Excel
Indicator Set: Halth Home Care Management - Adult Indicator: Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months Indicator Set: Indicator Site HH/CM Site(s) MC0 Attending Recipients New QI Flag Dropped QI Flag Recipient Medicaid ID Medicaid ID DOB Recipients New QI Flag Oropped QI Flag TFU WEbBTi77JQU RFItN9MUNE2 MD2JMT2IMTarNA Asian Career Screen Overdue (DOH), Colorectal Screen Overdue (DOH), PLus No Access Enable Access G VE2SQUnFUm VqFOREE TQ UbarNT6sMEE MTIIMDUIMTauMQ Hispanic or Latinx 24 ER-MH, 44 Inpt/ER-MH, Cloz Candidate, Colorectal Screen Overdue (DOH), HHPlus Service > 12 mos, HHPlus Not Entered in MAPP > 3 mos, MH Plcm Consid, PO Cloz Candidate, POP High User No Access Enable Access G VE2SUAYT QUVHRUM TA VFMs NDEVNUE MD2JMDQIMTatNQ Hispanic or Latinx AdherAD-Acute (DOH), HAPP No Assessment for HCBS, HHPlus Not HHPlus No Access G Enable 	PROGRAM TYPE: CA	ARE MANAGEMI	ENT - ENROLL	LED (SOUF	RCE: DOH M	APP)									Filte	rs	Reset
Indicator Set Indicator Site HH/CM Site(s) MCO Attending Recipients New QI Flag Dropped QI Flag Recipient Medicaid D DOB Race & Ethnicity Quality Flags Quality F	Indicator Set: He	ealth Home C	are Manag	ement -	Adult Ind	dicator: E	ligible for He	alth Home Plu	s - No H	ealth Hom	e Plus Servic	e Past 3	8 Month	IS			
Recipient: Medicaid ID D0B Race & Ethnicity Quality Flags Current PHI Access TFU WEbBTr7JQUu RFItN9MUNE2 MD2IMT2IMTarNA Asian 2+ ER-Medical, 2AD, 3AD, 3AP, 4PP(A), Breast Cancer Screen Overdue (DOH), Colorectal Service No Access Enable Access TUZSQUnFUm VqFOREE TQ UbarNT6sMEE MTIIMDUIMTauMQ Hispanic or Latinx Asian Asian Access Access Enable Access Access Access <td>Indicator Set</td> <td>Indicator</td> <td>Site</td> <td>HH/CM</td> <td>Site(s)</td> <td>МСО</td> <td>Attending</td> <td>Recipients</td> <td>New</td> <td>QI Flag</td> <td>Dropped QI</td> <td>Flag</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Indicator Set	Indicator	Site	HH/CM	Site(s)	МСО	Attending	Recipients	New	QI Flag	Dropped QI	Flag					
TFU WEbBTr7JQUu RFItN9MuNE2 MD2IMT2IMTarNA Asian 2+ ER-Medical, 2AD, 3AD, 3AP, 4PP(A), Breast Cancer Screen Overdue (DOH), Colorectal Service No Access Enable Access a TUZSQUnFUm VqFOREE TQ UbarNT6sMEE MTIIMDUIMTauMQ Hispanic or Latinx Service Service No Access Enable Access a VEZSUAVT QUVHRUm TA VFMsNDEvNue MD2IMDQIMTatNQ Hispanic or Latinx 2+ ER-BH, 2+ ER-MH, 4+ Inpt/ER-MH, Cloz Candidate, Colorectal Screen Overdue (DOH), No Access No Access Enable Access a VEZSUAVT QUVHRUm TA VFMsNDEvNue MD2IMDQIMTatNQ Hispanic or Latinx Adher-AD - Acute (DOH), HAPP No Assessment for HCBS, HHPlus No HHPlus No Access Enable Access a	Recipier	nt 🄶	Medica	id ID 🔶	I	DOB	Race	e & Ethnicity	÷		Quality Flags		4	Current Pl Access	HI 🔶		, \$
TUZSQUNFUm VqFOREE TQ UbarNT6sMEE MTIIMDUIMTauMQ Hispanic or Latinx Ad Sc Scrvice Or export to PDF or Excel No Access Enable Access VEZSUAVT QUVHRUm TA VFMsNDEvNUe MD2IMDQIMTatNQ Hispanic or Latinx	TFU WEbBTr7JQU	u	RFItN9Mul	NE2	MD2IMT2	IMTarNA	Asian		2+ ER- Cancer Scr Se > 1	Medical, 24 r Screen Ov Enable	D, 3AD, 3AP, 4 erdue (DOH), (e acces	PP(A), B Colorecta HPI Se	reast al lus ervice	No Access	E	nable ccess (
VEZSUAVT QUVHRUm TA VFMsNDEvNUe MD2IMDQIMTatNQ Hispanic or Latinx $ \begin{array}{c} 24 & ER-BH, 24 & ER-MH, 44 & Inpt/ER-MH, Cloz Candidate, Colorectal Screen Overdue (DOH), HHPlus No HHPlus Service > 12 mos, HHPlus Not Entered in MAPP > 3 mos, HHPlus Not Entered in MAPP > 3 mos, MH Plcmt Consid, POP Cloz Candidate, POP High User No Access Enable Access + Access $	TUzSQUnFUm VqI	FOREE TQ	UbarNT6sI	MEE	MTIIMDUI	MTauMQ	Hispanic or	r Latinx	Ac Sc Sc > 3 h	or exp PDF o	oort to r Excel	iai Pl Se	ncer lus ervice	No Access	E	nable ccess ()
Adher-AD - Acute (DOH), HARP No	VEzSUaVT QUvHR	NUm TA	VFMsNDE	vNUe	MD2IMDQ	IMTatNQ	Hispanic of	r Latinx	2+ ER- Candic HHPlu No HH Entere POP C	BH, 2+ ER-N late, Colore s No HHPlu Plus Servic d in MAPP loz Candida	MH, 4+ Inpt/Ef ctal Screen Ov is Service > 12 e > 3 mos, HH > 3 mos, MH F ite, POP High	R-MH, Clo verdue (E 2 mos, HI Plus Not Plcmt Co User	oz DOH), HPlus t nsid,	No Access	E	nable ccess (
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Clinical Summary



Clinical Summary

- Summarizes up to 5 years of treatment history for a client
- Creates an integrated view from all databases available through PSYCKES
 - e.g., Health Home contact information and CMA name from DOH MAPP, AOT court orders from OMH TACT, hospitalizations from Medicaid billing, State PC residential services from State PC EMR, suicide risk from incident management (NIMRS), etc.
- Summarizes treatment episodes to support rapid review
- Episodes of care linked to detailed dates of service if needed (including diagnoses and procedures)
- Clinical Summary organized by sections like an EMR
- Export to Excel or PDF



	ie Reports Recipient Search Provider Search Registrar + Usage + Utilization Reports Adult Home
Recipient Search	DOE, JANE Sources PDF
	Brief Overview Full Summary Data with Special Protection
DOB: 01/01/1964 (60 Yrs)	Medicaid ID: AB12345C Medicare: No HARP Status: BH High-Risk/ HARP Eligible (H9)
Address: 123 MAIN ST, MAIN	CITY, NY 11111 Managed Care Plan: MetroPlus Health Plan (Mainstream) HARP HCBS Assessment Status: Never Assessed
Phone (Source: NYC DHS): (5	i5) 555-5555 MC Plan Assigned PCP : N/A Medicaid Eligibility Expires on: 08/30/2024
Current Care Coordination	
NYC Jail Based Care	NYC CORRECTIONAL HEALTH SERVICES (Jail Admission Date: 10/06/2023, Jail Discharge Date: 10/10/2023, Released to: Community)
AOT	BRONXCARE HEALTH SYSTEM (Enrolled Date: 03-MAY-23, Expiration Date: 03-MAY-24) Main Contact : Shivani Jassan: (718) 579 - 7359
Health Home (Enrolled)	SOUTHWEST BROOKLYN HEALTH HOME LLC (Begin Date: 01-JUN-23) • Status : Active Main Contact Referral : Matthew Caiazzo: 718-283-8073, mcaiazzo@maimonidesmed.org • 24 Hour Referral Line: 800-356-7480, healthhome@maimonidesmed.org Care Management (Enrolled): CAMBA INC
NYC Dept of Homeless Services Shelter:	LINDEN WOMEN'S SHELTER (Single Adult, Mental Health) • BROOKLYN Most Recent Placement Date: 13-NOV-23 Shelter Director Contact : Jessica Moore : 3477595795, jessica.moore@samaritanvillage.org
Notifications	
Prescription Prior Authorization	This client has been taking a prescription medication in the past 3 months that may require NYRx prior authorization: Oxycodone Hcl, Pantoprazole Sodium, Risperidone. To obtain a prior authorization call (877) 309- 9493 or fax the appropriate Prior Authorization Form to (800) 268-2990. Standard PA Form : https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PA_Fax_Standardized.pdf Other Specialized PA Forms: https://newyork.fhsc.com/providers/NyRa_FDP_AFax_Standardized.pdf
Health Home Plus	Services last received January 2024 from BRONXCARE HOSPITAL CENTER
POP High User	In the event of emergency department/inpatient hospitalizations, client is eligible for intensive care transition services. To coordinate, please contact the client's managed care plan : Healthfirst PHSP, Inc. • Behavioral Health Clinical Department, (844) 892-6855, #CTI@healthfirst.org
POP Potential Clozapine Candidate	Evaluate for potential clozapine initiation/referral due to schizophrenia, high psychiatric Inpatient/ER use, and no recent clozapine use. Identify a community-based clozapine prescriber and other supports for clozapine treatment by contacting the client's managed care plan : Healthfirst PHSP, Inc. • Behavioral Health Clinical Department, (844) 892-6855, #CTI@healthfirst.org
Health Home Plus Eligibility	This client is eligible for Health Home Plus due to: 3+ Inpt MH < 13 months, AOT - Active Court Order
High Mental Health Need du	a 1+ Inpt MH in past 13 months ; AOT active or expired in past 5 years
to:	
to: Mental Health Placement Consideration due to:	1+ ER or inpatient visit in the past year with a suicide attempt/ suicide ideation/ self-harm code; 1+ PROS services in past 5 years; 1+ inpatient MH past 5 years; AOT History: Active or Expired; Evidence of Supplemental Security Income (SSI) or SSD AND Any OMH Specialty MH Service in past 5 years
to: Mental Health Placement Consideration due to: CORE Eligibility	1+ ER or inpatient visit in the past year with a suicide attempt/ suicide ideation/ self-harm code; 1+ PROS services in past 5 years; 1+ inpatient MH past 5 years; AOT History: Active or Expired; Evidence of Supplemental Security Income (SSI) or SSD AND Any OMH Specialty MH Service in past 5 years This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit:https://omh.ny.gov/omhweb/bho/core
to: Mental Health Placement Consideration due to: CORE Eligibility Alerts - all available	1 + ER or inpatient visit in the past year with a suicide attempt/ suicide ideation/ self-harm code; 1 + PROS services in past 5 years; 1 + inpatient MH past 5 years; AOT History. Active or Expired; Evidence of Supplemental Security Income (SSI) or SSD AND Any OMH Specialty MH Service in past 5 years This client is eligible for Community Oriented Recovery and Empowerment (CORE) services. For more information on CORE, visit:https://omh.ny.gov/omhweb/bho/core

My QI Report - Statew	ide Reports Recipient Search Provider Search Registrar - Usage - Utilization Reports Adult Home							
Recipient Search	DOE, JANE As of 3/4/2024 O Data sources PDF EXCEL CCD							
E Sections	Brief Overview Full Summary Data with Special Protection							
General								
Name DOE, JANE DOB 01/01/1964 (60 Yrs) Address 123 MAIN ST, MAIN CITY, NY 11111 Phone (Source: NYC DHS) (555) 555-5555	Medicaid ID AB12345C Medicaid Aid Category SAFETY NET W/O DEPRIV Medicaid Eligibility Expires on 08/30/2024 MC Plan Assigned PCP N/A MERCOPLUS Health Plan (Mainstream) MC Plan Assigned PCP							
Current Care Coordin	ation The "General" section	will						
NYC Jail Based Care	NYC CORRECTIONAL HEALTH SERVICES (Jail Admission Date: 10/06/2023, Jail Discharge include information su	ich as						
AOT	BRONXCARE HEALTH SYSTEM (Enrolled Date: 05-JUL-23, Expiration Date: 05-JUL-24) Main Contact : Shivani Jassan: (718) 579 - 7359 MC Plan, HARP status,							
Health Home (Enrolled)	SOUTHWEST BROOKLYN HEALTH HOME LLC (Begin Date: 01-JUN-23) • Status : Active Main Contact Referral : Matthew Caiazzo: 718-283-8073, mcaiazzo@maimonidesmed.org healthhome@maimonidesmed.org							
	Care Management (Enrolled): CAMBA INC expiration date, and m	ore						
NYC Dept of Homeless Services Shelter:	LINDEN WOMEN'S SHELTER (Single Adult, Mental Health) • BROOKLYN Most Recent Placement Date: 13-NOV-23 Shelter Director Contact : Jessica Moore : 3477595795, jessica.moore@samaritanvillage.org							
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Health Home Plus Eligibility	client is eligible for Health Home Plus due to: pt MH + 13 months, AOT - Active Court Order							

Alerts

Drill-in to view more information (e.g., reporting/billing program, source, etc.) about each alert type

Table

Graph

Alerts Incidents from NIMRS, Service invoices from Medicaid 🛛 Details

Alert Type	Number of Events/Meds/Positive Screens	First Date	Most Recent Date	Provider Name(s)	Program Name	Severity/Diagnosis/ Meds/Results	
Homelessness - NYC DHS Shelter	3	12/22/2023	1/19/2024	LINDEN WOMEN'S SHELTER	Single Adult, Assessment		G
C-SSRS (Suicide Screen)	2	9/14/2020	3/22/2023	NYC-HHC Correctional Health Services		High Risk: Suicide Intent with Specific Plan Past Month	Ō
PHQ-9 (depression screening and monitoring)	2	9/14/2020	3/22/2023	NYC-HHC Correctional Health Services		Mild Depression (Score = 5 out of 27) - Thoughts of better off dead and/or hurting self	Ō
Treatment for Suicidal Ideation	7	3/4/2014	5/10/2020	NORTH CENTRAL BRONX HOSPITAL	ER - SU	Suicidal Ideation	C

All Alerts for Home		PDF Excel	×			
					Previous 1	Next
Alert/Incident Type	Reporting/Billing Provider	Reporting/Billing Program 🛛 🌲	Date of Incident/Service 🔹	Medical Classification $\begin{tabular}{lllllllllllllllllllllllllllllllllll$	Source	$\stackrel{\wedge}{=}$
Homelessness - NYC DHS Shelter	LINDEN WOMEN'S SHELTER	Single Adult, Assessment	1/18/2024		NYC DHS	
Homelessness - NYC DHS Shelter	LINDEN WOMEN'S SHELTER	Single Adult, Assessment	12/26/2023		NYC DHS	
Homelessness - NYC DHS Shelter	LINDEN WOMEN'S SHELTER	Single Adult, Assessment	12/22/2023		NYC DHS	

Social Determinants of Health (SDOH)

Social Determinants of Healt	h (SDOH) reported in billing	Click on a SDOH to drill-	
Problems related to employment and unemployment	Unemployment, unspecified	in and view more details	
Problems related to housing and economic circumstances	Sheltered homelessness • Homelessness		
Problems related to other psychosocial circumstances	Problems related to other legal circumstances		
Problems related to social environment	Acculturation difficulty		
Problems related to upbringing	Personal history of physical and sexual abuse	n childhood	

Services provided for the selected Social Determinants of Health: Unemployment, unspecified

Date of Service 🔻	Service Type	Service Subtype	Provider Name	Primary, secondary, and quality flag-related diagnoses
1/3/2024	Inpatient-ER	Inpatient - MH - Physician - Psychiatry	LANTZ MELINDA S MD	Bipolar disorder, unspecified, Cannabis use, unspecified, uncomplicated, Sheltered homelessness, Unemployment, unspecified
1/1/2024	Inpatient-ER	Inpatient - MH	LINCOLN MEDICAL/MENTAL HLTH	Bipolar disorder, current episode manic severe with psychotic features, Cannabis use, unspecified, uncomplicated, Cocaine use, unspecified, uncomplicated, Encounter for screening for COVID-19, Patient's other noncompliance with medication regimen for other reason, Sheltered homelessness, Unemployment, unspecified
12/30/2023	Inpatient-ER	ER - MH	LINCOLN MEDICAL/MENTAL HLTH	Anxiety disorder, unspecified, Cannabis abuse, uncomplicated, Schizoaffective disorder, unspecified, Sheltered homelessness, Unemployment, unspecified, Unspecified mood [affective] disorder

×

Excel

Previous 1 2

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Next

Quality Flags

Quality Flags as of month	y QI report 2/1/2024 📋 Definitions	-	Recent	All (Graph)	All (Table)		
Indicator Set		Click on the					
Health Home Care Management - Adult	Eligible for Health Home Plus - No Health Ho	"Definitions" link or a specific quality flag	Assessment for HCBS				
High Mental Health Need	1+ Inpt MH in past 13 months • AOT active c	to view the indicator					
High Utilization - Inpt/ER	2+ ER - BH • 2+ ER - MH • 2+ Inpatient - BH Clozapine Candidate	description	+ Inpatient/E	R-MH • PC	OP : High User •	POP : Potential	
MH Performance Tracking Measure (as of 08/01/2023)	Low Antipsychotic Medication Adherence - Schizophrenia • Low Mood Stabilizer Medication Adherence - Bipolar • No Follow Up after MH Inpatient - 7 Days						
Mental Health Placement Consideration	1+ inpatient MH past 5 years • 4+ ER MH < 12	months • AOT History. Active or Expired					
SUD Performance Tracking Measure (as of 08/01/2023)	e Tracking 18/01/2023) No Follow Up after SUD ER Visit (30 days) • No Follow Up after SUD ER Visit (7 days) • No Utilization of Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) • No Utilization of Pharmacotherapy for Alcohol Abuse or Dependence						
Vital Signs Dashboard - Adult (as of 08/01/2023)	Low Antipsychotic Medication Adherence - Schiz	tophrenia • No Follow Up after MH Inpatient - 7 D	ays (adult)				



Plans & Documents/Screenings & Assessments

Click on "Upload" to upload safety plans, Psychiatric Advanced Directives (PADs), care plans, discharge plans, etc. Click on "Create New" to fill out a safety plan or Psychiatric Advanced Directive (PAD) template

Plans & Documents & Upload O Create New

Date Document Created	Document Type	Provider Name	Document Created By	Role	Delete Document
2/26/2024	Safety Plan	AIDS CENTER OF QUEENS COUNTY, INC.	Smith, John	Therapist	
3/24/2023	Safety Plan	NYC-HHC Correctional Health Services	Smith, John	Therapist	

Screenings & Assessments Definitions						Table	Graph
Assessment Name Number of Assessments Last Assessment Date		Last Assessment Date	Last Assessment Provider	Last Assessment Rated By(Role)	Last Assessment Results		
C-SSRS	2	3/22/2023	Client Entered	Administered in PSYCKES mobile app	High Risk: Suicide Intent with Plan Past Month	1 Specific	G
PHQ-9	2	3/22/2023	NYC-HHC Correctional Health Services	Administered in PSYCKES mobile app	Mild Depression (Score = 5 o - Thoughts of better off dead hurting self	ut of 27) and/or	G



Diagnoses

Behavioral Health Diagnoses Primary, secondary, and quality flag-related diagnoses (most frequent first)

Schizoaffective Disorder Cannabis rela Alcohol related sorders Hallucinoger Unspecified/Other resonality Disorder	ated disorders • Cocaine related disorders • Schizophrenia • Other psychoactive su n related disorders • Unspecified/Other Depressive Disorder • Major Depressive Disor • Substance-Induced Psychotic Disorder • Unspecified/Other Psychotic Disorder •	bstance related disorders • Tobacco related disorder • der • Unspecified/Other Anxiety Disorder • Adj
Other Mental Disorders Selective Muti	sm • Substance-Induced Depressive Disorder	Click on a diagnosis to
	dage and suplim flat soluted discussors (see a feature first)	drill-in and view more
Octationia for the second seco	details such as date of	
diseases	Pediculosis and phthiriasis • Dermatophytosis	service, service type &
Codes for special purposes	COVID-19	subtype provider and
Diseases of the blood and blood- forming organs and certain disorders involving the immune mechanism	Vitamin B12 deficiency anemia	other diagnoses
Diseases of the circulatory system	Essential (primary) hypertension • Hypertensive chronic kidney disease • Hypotens	ion • Other peripheral vascular diseases

Services provide Schizoaffective Disc	ed for the selected Diag order	nosis:		D 문 PDF Excel ¥
			Previous 1 2 3	4 5 6 7 8 9 10 24 Next
Date of Service 🔹	Service Type	Service Subtype	Provider Name	Primary, secondary, and quality flag-related diagnoses $\label{eq:primary} \varphi$
1/28/2024	Inpatient-ER	ER - SU	LINCOLN MEDICAL/MENTAL HLTH	Alcohol use, unspecified with unspecified alcohol-induced disorder, Anxiety disorder, unspecified, Cannabis use, unspecified, uncomplicated, Essential (primary) hypertension, Hallucinogen abuse, uncomplicated, Homelessness unspecified, Major depressive disorder, single episode, unspecified, Nicotine dependence, cigarettes, uncomplicated, Schizoaffective disorder, unspecified, Scoliosis, unspecified

Care Coordination (Historical)

Care Coordination C Details				Table	Graph
Service Type	Provider	First Date Billed	Last Date Billed	Number of bills	
Homeless Outreach - Single Adult Outreach (Source: NYC DHS)	LINDEN WOMEN'S SHELTER	5/5/2023	Current	8	G
Care Management - State Psych Center (Source: State PC)	SOUTH BEACH PC	4/25/2013	Current	1	G
Health Home - Outreach (DOH MAPP)	NEW YORK CITY HLTH & HOSP CORP (HH), CONEY ISLAND HOSPITAL SCM (CM)	4/1/2019	1/31/2024	6	Ō
Assertive Community Treatment (ACT)	FEDERATION OF ORG. F/T NYS MENT.DISABLED, INC	5/13/2022	7/28/2023	1	G
ACT - MH Specialty	FEDERATION OF ORGANIZATIONS FOR THE	11/30/2022	4/30/2023	6	G
AOT (TACT Data)	FEDERATION OF ORG. F/T NYS MENT.DISABLED, INC	3/3/2022	3/3/2023	1	G
ACT - MH Specialty (Telehealth)	FEDERATION OF ORGANIZATIONS FOR THE	6/30/2022	10/31/2022	5	G
Health Home - Enrolled (DOH MAPP)	NORTH SHORE UNIVERSITY HOSPITAL (HH, CM)	5/1/2022	8/31/2022	2	G
Health Home - Enrolled	NORTH SHORE UNIVERSITY HOSPITAL	5/1/2022	8/1/2022	4	G
Non-Medicaid Care Coordination (NMCC) (Source: OMH CAIRS)	CENTRAL NEW YORK PSYCHIATRIC CENTER	3/3/2022	3/3/2022	1	G
Homeless Outreach - Outreach (Source: NYC DHS)	BOWERY RESIDENTS COMMITTEE, INC.	3/25/2020	9/1/2021	3	G
Health Home - Outreach	ST LUKES ROOSEVELT HSP CTR	4/1/2019	10/1/2019	4	G



Medications (Controlled Substance, BH, Medical)

Medica	ation: Controlled Substa	INCE Details				Table	Graph
Schedule Drug Class		Drug Name	Last Dose*	Estimated Duration	First Day Picked Up	Last Day Pickee	i Up
	Anxiolytic/Hypnotic	Lorazepam, Injection	2 MG	2 Year(s) 2 Month(s) 3 Week(s)	9/6/2019	11/26/2021	G
Medica	ation: Behavioral Health	C Details				Table	Graph
Drug Class		Drug Name	Last Dose*	Estimated Duration	First Day Picked Up	Last Day Picked	Up
Antipsych	notic	Risperidone	1 MG , 2/day	4 Month(s) 1 Week(s)	9/25/2023	1/2/2024	Ō
Antidepressant Duloxet		Duloxetine Hcl	20 MG , 1/day	3 Month(s) 2 Week(s) 5 Day(s)	9/25/2023	12/14/2023	G
Antipsychotic Halo		Haloperidol	10 MG , 1/day	1 Week(s)	10/23/2023	10/23/2023	C
Withdrawal Management Nicotine		Nicotine	7 MG/24HR	4 Week(s)	9/25/2023	9/25/2023	C
Antipsychotic Fluphenazine Decanoate, Injection		UP TO 25 MG	2 Year(s) 0 Month(s) 3 Day(s)	4/14/2021	3/27/2023	G	
Medica	ation: Medical 🕞 Details					Table	Graph
Drug Class		Drug Name	Last Dose*	Estimated Duration	First Day Picked Up	Last Day Picked	Up
Diagnosti	c Tests	Covid-19 At Home Test (Flowflex Covid- 19 Ag Home Test)		2 Week(s)	1/2/2024	1/2/2024	G
Calcium		Calcium Carb-Cholecalciferol (Oyster Shell Calcium W/D)	500-5 MG-MCG	4 Week(s) 2 Day(s)	1/2/2024	1/2/2024	G
Multivitamins Multiple Vitamin (Tab-A-Vite)		Multiple Vitamin (Tab-A-Vite)		4 Week(s) 2 Day(s)	1/2/2024	1/2/2024	G
Water Sol	luble Vitamins	Thiamine Mononitrate	100 MG , 1/day	4 Week(s) 2 Day(s)	1/2/2024	1/2/2024	G



Hospital/ER/Crisis: Integrated Behavioral/Medical

Hospital/ER/Cri	sis Services 🕞 Details					Table Gra	ph
Service Type	Provider	Admission	Discharge Date/Last Date Billed	Length of Stay	Most Recent Primary Diagnosis	Procedure(s) (Per Visit)	
CPEP Mobile Crisis	QUEENS HOSPITAL	1/20/2024	1/20/2024	1	Major depressive disorder, single episode, unspecified	- Crisis Intervention Mental H	G
ER - MH	NEW YORK CITY HEALTH AND HOSPITALS	1/28/2024	1/29/2024	1	Suicidal ideations	-	G
ER - MH	NEW YORK CITY HEALTH AND HOSPITALS	1/26/2024	1/29/2024	3	Suicidal ideations	- Complete Cbc Automated, Drug Screen Quantalcohols, Drug Test Prsmv Chem Anlyzr, Electrocardiogram Tracing, Emergency Dept Visit Hi Mdm, Hepatic Function Panel, Hospital Observation Per Hr, Metabolic Panel Total Ca, Urinalysis Auto W/Scope	G
ER - MH	HARLEM HOSPITAL CENTER	1/16/2024	1/16/2024	1		 Assay Of Magnesium, Complete Cbc Automated, Ct Lumbar Spine W/O Dye, Drug Test Prsmv Chem Anlyzr, Emergency Dept Visit Hi Mdm, Metabolic Panel Total Ca, Rbc Sed Rate Nonautomated 	G
ER - SU	MONTEFIORE NEW ROCHELLE HOSP	1/7/2024	1/8/2024	1	Other psychoactive substance abuse, uncomplicated	- Complete Cbc W/Auto Diff Wbc, Comprehen Metabolic Panel, Drug Screen Quantalcohols, Emergency Dept Visit Low Mdm	G
ER - SU	MONTEFIORE MOUNT VERNON HOSPITAL	1/7/2024	1/7/2024	1	Other psychoactive substance abuse, uncomplicated	- Analgesics Non-Opioid 1 Or 2, Complete Cbc W/Auto Diff Wbc, Comprehen Metabolic Panel, Drug Screen Quantalcohols, Drug Test Prsmv Chem Anlyzr, Emergency Dept Visit Mod Mdm, Sars-Cov-2 Covid-19 Amp Prb	C
Inpatient - Medical	BROOKDALE HOSPITAL MEDICAL CENTER	12/25/2023	1/2/2024	8	Toxic effect of unspecified substance, intentional self-harm, initial encounter	-	G
ER - SU	NEW YORK CITY HEALTH AND HOSPITALS	11/28/2023	11/28/2023	1	Other psychoactive substance use, unspecified with unspecified psychoactive substance-induced disorder	- X-Ray Exam Of Ankle, X-Ray Exam Of Foot	G
ER - SU	NEW YORK CITY HEALTH AND HOSPITALS	11/27/2023	11/28/2023	1	Other psychoactive substance use, unspecified with unspecified psychoactive substance-induced disorder	- Assay Of Magnesium, Complete Cbc Automated, Drug Screen Quantalcohols, Drug Test Prsmv Chem Anlyzr, Emergency Dept Visit Hi Mdm, Hepatic Function Panel, Hospital Observation Per Hr, Metabolic Panel Total Ca, Urinalysis Auto W/Scope	G

Training & Technical Support



Technical Support

- For more PSYCKES resources, please go to our website at: <u>www.psyckes.org</u>
- If you have any questions regarding the PSYCKES application, please reach out to our helpdesk:
 - 9:00AM 5:00PM, Monday Friday
 - <u>PSYCKES-help@omh.ny.gov</u>
- If you're having issues with your token or logging in, contact the ITS or OMH helpdesk:
 - ITS (OMH/State PC Employee) Helpdesk:
 - 1-844-891-1786; <u>fixit@its.ny.gov</u>
 - OMH (Non-OMH/Non-State PC Employee) Helpdesk:
 - 518-474-5554, opt 2; healthhelp@its.ny.gov

